

# Jaydeep Bhatt

## Project Manager

IT Professional with over a decade of experience

### about me

I am an IT professional, web developer and cyber security researcher; experienced working with multinational companies and Private/Govt projects. My core domain knowledge covers AWS/Azure based integrations, SaaS, Virtualization, software development, SQL and R&D.

My keen interest in technology drives me to learn more about trending things in techno world; be it IoT or Automation.

### contact



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### EDUCATION

**Masters, English Language**  
Gujarat University

**Diploma Computer Software,**  
**AICTE**  
Industrial Training Institute

### SKILLS

Project lifecycle management  
Agile Scrum methodology  
Requirements gathering & Scheduling  
Team building & leadership  
Project Budgeting & Cost Controls  
Problem solving and documentation

### CERTIFICATIONS

CRIL Certified Pen tester  
Indian School of business  
management certified, PMP  
Oracle SQL 10g  
Various Online certifications for  
People management and project  
management

### professional experience

2021 - Present

Project manager / Strategic account manager – Enterprise division / **eClinicalWorks**

- Develop and manage agile project plans for eClinicalWorks EHR/PM, Companion products and interfaces technologies. Pre-session check, eCW version build detail, DB version, Tomcat version, interfaces, content patches, companion products dependencies.
- Responsible for ensuring that the healthcare information technology platform comprising of EHR/PM system, and companion products as well as the system components such as DB engines (MYSQL or MSSQL) and Tomcat versions, are current and up to date and plan schedule upgrades.
- The project plan covering various elements such as project objectives, system specification, schedules, staffing, change management request if needed by the client, risk assessment and mitigation plan, communication protocols with the client and internal, scrum meetings.
- Strategic Analysis & Relationship Building to Maximize the benefits of the EMR /PM implementation,

- Analyze product utilization and recommend products, features, and/or services to improve clients' workflows and patient care. Manage client projects for move to the cloud from locally hosted environment, interoperability, products deployment, revenue cycle management, post go live data migration by working with internal eClinicalWorks teams through strategic project management approach.
- Responsible for documenting any and every call that takes place with the client in the interactions module including routine calls, client escalations, client calls or emails, upgrade, upgrade prep calls, post upgrade follow up calls, outreach calls, etc.
- The project plan covering various elements such as project objectives, system specification, schedules, staffing, change management request if needed by the

2018 - 2020

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Project manager / Deputy manager backbone migration / **Reliance Jio**

- Enterprise project management for Data line of business.
- Migration manager for HATHWAY – JIO data link project which is pioneering 'Digital India' platform.
- Enterprise Customer Life cycle management (from onboarding till revenue conversion).
- Accountable to grow data revenue by implementing Serve to sell model.
- Testing of IoT & Home segment upcoming products.

2012 - 2018

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Project manager / Senior Executive – Data Business / **Bharti Airtel Limited**

- Enterprise data link deliveries, technical/IT project management.
- Fiber, Copper, RF & CEN media deliveries for enterprise and Government organizations.
- MPLS, ILP, NLD link testing and delivery with after sales support.
- Expertise in time bound project delivery P2P, P2MP and with various topologies.

2012 - 2018

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Before 2012, I have worked with following organizations and positions

- Vodafone India service private limited, back office, executive (UK Business)  
October 2010 to October 2012.
- Indiabulls, Assistant manager, Business analyst (Commercial Vehicle)  
August 2010 to October 2010.
- Etech, Online chat representative. September 2009 to August 2010.
- Kotak Mahindra life insurance, Branch operations executive August 2008 to August 2009.
- Bharti Airtel limited. Customer care executive. April 2008 to August 2005