**GURUDUTT GAITONDE**

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**SUMMARY: Experienced Leader** with broad background in Operations, Client Service, Technology, Product development and IT Security for multiple domains with a strong focus in Banking, Financial Services and Insurance. Masters graduate from the University of Toledo with 18+ years of experience in Information Technology. Proven ability to build on key initiatives; lead projects from concept stage; forge strong partnerships with Business; provide a Bird’s eye view to Management; possess exceptional presentation skills, flexible to shift priorities and superb team-building skills including hiring and Training personnel.

**TECHNICAL SKILLS**

**Methodologies**: OO Design and Development, client server systems architecture, multi-threaded programming, SDLC, UML, CORBA, Extreme Programming, Rational Rose, Cloud Computing, Agile Scrum Methodology

**Languages**: C/C++, C#, Java, SQL, XML, XML Schema, HTML, Perl, TCL/TK, Javascript, Ant, JSP, Maven, Python, Angular JS, Node.JS, PHP, Scala, CSS

**Databases**: Oracle 9i/10g/11g, DB2, Microsoft SQL Server 2005, Versant, Mongo DB, NoSQL Servers, Cassandra

**IDE’s**: Microsoft Visual Studio, Eclipse

**Platforms**: IBM WebSphere, Apache Tomcat, Geronimo Server, Windows NT/98/NT/2000/2003/XP/Vista, DOS, IBM AIX, INFORMATICA, ASP.NET, Hadoop, Selenium

**Software**: CVS, winCVS, CM/Synergy, Rational Clearcase, Genesys Voice Platform (GVP), PegaRULES Process Commander (PRPC), XLC compiler on AIX, Powerpoint 2007, Excel 2007, Visio 2003, Struts, Control-M, Jira, Confluence, Git, GitHub, log4J, Hudson, Jenkins, SpringBoot, Bitbucket, SonarQube, SonarLint, Drools, RabbitMQ

**PROFESSIONAL EXPERIENCE**

**2018 – Present Sutherland Global Services, Navi Mumbai**

 ***ASSOCIATE PRINCIPAL***

 Team Lead for a travel vertical product built from scratch in JAVA/J2EE Spring, Hibernate framework.

* Participated in the User Story creation and reviewing the Business Requirements document (BRD).
* Created the data model for the Master/Proration area.
* Designed the Business Services layer and its implementation.
* Participated in the code review of the different code modules.

**2018 – 2018 Optimum Financial Solutions, Mumbai**

 ***PROJECT LEAD, CORPORATE***

 Managed and led a young and dynamic Organization working on niche technologies in ASP.Net to develop

fin-tech products for Mutual Funds and Wealth Management domain.

* Built a first of its kind client module for KOTAK Securities Mutual Fund offering which was both Net/Mobile enabled in ASP.Net framework.
* Formed a Center of Excellence (COE) for R&D activities to experiment and review mobile development and implementation activities on both iOS and Android platforms.
* Supported business development activities by providing pre-sales, product, technology and implementation advisory.
* Travelled to client sites for requirements gathering as well as supporting UAT activities.

**2017 – 2018 I-Peritus Solutions and Services, Mumbai**

 ***SENIOR MANAGER, SOFTWARE PRODUCTS ENGINEERING***

 Managed and led a young and dynamic Organization working on niche technologies in ASP.Net to develop

fin-tech products from existing platforms using analytics, pricing and research of Fixed Income Asset classes (CLO/CDO, Asset Backed Securities, Covered Bonds) and Capital Markets.

* Improved QA activities by introducing review processes using Jira and Confluence for both internal products and clients solutions.
* Formed a Center of Excellence (COE) for R&D activities to experiment and review open-source technologies meeting every Operational aspects of Product Engineering.
* Supported business development activities by providing pre-sales, product, technology and implementation advisory.
* Build in-house domain expertise from a recruiting to technology training and retaining perspective.

**2016 – 2016 Intellect Design Arena Ltd., Mumbai**

 ***SENIOR PROJECT MANAGER***

Product Lead for a Supply Chain Finance (SCF) solution as part of iGTB (Intellect Global Transaction Banking) unit built of latest technologies (Angular JS, JAVA/J2EE, Weblogic/Websphere, RESTful APIs, JSON) servicing global financial giants in a Cloud Computing environment.

* Ramped up a team of full end-to-end Software Development life-cycle (SDLC) team to develop and enhance upcoming release.
* Ensured all toll-gates are met before delivering the same to internal testing teams.
* Coordinated work-items from multiple teams and units to make the release a success using Jenkins.
* Provided 24X7 L3 support to existing clients.

**2011 – 2015 JP Morgan Chase and Co., Dublin, Ohio**

***ASSISTANT VICE PRESIDENT/PRODUCTION READINESS ANALYST***

Brought into a team to lead production readiness efforts on software updates driving the Firm’s INFO1 Datawarehouse systems based out of INFORMATICA (ETL) talking to an ORACLE (back-end) and Control-M as the scheduler. Built the team from scratch as an extra set of eyes to the Support structure arm of the INFO1 Datawarehouse platform, hiring and Training new personnel partnering with human resources.

* Appointed to speed company’s aggressive growth mode providing business savvy and technical expertise to position the company for a profitable M&A activity.
* Provided governance support in IT security for on-boarding of Testing Software like ALM (Application LifeCycle Management) used for testing applications.
* Led User Acceptance testing (UAT) efforts for the addition of 3rd node to the Informatica Platform; met tight 8 week schedule for setting, configuring and testing of the additional node on the platform to account for additional accounts to be processed through M&A.
* Transitioned into a Technical Operations Analyst role within the Application Operations Organization supporting multiple platforms and environments.
* Provided comprehensive consultation to Management of different Lines of Businesses (LOBs) and IT staff on technical issues and best practices.
* Reduced high priority tickets by 200%; potentially huge savings to the organization.

**2009 – 2011 AccuMed Technology Solutions, Milford Ohio**

 ***TECHNICAL LEAD***

 Project lead of a dynamic team implementing the market leading ViCURA, a Medication Management Software Application using JAVA/J2EE, Weblogic Application server and SQL technologies connecting to a RDBMS back-end.

* Built Configuration Management functions by creating and executing Maven scripts.
* Automated the Configuration Management processes using Hudson.
* Consistently monitor and support production environment 24X7 as part of on call rotation while servicing key health-care clients.
* Incorporated methodologies and processes for the communication structure between the off-shore team and Senior Management with unique Project Management skills and strong communication skills ensuring smooth deliverables and improved productivity.

**2006 to 2008 Huntington National Bank, Columbus, Ohio**

 ***SENIOR SYSTEM ADMINISTRATOR***

Principal architect involved in the design of testing and Production environments for the Customer Contact Center using Genesys Voice Portal (GVP) platform.

* Improved Configuration Management processes in the bank by creating and executing Ant scripts.
* Demonstrated efficiencies while managing multiple test cycles for the successful upgrade of the Interactive Voice Response solution built on Oracle 10g database and Weblogic Application Server usingGenesys Voice Platform (GVP).
* Formed a Center of Excellence (COE) to enable the Configuration Management capabilities of PegaRULES Process Commander (PRPC) platform using J2EE based standards.
* Take ownership of compliant controls using IT Security on servers/Platforms supporting Sarbanes-Oxley (SOX) while building out Integration, User Acceptance Testing (UAT) and Production environments.

**2001 to 2006 Convergys Corp., Cincinnati, Ohio**

 ***TECHNICAL LEAD*** 2004 – 2006

Responsible for the overall design, development of feature enhancements as well as Support for a client-server wireless billing platform built and maintained for the Sprint-Nextel Business Unit.

* Designed and developed feature enhancements involving development teams using the following technologies JAVA, J2EE, JSP, Servlets, Struts in Weblogic environment using OOD methodologies; thereby creating standard processes for re-usability and maintenance.
* Analyzed business requirements for development of functional designs facilitating creation of accurate billing solutions in a collaborative environment addressing key issues.
* Created and modified SQL based scripts for accurate data manipulation of billing systems connecting to an RDBMS database system.
* Averted downtime losses through technical troubleshooting skills relating to testing environments. Travelled to client sites as a Subject Matter Expert while supporting User Acceptance testing.

 ***SYSTEMS ANALYST*** 2001 – 2003

* Developed and administered CORBA application servers using Weblogic as the Middleware.
* Worked with technologies such as C++, Oracle 9i, XML, CORBA, Java, OOP, Web Logic Enterprise, Perl, Korn Shell Scripts, SQL Scripts, Web-Services (SOAP) for successful completion of multiple projects as a member of development team.
* Participated in Configuration Management with 3rd party tools (CM/Synergy) as part of the Build team.

**2003 to 2004 CRGSoft Consulting, Boston, Massachusetts**

 ***SENIOR CONSULTANT***

Led the effort for the development of a Wireless Mediation system based out of FusionWorks platform that would extract Call Detail Records (CDRs) from the switch, rate the usage and send it to the Billing system.

* Wrote code in TCL for Unbilled Usage project to ensure that it is sent accurately across the interface with proper documentation for knowledge transfer.
* Developed Korn shell scripts for automation of Application Maintenance activities as part of routine on-call support team demonstrating ability to meet tight dead-lines minimizing fire-drills.

**1999 to 2001 TEK Systems, Columbus, Ohio**

 ***PROGRAMMER ANALYST***

Provided Consulting Services to Lucent Technologies Inc. in developing the Viewpoint Directory Services (VDS), a protocol independent directory services supporting Lightweight Directory Access Protocol (LDAP) for a Network Management Software Application using Versant as the object database (ODBMS).

* Responsible for GUI design and coding by implementing CGI scripts in C++ and JavaScript creating the first of its kind user-interface for validation of the state of network components.
* Developed protocol-independent command line interfaces to VDS in C++ enabling multiple entries to the directory database.
* Implemented scripts in TCL to perform the Subsystem Integration Testing of LDAP interfaces with VDS.

**1998 to 1999 University of Toledo, Toledo, Ohio**

 ***RESEARCH ASSISTANT***

* Performed thorough research to understand the utility of Controller Area Network in Intelligent Networks and successfully modeled the project, funded by Ohio Department of Transportation (ODOT), using OPNET.

###### EDUCATION AND TRAINING

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| * M.S. (Engineering) The University of Toledo, Toledo, Ohio 1999
* Technology University Quality Assurance Lead/Analyst Program (Designed by Harvard University)
* JAVA Programming and concepts
* Project Leadership
* Managing projects in Organizations
* Creative Thinking for Business Consulting
* PegaRULES Process Commander
 | * B.E. (Engineering) V.J.T.I. Mumbai University, Mumbai, India 1998
* Cyber Security for Financial Institutions
* Object Oriented Technology with UML
* Management and Communications
* Collaborative Negotiations for Business Consulting
* Value Based Consulting
* Art of Leadership
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**EXTRA-CURRICULAR ACTIVITIES**

* Founding member of the ToastMaster’s International club in Dublin, OH