**SERVICEMAX**     **salesforce**

# Raskar Shubham Balasaheb

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Salesforce Certified Platform Developer 1

ServiceMax Certified Administrator - SVMX101          Credential ID 88464910

ServiceMax Asset 360 Certified Administrator.          Credential ID 89161312

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## PROFESSIONAL SUMMARY

- Exposure to **Lightning Web Component** programming. Worked on various **LWC** related project responsibilities.
- Experience in **Development, Administration, Configuration, Lightning Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
- Created various **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder** and **Lightning Component features**.
- Primary level experience in working on web services and giving solutions by **SOAP and REST integrations.**
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance with the governor limits.
- Strong Knowledge of SFDC standard Data structures and familiarity with designing **Custom Objects** and **Force.com platform** and Force.com Sites.
- Experience in understanding business requirements to design the required entities like **custom objects**, creating the  **relationships and Data Modeling**
- Experience in creating various **Reports (summary reports, matric reports, pie charts, dashboards and graphics)** and **Report Folders**.
- Experience in using **Data Loader** and **Data Import Wizard** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects.
- Experience in using declarative features like **Approvals Process, Process Builder and Lightning Flow** for satisfying complex business process automation.
- Experience in implementing **security and sharing rules** at object, field, and record levels for different users at different levels of the organization, also created various profiles and configured the permission based on the organizational hierarchy.
- Experience in **Location Management**, Installed Product Setup, **Warranty Management**, Entitlements Work Order management, **SFM configuration, Field Change Order management,** Dispatch console and **Mobile Administration and ServiceMax GO Mobile application**
- Worked on ServiceMax Core Application Setup, Service Plans, Service Maintenance Contracts, **Preventive Maintenance Plan**, Get Price Functionality, Advanced Dispatch Console Configuration, Advanced SFM, Inventory management and Migration tool
- Primary level exposure to **Asset Warranty Automation,** Service Process Manager, Service Contracts, Service Entitlement Engine, Installation and Upgrade, Return Order Management, Migration

## PROFESSIONAL EXPERIENCE / PROJECT

**Working as an Associate Engineer in "SpringFive Consultancy Services LLP"**          Mar'2022-Present

- **Project Hypercare -** Involved in various development responsibilities.Analyzing  demands, Proposing possible solutions, implementation, prepared technical document etc.
  Responsible for deployment using Gearset  DevOps.

- **Project Retrofit** - Working on various responsibilities regarding migration from SAP C4C to Salesforce/ServiceMax, Creating profiles, Sharing rules, Application lifecycle management  etc

## PROFESSIONAL QUALIFICATION

- Completed **Bachelor of Engineering** in **Electronics and Telecommunications** from **Savitribai Phule Pune University**                                                                          - June 2015-Jun'2019
- Learn sales and Service process by actively working with **Think & Learn Pvt Ltd** as Business Development Associate                                                                    - Nov 2019-Jan'2020
- Completed **Salesforce Developer Internship program in** Intelogic Solutions Pvt Ltd.
                                                                                         -  Apr'2021 -Feb'2022

## TECHNICAL SKILLS

- ❖ **Programming Languages**: C, Apex, JavaScript, SOQL,  SOSL
- ❖ **Operating Systems:** Windows-Xp/7/8/10,11, macOS, Linux
- ❖ **Familiar IDE:** Force.com IDE, VS Code
- ❖ **Web Technologies:** HTML, CSS, JavaScript, SOAP API,  REST API

## Extra-Curricular ACTIVITIES / CERTIFICATION

- ❖ Leadership (SGT) at One Maharashtra Signal Company NCC (JD), Pune

## PERSONAL DETAILS

- ❖ **Name: -** Raskar Shubham Balasaheb
- ❖ **Date of Birth: -** 15 June 1997
- ❖ **Languages Known: -** English, Hindi & Marathi
- ❖ **Hobbies: -** Drawing, Cooking, Exploring New Places
- ❖ **Personal Skills:** - Solutions oriented, Problem-solving, Communication Skills,

## DECLARATION

I hereby declare that the above-mentioned information is genuine and true to the best of my knowledge.


**Place:**                                                                **Raskar Shubham.**

**Date:**                                                                         **(Signature)**