

# Sneha Mishra

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**CONTACT** 2068 I, Pocket D, Sector 2, Palam Vihar, Gurugram **E-mail:** mishrasneha1108@gmail.com **Phone:** 08093275142

**WORK EXPERIENCE** Accenture Solutions Pvt. Ltd., Gurugram May 2018 — till date  
Application Development Analyst  
**Cloud / DevOps Engineer**

**Client : Centrica Energy**

Centrica plc is a British multinational energy and services company. Its principal activity is the supply of electricity and gas to businesses and consumers in the United Kingdom, Ireland and North America. We are working in the midstream layer of the project which deals with energy management and trading.

**Team : Environment's Team and Release Management Team**

- Experienced in setting up and configuring environment for the Users in Infrastructure as a Service (IaaS).
- Perform code reviews, evaluate implementations, and provide feedback for tool improvements
- Working knowledge and experience of build automation and CI/CD pipelines
- Expertise with software development eco-system such as Git, Jenkins, Artifactory, and CI/CD
- Support the ideation, technical development, and launch of innovative products.
- Experience with Microsoft services and configuration: IIS, Active Directory & SQL Server
- Managed Azure Infrastructure Azure Web Roles, Worker Roles, VM Role, Azure SQL, Azure Storage, Azure AD Licenses, Virtual Machine Backup and Recover from a Recovery Services Vault using Azure PowerShell and Azure Portal.
- Worked closely with QA Teams, Business Teams, and DBA team and Product Operations teams to identify QA and UAT cycles release schedule to non-prod and prod environments.
- Working experience on Windows Active Directory and LDAP .

**SKILLS**

- Azure DevOps
- Release Management
- PowerShell
- MySQL
- HTML
- CSS
- Python
- JavaScript

**QUALIFICATIONS** Bachelor of Technology in Electronics and Electrical Engineering

**EDUCATION** B.Tech in Electronics and Electrical Engineering July 2014 — April 2018  
KIIT University, Bhubaneswar ( CGPA-8.18 )  
12th CBSE Board April 2013 — April 2014  
G.H.P.School, Karnal ( Marks-81.8% )

**TRAINING AND  
CERTIFICATIONS**

- N.T.P.C, Badarpur : Observed the generation of power in a thermal power plant and learned about different units of a thermal power plant in 30 days.
- Kohinoor Steel, Jamshedpur : Observed production of sponge iron and learned about steel plants and its units.
- Ericsson Talent Development Program in fiber Optics for 45 days.
- AZ-900 : Microsoft Azure Fundamentals

**HOBBIES/INTERESTS**

- Cooking
- Travelling
- Dancing
- Drawing and Painting

**PROFILE  
SUMMARY**

- More than 2 years of experience in IT industry in system and application support.
- Worked extensively on Azure DevOps, VSTS Pipelines and Release Management.
- Managing escalations and handling review calls with clients.
- Possess excellent analytical skills, troubleshooting and organizational skills.
- Strong Communicator and a team player with excellent inter-personal skills and customer interaction capabilities.
- Strong team-building skills and ability to delegate multiple duties in a professional manner.

**REFERENCES**

- Prashant Chandel : prashantchandel135@gmail.com
- Tanmoy Roy Choudhury : trcfel@kiit.ac.in