



SHUBHAM TIWARI

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Ardent technical engineer having 3+ years experience with Amazon web services and Ericsson which helped to develop significant skills set in cloud computing and networking .This even assisted to tackle complex troubleshooting scenarios through technical knowledge and diligent research ensuring the standards of the work profile are met accurately.



Skills

- Amazon Web services(EC2, SSM, IAM, WorkSpaces, S3, VPC, Directory services, Lambda, Cloud trail, Cloud formation)
- Linux Operating System
- Windows services and Active directory
- Knowledge of Devops Tools Like GIT, Puppet, Ansible and Docker
- Networking (OSI Model, DNS , DHCP and subnetting)
- Shell and Powershell Scripting
- Python
- Telecommunication Network(LTE, UMTS)
- Advanced troubleshooting Skills
- Team Management and Leadership Skills
- Clear communication skills



Work History

● Cloud Support Engineer

Amazon Web Services , Bangalore, Karnataka

- Applied advanced troubleshooting techniques to provide tailored solutions to customer's individual needs.
- Work on critical, complex customer problems that may span multiple AWS service.
- Driven projects that improved related process and customers experience by creating new tools.
- Partnered with development team on contract deflection initiative and feature requests for improving services.

2019-10 - Current

2019-05 - 2019-09

Network Engineer

Mobilecomm Technologies , Bangalore, Karnataka

- Worked on Scopes of Integration and KPI Monitoring and to ensure Flawless Network is Available to Customer.
- Closely worked with Infrastructure team to properly establish AWS WorkSpaces and WorkDocs for different team as per requirements.

2017-09 - 2019-05

Network Engineer

Ericsson, Bangalore, Karnataka

- Troubleshooting backend telecommunication network, services and resources which helped to develop wide variety of skills.
- Worked for Telecom Operator T-Mobile in Integrating and migrating new E-nodes supporting 7+ markets delivering over 240+ sites.
- Mentored number of new hires and trained them on network infrastructure and its deployment.

2013-08 - 2017-05



Education

Bachelor of Technology: Electronics And Communications Engineering

PRANVEER SINGH INSTITUTE OF TECHNOLOGY - Kanpur

2012-04 - 2013-06

12th

Kendriya Vidyalaya - Kanpur

2010-04 - 2011-06

10th

Kendriya Vidyalaya - Kanpur



Accomplishments

- Certified AWS Solutions Architect Associate.
- Certified AWS Developer Associate.
- Awarded the "Star Performer of Month" for exceptional support during a month to complete the extended project of AT&T.
- Research paper published for project "Self-Powered Blind Shoes".
- Technical head for EC Department in college fest IGNITIA.
- Participated in National science congress and State level science Expo.