## CHAITANYA MOGARALA

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Oracle CPQ Cloud Certified Implementation Specialist

**Professional Background:**

* Highly skilled IT professional with over 7 years of experience in Telecom, Waste Management and Manufacturing with hands-on software design, development and integration.
* 5+ Years of Oracle CPQ Cloud, Salesforce.com Techno and Functional experience in customizing CRM applications
* Experience in all aspects of SDLC; participated in Requirement analysis, Preparing Functional Specification Document, Use-Case writing, Prototype building, Unit test-case writing, Designing, Database modeling, XML designing, Preparing Technical Documents, Development, Testing, Deployment and SIT/UAT/Production support
* Proficiency in native Oracle CPQ Cloud/BigMachines programming languages - BML and BMQL
* Designed and implemented configurations, price logic, and intuitive user interfaces
* Lead planning meetings, analysis development, test inspections, and other project meetings throughout project life cycle
* Worked on BigMachines Admin, Configuration, Commerce, Integration and Document Engine extensively
* Experienced in integrating Salesforce and BigMachines
* Proficient in working with Eclipse IDE and Force.com Plug-in for writing business logic in Apex programming language
* Experience working with Salesforce.com sandbox and production environments
* Worked on BigMachines' BML to implement business logic and used their Document Engine Output for result reporting
* Worked with BigMachines Document Engine Output and XSL snippets for Document Engine
* Worked with BM Integration Package
* Worked with BigMachines Product configuration and Approval Process
* Worked on APIs (REST API, SOAP API) to get data from third party applications
* Worked on BOM rules (Assert Based Ordering)
* Excellent work ethics, self-motivated, quick learner and team oriented. Continually provided value added services to the clients through thoughtful experience and excellent communication skills

**Education**

University of Central Missouri, Warrensburg, Missouri

Master of Science in Computer Science

Sri Venkateshwara College of Technology, JNTU, India

B. Tech in Computer Science and Engineering

**Technical Skills**

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| **Technologies** | Apex Triggers, Workflow & Approvals, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Big machines |
| **Web Tools** | HTML, CSS, JavaScript ,XSL |
| **Languages** | C, Java, BML, Apex |
| **Databases** | SQL Server, Oracle, MySQL |
| **Reporting Tools** | QlikView, SSRS, SSAS, SSIS |
| **Version Control** | Git Hub |
| **Testing Tools** | ALM |
| **SDLC** | Use cases and Use case diagrams,Class/ State diagrams, Entity Relationship Diagrams, Agile methodology / Scrum, Waterfall model, V model |
| **Operating Systems** | Windows 2000/XP/Vista/7/8, UNIX and LINUX |

**Certifications:**

* Oracle CPQ Cloud 2016 Certified Implementation Specialist

**Work Experience:**

**ADP INC. Jan 2020- Present**

**Senior Application Lead Developer (CPQ Developer)**

**Responsibilities:**

* Working directly with stake holders to implement business requirements.
* Working on conversion from Legacy to Jet UI.
* Worked on Java script, CSS and Web service calls.
* Worked on Util and commerce library functions.
* Worked on email templates and document designer.
* Involved in Migration from dev to test and production environments.
* Worked on REST API to get Validated Addresses.
* Worked on BOM Mapping Rules.
* Worked on transition from Legacy to JET UI
* Worked on Document Designer to implement complex functionalities using XSL.

**Apex IT Mar 2018 – Dec 2019**

**Senior CPQ Lead**

**Client: McNeilus, MN**

**Responsibilities:**

* Analyze business processes and requirements and convert them into technical solutions by developing systems/programs to support and improve business processes
* Worked directly with internal business units to understand requirements and to configure and implement Oracle CPQ solution
* Provided Oracle CPQ training for internal team at Client location.
* Worked on layout editors to create configuration and commerce UI.
* Worked on Configuration rules and pricing function.
* Worked on Production XSL documents and CSS changes.
* Worked on Util and commerce library functions.
* Worked on email templates and document designer.
* Providing estimates of all the new user stories.
* Direct Communication with business and product owner.
* Worked on Approval workflow.

**Demo Project**

**Client: Scholastic**

**Responsibilities:**

* Analysis of client business process and configure and implement Oracle CPQ Solution.
* Configured new models and rules related to that for demo purpose.
* Added new pricing function and formulas to calculate price and discount.
* Worked on Workflow process and approval sequence.
* Worked on Data cube implementation.
* Worked on reports and email templates.

**Ariston Tek Inc. Nov 2017 – Mar 2018**

**Oracle CPQ(BigMachines) Consultant**

**Client: Veritas, Mountain view, CA**

**Responsibilities:**

* Analysis of enhancements and seek clarifications from business users and business analysts.
* Worked directly with internal business units to understand requirements and to configure and implement Oracle CPQ solution
* Coordinating with off shore and conducting daily meeting.
* Worked on Production tickets.
* Providing estimates of all the new user stories.
* Involved in Migration from dev to test and production environments.
* Involved in Bug root cause analysis and Bug Fixing.

**Ariston Tek Inc. June 2017 – Nov 2017**

**Oracle CPQ(BigMachines) Consultant**

**Client : Brocade, San Jose, CA**

**Responsibilities:**

* Worked on Enhancements and production issue tickets.
* Worked directly with internal business units to understand requirements and to configure and implement Oracle CPQ solution
* Coordinating with off shore team and conducting code review meetings.
* Develop the required functionality in Oracle CPQ (Big Machines).
* Providing estimates of all the new user stories.
* Worked on library functions (BMQL).
* Worked on migration between different environments.
* Provide User Acceptance Testing Support.
* Updating Price data tables by using FTP.
* Responsible for resolving production issues and support

**Ariston Tek Inc. March 2017 – May 2017**

**Oracle CPQ (Big Machines) Developer**

**Client: Motorola Solutions, Chicago, IL**

**Responsibilities:**

* Analysis of enhancements and seek clarifications from business users and business analysts.
* Develop the required functionality in Oracle CPQ (Big Machines).
* Involved in integrating the CPQ tool with Salesforce CRM and Oracle ERP.
* Handled tickets and CRs from the developed models within the time frame.
* Perform analysis and review of design/code, and suggested possible improvements.
* Provide User Acceptance Testing Support.
* Worked on integration between EBS and CPQ.
* Worked on library functions (BMQL).
* Worked on Document Engine with custom XSLs for Proposal outputs.
* Involved in Migration from dev to test and production environments.
* Providing estimates of all the new user stories.
* Worked on Production XSL documents, CSS changes and JavaScript files.
* Involved in Bug root cause analysis and Bug Fixing.
* Wrote extensive BML code in util, commerce libraries, validation and modification of actions commit changes on Git Hub repository

**Environment**: BigMachines, Salesforce (SFDC), Web Services, XSL, JQuery, Javascript

**Horizon Consulting Inc. May 2016 - March 2017**

**Oracle CPQ (BigMachines) Admin/ Developer**

**Client : Republic Services, Phoenix, AZ**

**Responsibilities**:

* Analyze business processes and requirements and convert them into technical solutions by developing systems/programs to support and improve business processes
* Worked directly with internal business units to understand requirements and to configure and implement Oracle CPQ solution
* Updating the existing functionality to optimize the overall performance of the code.
* Involved in Physical/Logical design of database, creating and managing the database and all the database objects.
* Managed parts, pricing and Approval workflow updates.
* Worked on library functions (BMQL).
* Worked on JavaScript and CSS files.
* Provide functional inputs in SFDC /BM roadmap creation and maintenance.
* Participated in proof-of-concept and prototyping efforts and facilitated rapid deployment of Quoting solutions.
* Design, Collect, analyze, and document results; produce summaries and recommendations.
* Managed data table Creation and updates.
* Worked on layout editors to create configuration and commerce UI.
* Worked on document engine and email templates.
* Worked on recommendation, hiding and constraint rules.
* Committed changes on Git Hub repository
* Worked with BML to create configuration/commerce rules & Library functions.
* Worked on migration between different environments.

**Environment**: Big Machines, Salesforce (SFDC), Web Services, XSL, JavaScript

**Techprofy , CA Jan 2016 – May 2016**

**SFDC/CPQ Developer**

**Responsibilities**:

* Directly involved in analyzing requirements and designing technical documents.
* Direct Communication with business and product owner.
* Involved in Bug root cause analysis and Bug Fixing.
* Worked on Configuration in CPQ– Creation Product families, Product Lines, Models and the configuration rules(Recommended Rules, Constraint Rules, Hiding Rules, Recommended Items).
* Worked on Webservices in BM to configure the model and update the quote transactions using webservices.
* Worked on Step and Transitions in CPQ as per the requirements.

**Delta Technologies, Hyderabad, India May 2013 – Nov 2014**

**Oracle CPQ (BigMachines) Admin/ Developer**

**Responsibilities**:

* Analyzed requirements and designed technical documents.
* Served as an escalation point for the production support team.
* Working with product owners directly for any product related defects.
* Worked on New enhancements using design documents.
* Extensively worked on integration between CPQ and Salesforce.
* Code Reviews.
* Worked with end user (sales Rep) for production issues.
* Worked with BML to create configuration/commerce rules & Library functions.
* Responsible for code migration between different environments.
* Extensively worked with the testing team to validate price changes.
* Helped testing team on Regression and Integration testing.
* Worked on document engine and email templates.

**Environment:** Big Machines, Salesforce (SFDC), Web Services, XSL, JavaScript

**Paxtera Solutions, Bangalore, India May 2012 – April 2013**

**Java / SFDC Developer**

**Responsibilities**

* Involved in complete software development lifecycle (SDLC) including Analysis, Design, Development, Testing, Implementation and Maintenance & Support.
* Worked on Standard objects such as leads, Opportunities, Accounts, Contacts, **Campaigns** associated with **Sales Cloud and Service Cloud.**
* Developed various **custom objects**, Tabs, Components and **Visual Force** pages and Controllers.
* Created and deployed several reports using **force.com platform**.
* Implemented **Chatter**, Chatter desktop, created public and private groups.
* Developed and deployed **approval** processes for leads conversion, opportunities and products/Assets management.
* Implemented the requirements on **Sandbox** and **Force.com IDE** plug in during Eclipseand deploying it in production.
* Used **SOSL/SOQL** to extract data from the platform database.
* Created **workflow rules** and defined related tasks, email alerts, and field updates**.**