**Tirupathi Raja**

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Professional Summary In IT:

* Having **3Year 9 months of** Experience as A **Salesforce Admin/Developer/LWC/** In the IT Industry with The Salesforce.Com Platform.
* Having A **Salesforce-Certified Platform Developer I & Administration certified**
* Having Experience in **Configuration** and **Customization**, Including **Sales** & **Service**, and **Community Clouds.**
* Exposure To Lightning Design **System**, **Lightning Components** and **Lightning Apps**.
* Experience In Creating **Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Fields Dependencies, Formula Fields, Custom Validation Rules** and **Relationships** as Per the Business Requirements.
* Experience In Configuring **Field History**, **Activities (Task and Event)**, **Search Layouts**, **Inline Editing** and Enhanced List Views.
* Good Experience Configuring Security Settings Using **Profiles**, **Permission Sets**, **Roles**, **OWD**, **Sharing Rules** , **Manual Sharing**, **Apex Managed Sharing**, **View All**, **Modify All**, **View All Data** and **Modify All Data**.
* Experience In Data Migration Activities Using **Apex Data Loader**, **Import Wizard** and **Data Export**.
* Worked On Configuring **Workflow Rules** and **Process Builder** To Automate Specific Actions Per Business Requirements.
* Exposure to Salesforce **Service Cloud** related work is preferred and will be a **huge plus.**
* Experience abilities: understand and follow requirements, designing and prototyping, hands-on development in Apex writing triggers/classes as well as **developing LWC components, unit testing and knowledge transfer**.
* Worked On **Reports**, **Dashboards** and Had Good Exposure to **Lightning Experience**.
* Involved In Developing **Apex Triggers, And Apex Classes to Automate the Functionalities When Performing DML Operations on Database.**
* Worked On Developing **Batch Apex (Asynchronous)**, **Future Methods Visual Force Pages** with Standard/ Custom Controllers/Extensions and **Visual Force Components**.
* Worked On All the Visual Force Areas, Including **Pagination (With Standard Set Controller / Limit And Offset)**, **Wrapper Classes**, **Ajax Functions** And **JavaScript**.
* Experience With **DML, SOQL, SOSL, Custom Labels, Custom Settings (List and Hierarchy)** And **Custom Permissions**.
* Experience In Developing **Test Classes** to Cover the Code for **Apex Triggers and Apex Classes.**
* Experience In Deployment Activities Using **Change Sets, Eclipse Force.Com IDE** and **Apex Data Loader.**
* Exposure To **Web Services** (**SOAP API And REST API**) And Involved in Making **Callouts** and Exposing Salesforce Functionality with Both REST API And SOAP API.

Professional Experience:

* Working As a Software Engineer for **Tata Consultancy Services,** From March 2019 to Till Now.

Education Qualification:

* MBA From **Jawaharlal Nehru Technological University** -Anantapur

Technical Skills:

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| --- | --- |
| **CRM**  | Salesforce CRM  |
| **Salesforce**  | Apex, Visualforce, Controllers, Triggers, Batch & Schedule Classes, Web Services, SOAP, REST, Service Cloud, [Force.Com](http://force.com/) Platform, Sites, SOQL, SOSL, Reports, Dashboards. LWC modified the UI Force page  |
| **SFDC Tools**  | Developer Console, Workbench, Changesets, Data Loader and Visual Studio Code  |
| **Languages**  | Apex, SQL, SOQL, SOSL And DML  |
| **Web** **Technologies**  | XML, HTML, Visualforce, LWC And JavaScript, Tableau  |

**Technical Implementation Details:** Introduced New Record Types on Cases Object to Move the User Onboarding

|Revenue And Reporting Requests and Online Portal Issues\Requests to Salesforce. Created A New Visualforce Page to Dynamically Render Application Access Details for The Selected Role for User Onboarding Requests.

* Experience using Lightning custom components and LWC Framework, and a strong understanding of UI/UX front-end development. Hands-on experience is required Created Sharing Rules to Implement Record Sharing as Per the Business Requirements.
* Created Multiple Validation Rules as Per the Requirements.
* Created Workflow Rules and Process Builder Processes to Automate Actions.
* Redesign Of Opportunity Objects and Related Objects to Satisfy Client Needs.
* Created Various Apex Triggers and Classes to Implement Complex Business Logic. Used Custom Metadata Types for Storing Configuration Mapping-Related Onboarding Information.
* Managed Deployments Using Changesets and Update\Upload Data Using A Data Loader During Implementation.
* Ensure Field Level Security, Object Access and Record Access Are Appropriately Configured for Various Profiles and Roles.
* Analysed Complex Business Requirements and Designed Solutions Using Apex Classes, Batch Classes and Apex Triggers.
* Designed, Setup and Maintained Salesforce Standard Objects, And Custom Objects While Also Structuring

User Roles, Community Portal, Security Profiles and Workflow Rules, Process Builder, Validation Rule, Public Groups, Permission Set

* Configured Page Layouts, Workflows, Record Types and Data Fields Project

Project#1:

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| --- | --- |
| 1  | Texas- SFDC Implementation  |
| Client  | Texas USA  |
| Role  | Developer  |
| Duration  | March 2021-Till Date  |
| Technologies  | Salesforce.Com Platform, Apex, Visual Force, JavaScript, Force.Com, Data Loader, Force.Com IDE. ,LWC , |

Description:

 **Texas Medical Centre**. This Application’s Purpose Is to Manage the Information About Patients,

Clinics, And Insurance Organizations. This Application Is to Implement Salesforce.Com for Managing Healthcare Services Like Accounts, Contacts, Opportunities, Leads, Lab Activities,Visits, Products, Clinics, Payments, Schedulers, Billing and Cases.

Roles And Responsibilities:

* + Worked On Various Salesforce.Com Customizations - Standard Objects and Creation of Customized Business Objects, And Fields.
	+ Involved In Creating Validation Rules, Workflow Rules.
	+ Involved In Creating Relationships and Field Dependencies.
	+ Involved In Configuring Page Layouts and Mini–Page Layouts.
	+ Designed And Developed Apex Triggers for Various Functional Needs in The Application.
	+ Migrate The Data in Excel Sheets into The System Using Data Loader.
	+ Created Approval Processes for Complex Business Processes.
	+ Worked On Process Builder.
	+ Created Salesforce Pages and Controllers for The Modules Using APEX And Visual Force.
	+ Involved In Writing the Batch Classes for The Business Requirements.
	+ Involved In Developing Test Classes to Improve Code Coverage.
	+ Involved In Documenting the Implementation.
	+ Worked On Eclipse for Testing and Deploying Apex Classes and Triggers into Production Instances.

Project#2:

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| --- | --- |
| 2  | US Foods -SFDC Implementation  |
| Client  | US Foods, North America, USA.  |
| Role  | Administrator And Developer  |
| Duration  | March 2019 March 2021.  |
| Tools & Technologies  | Salesforce.Com Platform, Apex, Visual Force, JavaScript, Force.Com, Data Loader, Force.Com, Workbench  |

Description:

US Foods Is an Application in Which Listed Products Are Available For Customers Through Online Purchases In North America Which Is DCT Page. On This Page, Customers Can Select the Products Which Are Available in The List According To Their Requirements.

Based On a Product We Have Enabled Specific Fields to Simplify Customers’ Interaction With The Application. We Have Used VF Pages For This Application and Used Apex Controller, Extensions JavaScript, HTML, CSS And Event Components in Lightning. This Is Like an Online Merchandise/Selling Portal. Used Triggers and Events to Fetch The Records According To Their Business Requirement

 Roles And Responsibilities:

* Interacting With Clients, Onsite Coordinator, Architect and Team Members To Analyse The Gathered Requirements, And Planned And Prioritized The Design And Implementation Of Functionality.
* Worked On Various Salesforce.Com Customizations - Standard Objects and Creation of Customized Business Objects, Screens, And Views.
* Designed And Developed Apex Triggers for Various Functional Needs in The Application.
* Migrate The Data in Excel Sheets into CRM Using Import/Export Wizard and Data Loader
* Created Approval Processes for Complex Business Processes.
* Created Salesforce Pages and Controllers for The Module Using APEX And Visual Force.
* Designed And Developed the Custom Objects, Custom Tabs, Validation Rules, Workflow Rules,
* Page Layouts, Components, And Visual Force Pages to Suit the Needs of The Application. Designed And Developed
* Responsible For Creating Validation Rules and Workflows In Salesforce.Com. Email Alert Based on The Application Requirements.

**DECLARATION**

 I Hereby Declare That the Information Given Above Is True To The Best Of My Knowledge And Belief.

**Tirupathi Raja**

**Place: Bangalore**