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**Nagamalleswara Rao Manem**

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**SCRUM MASTER**

Dynamic, hands-on Scrum Master with 14+ yrs of experience managing large enterprise software development projects that meet demanding time restraints and exceed all expectations. Demonstrated ability to motivate, organize, lead and coach scrum teams across multiple locations, with a verifiable track record of managing complex projects while delivering on time and above expectations. Ability to manage many projects at once while working within distributed onshore/offshore model and maintaining professionalism. Skilled in providing effective leadership with outstanding oral and written presentation and communication skills. Promoted to positions of increasing authority and responsibility because of strong leadership skills, teamwork, customer service and overall performance. Excel at turning individuals into teams that work efficiently and exceed expectations. Exceptional academic qualifications, including a full Degree from the authorized University. Coach the development team in self-organization, continuous improvements, cross functionality, risk identification, dependency management and conflict resolution.

**SELECTED HIGHLIGHTS**

* Proficiently organized and facilitated daily scrum, sprint review, retrospective, sprint and release planning
* Collaborated closely with product owner on backlog grooming to keep product backlog relevant and prioritized, ensuring acceptance criteria were agreed upon and stories were ready for sizing
* Effectively tracked team’s progress, including burn down, velocity and release forecasting
* Worked with scrum masters across globe to prepare for and facilitate potentially shippable increment planning sessions
* Expertly promoted continuous improvement (CI/CD) and helped team’s productivity and foster innovation
* Extensively worked on JIRA

**CORE COMPETENCIES**

* Agile/Scrum Methodologies
* Scrum Principles
* Planning Pocker
* Iteration/Sprint Planning
* Sprint Review /Retrospectives Meetings
* Impediment Maintenance
* Conflict Resolution
* Continuous Improvement (User stories, Prioritization)
* Kanban
* CI/CD
* Infrastructure Maintenance
* Portlets/Themes/Skins development
* Dev Ops (Jenkins, SVN, Maven)
* Documentation skills

**PROFESSIONAL EXPERIENCE**

**HCL \* Crane 2.0 \* Client: DBS \* Sep 2019 – Till Date**

**Scrum Master**

* Serves the Engineering Team in its efforts to deliver value and meet expectations of stakeholders by conducting, daily scrum, planning the sprints, demonstrating the sprints, and scheduling process improvement meetings
* Provides guidance on the team; helps them along the process of self-governance so they can realize the impact of Agile Scrum frameworks
* Evaluates the Scrum Maturity of the team; coaches the team to achieve higher levels of maturity and at a pace that is sustainable for the organization
* Collaborated closely with the Product Owner (PO) with respect to [managing the product](https://www.resumeok.com/production-manager-resume-sample/) backlog
* Empowered teams to self-organize, grow cross-functionality and collaboration
* Educate and reinforce scrum methodology and agile framework to team members and key stakeholders
* Agile Metrics to create productive teams; Velocity, Team Capacity, Committed Vs Completed, Accuracy of forecast/estimation.
* Provide advice/guidance to the team, impediment/obstructions resolution to meet technical/functional objectives
* Facilitating Scrum of Scrum to get the support from other project teams on dependencies/impediments solution
* Implemented suitable estimation techniques ( User story points, T-Shirt sizing, Complexity bucket )

**HCL \* Data Factory \* Client: DBS \*Feb 2019 – Aug 2019**

**Scrum Master**

* Proficiently organize and facilitate daily scrum, sprint review, retrospective, sprint and release planning
* Collaborate closely with product owner on backlog grooming to keep product backlog relevant and prioritized, ensuring acceptance criteria are agreed upon and stories are ready for sizing
* Implements Agile/Scrum practices to facilitate the incremental and adaptive delivery of software products within scrum teams
* Coordinates with other departments and partners towards on-time delivery of critical projects and programs
* Responsible for project and program reporting at the team level as well as for managers and executives
* Improves team productivity by improving software development practices/processes within managed Scrum Teams and across the organization
* Exceptional knowledge of Agile/Scrum/Lean principles and practices
* Ability to manage multiple projects simultaneously with a high degree of competency using Scrum practices
* Proactively work with the Scrum team to make an effective and efficient decision, track issues and remove impediments that are preventing teams from accomplishing their goals.

**HCL \* KHTP2 \* Client: DBS \*Apr 2017 – Jan 2019**

**Scrum Master**

* Contribute to product owner roadmap planning, project scheduling and release planning
* Identify and remove organization and team impediments to enhance productivity and efficiency
* Train new team members and transitions teams to agile framework with scrum to enhance team skill levels
* Monitor and manage dependencies on other teams and external projects to ensure potential issues are resolved
* Participate in iteration planning to create acceptance criteria and tests that define “done” for developed features
* Guide the team on how to get the most out of self-organization in order to fill in the intentional gaps left in the Agile/Scrum frameworks
* Coach the team and help to lead organizational change towards fully adapting an Agile approach
* Identify, manage, and help mitigate project issues and risks
* Support techniques for effective Product Backlog management
* Support and educate the Product Owner, stakeholders on Agile principles and methodologies to preserve the team from external pressures which may inhibit its productivity

**Oakton \* GE Money \* Client: GE Money \*May 2015 – Feb 2017**

**Scrum Master**

* Fulfilling role of Scrum Master on multiple teams
* Organizing and facilitating regular Scrum meetings including daily stand-ups, sprint and release planning sessions, retrospectives, and other project planning and issue resolution meetings as required
* Supporting product owner to maintain the backlog
* Improving transparency on team progress through burn-down charts, velocity reporting and sprint and release progress
* Providing updates to business stakeholders including risks, blockers, and team progress
* Coaching new/less experienced Scrum Masters in effective use of Agile Scrum principles and practices
* Being responsible for continual improvement to Scrum practices to complete Product Development in a more predictable manner for both quality and time to market

**Accenture \* Astra Zeneca \* Client: AZ \*Sept 2013 – Jan 2015**

**Team Lead**

* Managing the team, daily status calls, Generating the daily, weekly and monthly report to submit the management.
* Onshore and Offshore co-ordination
* Installation of CQ5.4, CQ5.6.1 version instances in Author and Publish environment
* Installation of CQ5.4, CQ5.6.1 version instances in lower environments(review,
* prodsupport, preprod) and production environment both author and publish.
* Hands on experience in lower and production environment setup
* Experience in User management and appling the Adobe recommended security check
* list on both Cq5.4 and CQ5.6.1
* Experience in sub domain creation, site shell creation, dispatcher configuration,
* vhost file configuration.
* Successfully refreshed the content from production environment to lower
* environment on request basis.
* Successfully refreshed the environment from production environment to lower
* environment on request basis
* Handeled on 404, 302 and 505 redirection errors
* Branch creation using GIT tool
* Insident management using Remedy and Service Now tool.
* Installing Hot fixed in CQ5.4 and CQ5.6.1

**Accenture \* QBE Foster \* Client: QBE \*July 2012 – Aug 2013**

**Team Lead**

* Managing the team, daily status calls, generating the daily, weekly and monthly report to submit the management.
* Onshore and Offshore co-ordination
* Installed WebSphere Application Server 7.0/8.0 ND and created Dmgr, Application server profiles on UNIX, Linux and windows.
* Maintenance of the WebSphere Application Servers on different UNIX , Windows and LINUX platforms and setting up the development, testing and staging environment for the ongoing application development
* Installed and configured IBM HTTP Server 7.0/8.0.
* Configured multiple Deployment Managers using profiles creation wizard.
* Responsible for updating refresh packs, fix packs and interim fix packs to Web Sphere.
* Handled Staging and production environments as part of the application deployment.
* Installed EARs, WARs and configured application specific JVM settings, Web container parameters using the Admin Console and wsadmin scripts.
* Enabled global security for the Admin Console and application components.
* Worked closely with developers to define and configured application Servers, Virtual Hosts, Web Applications, Web resources, Servlets, JDBC drivers and Servlet Engines
* Performed routine management of WebSphere Environment like monitoring Disk Space, CPU Utilization.
* Developed the modules using Java/J2EE

**Accenture \* PlyGem \* Client: ATT \*Aug 2011 – Jun 2012**

**Team Lead**

* Managing the team, daily status calls, generating the daily, weekly and monthly report to submit the management
* Onshore and Offshore co-ordination
* Administering IBM WebSphere Application Servers
* Configuring WAS and setting up environment for new applications
* Creating cluster and generating plug-ins and propagating plug-ins
* Federation of nodes using Console and command line
* Analyzing JVM logs and Log file configuration
* Web Sphere Configuration backup and configuration Changes
* Configuring JDBC, Data source / connection pool
* Stop start of JVM, Node agent, Dmgr, Applications
* Installation of Fix Packs
* Monitoring and tuning Web Sphere application servers for performance
* Applying Change Requests
* Worked on backups and recovery
* Good experience in using WAS command line tools
* Used Garbage Collector to analyze verbose GC logs
* Involved in starting and stopping of clusters and servers
* Enabling SSL Security in Web Environments for IBM HTTP Server & Web Sphere application Server
* Configured the Web Server interfaces, session management and virtual hosts Application Servers
* Well Versed in trouble shooting and checking the LOGs using Log Analyzer and monitoring the performance with the help of IBM tools

**Accenture \* AICIT \* Client: Internal \*Jan 2010 – Jul 2011**

**Team Lead**

* Performance Estimation and Tuning for the WebSphere Application Server system. WebSphere Administration
* Configured and Enabled the Global Security System for WAS Administration for Console users and Console Groups using Active Directory Server as a LDAP User Registry
* Involved in Creating and Managing the Nodes, Application Server’s, Cluster’s and Deployed Multiple J2EE Applications
* Profiled all the J2EE Application’s and worked with Application Groups in improving performance of application and possible memory leaks in application before deploying
* Developed and deployment of J2EE Applications involved in Creating Cluster’s for Load Balancing and Failover, Configuring Resources like JDBC Provider, Creating Virtual Hosts, Shared Libraries, JNDI Configurations, EJB References, Creating Environment Variables, and Configuring Session Management
* Administered, configured, tuned and Troubleshot WebSphere in a clustered environment on Aix
* Involved in Creating Shell Scripts like Automation of Startup and Shutdown Processes
* Interacted and Co-ordinate with different Application Groups for Hot Deployment and Dynamic Reloading of the Applications

**Accenture \* Neopost France \* Client: Neopost \*Feb 2009 – Dec 2009**

**Senior Software Engineer**

* Installation, Configuration and Administration of IBM WebSphere Application Server 6.0 and 6.1 on AIX and Linux platform
* Implemented the Clusters / Server Groups and Cluster Members /clones (Vertical scaling & horizontal scaling) for fail over and distribute the workload on WAS 6.1
* Worked closely with developers to define and configured application Servers, Virtual Hosts, Web Applications, Web resources, Servlets, JDBC drivers and Servlet Engines-as well as deployment of EJBs across multiple instances of WebSphere
* Migrated from WAS 5.1to WAS 6.0 Network Deployment and Base on AIX/Windows platforms and installed fix packs 2.Installed and configured IBM HTTP Server 2.0.42.2. Using Deployment Manager implemented load balancing through clustering. Migrated all the applications and tested them successfully
* Wrote scripts for accessing remote Admin Servers, cleaning up logs during back-ups
* Handled Staging and production environments as part of the application deployment
* Installed EARs, WARs and configured application specific JVM settings, Web container parameters using the Admin Console and WSCP/Wsadmin scripts
* Enabled security for the Admin Console and application components
* Extensive experience in writing JACL, JYTHON and Hudson scripts to automate the things
* Used command line tools WSCP and XML Config occasionally as an alternative to the Admin Console
* Creating the users and groups in LDAP Servers and mapping them to the enterprise applications running on WebSphere Application Server
* Performed migration of some of the applications from WAS 5.x to WAS 6.x
* Troubleshooting Admin Server start-up issues and class path issues by checking the JVM logs, plug-in logs and the web server logs
* Performed routine management of WebSphere Environment like monitoring Disk Space, CPU Utilization

**Accenture \* Web 2.0 \* Client: Internal \*Dec 2007 – Jan 2009**

**Senior Software Engineer**

* Installed WebSphere Application server and IBM WebSphere Portal Server in UNIX and windows platforms
* Deployed the EAR/WAR files into WebSphere application server
* Developed Themes and skins in WebSphere portal server
* Experience in installation of LDAP in UNIX and windows platforms
* Experience in installation of IBM DB2 in UNIX and windows platforms
* Have good experience in IBM WebSphere application server integration with IBM DB2 and LDAP
* Worked on the user creation using LDAP
* Involved in registering a new user account in LDAP server using form based
* Adding a new user in LDAP server using normal java programming
* Has done the installation and set up of portal server and RAD that is being used by other developers
* Involved in Create WebSphere Portal Server in RAD 7.0 environment
* Integration LDAP with WebSphere Portal Server
* Have completed all HTML prototype tasks within the time lines, as per the User Experience guidelines and exactly like wireframes
* Developed Portlets in WebSphere portal server
* Have completed all Profiles JSPs successfully with independently
* Have completed all Blogs JSPs successfully with independently
* Have used JavaScript functions in Blogs, Profiles, Bookmarks
* Creating CSS files and using with the application JSP pages

**Accenture \* WellPoint \* Client: Wellpoint \*Mar 2006 – Nov 2009**

**Senior Software Engineer**

* Installing and configuring WebSphere portal server and application server
* Integration WebSphere Portal with DB2 Database
* Involved in developing of modules like change profile
* Involved in defect fixing in Accounts admin module
* Involved in production support in Accounts admin module
* Involved in clarification calls with the client
* Understanding the requirements and the technical design documents
* Completion of coding and unit testing of allocated modules as per the standards
* Fixing the defects and providing the support during the system/Integration phases
* Involved in deployment and code push activities

**EDUCATION AND CERTIFICATIONS**

**MCA** from Osmania University – November 2003

**Certified Scrum Master,** GAQM ([Global Association for Quality Management](http://www.gaqm.org/)) - November 2016

**TECHNICAL SKILLS**

Project Management Tools

Programming

Scripting

Operating Systems

Application Servers

Web Servers

Portal Servers

Tools

Other Skills

JIRA, Confluence, MS Project, MS Visio, MS Office

Java, J2EE, HTML, CSS, UML and JSP

XML, JavaScript

Windows 2000/2003XP/Vista, RED HAT LINUX

WebSphere Application Server, Tomcat, JBOSS

Apache Tomcat, IBM HTTP server

WebSphere Portals, JBOSS Portals

Rundeck, Jenkins, SVN, Eclipse, RAD, Putty, cygwin, Remedy

VMWare, and Active Directory

**PERSONAL DETAILS**

Date of Birth

Marital Status

Address

Languages Known

Passport Number

5th April, 1977

Married

Plot # 32, AR Brindhavan Colony, Beeramguda, Ameenpur, Sangareddy - 502032

English, Hindi & Telugu

S7792177 – Valid up to 11/12/2028