GATTIMI SHALINI

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Current Employer: BIRLASOFT

Current Location: Hyderabad, India

Professional Summary:

- About 3 years of experience in Information Technology, with specializing in Software Quality Assurance Testing, proficient in testing on Client/Server and Web based applications and good experience on Core Java, OOPS concepts.
- Extensive working experience on all phases of Software Development Life Cycle (SDLC), its methodologies such as Agile, SCRUM and Waterfall Model.
- Proficient in using test automation tools such as Selenium WebDriver, Quality Center to develop automation testing scripts for web and client server applications.
- Sound knowledge on TestNG framework, Maven for Project building tool, Jenkins for Continuous Integration.
- Sound knowledge on Object Oriented Programming (OOP) concept. Extensively used Java for test case automation. Experience in implementing TDD and BDD.
- Experience in the development of Data driven frameworks in Selenium.
- Professional expertise in Smoke Testing, Regression Testing,

Professional Experience:

BIRLASOFT   09-2018-Till Date

Client   Synchrony Financial, USA.

Project Description:

GE - Workstation is a Call Center Application. This application provides service for credit card holders of Clients such as Wal-Mart, JC Penney etc. who have been financed by GE. It supports the credit cards issued by the giant shopping malls (around 1250 clients) in US, Canada and Mexico. In addition, certain non-GE financed credit cards are also serviced through the GE call centers.

This project is broadly classified into customer collection and customer service. Customer collection deals with the collecting of money from the customers. Customer service deals all the activities that are handled at the workstation (call centre) to serve the customer requests. Customer related data is on mainframes and client information and the business rules are on oracle databases.

Apollo workstation application and the mainframes are connected with the 3rd party application (Mercator).

The GE call centre Agent uses the application for receiving queries from credit card holders (Primary, Co-Primary, Authorized users etc.) based on the details provided and responds to the same by checking the information with the Workstation application. The details given by Cardholder are verified and only after verification is completed CSR provides relevant information for getting customer requests processed. In addition, work requests or change controls can be raised by prospective customers for information that will be serviced by queuing the requests and service later by using workflow management.

Role: QA Automation Engineer (Selenium)

Responsibilities :

- Gathered requirements documents such as business requirements and design document and other related documents.
- Reviewed the Test Basis, designed and documented Test Strategies, Test Plan, Test Cases and executed test cases.
- Responsible for writing and maintain Selenium WebDriver scripts for regression and functional testing using data driven framework.
- Developed test code in Java language using Eclipse, IDE and TestNG framework.
- Responsible for identifying test cases for manual and Automation with Selenium WebDriver for Smoke Test, Functional and Regression Tests.
- Involved on Cucumber testing and defined the test scenarios and created the test cases in Test Manager.
- Involved in testing the application utilizing the Scrum (Agile) methodology.
- Identified, Reported and Tracked Defects using Quality Center test management tool.

Environment: Selenium WebDriver, Java, TestNG, Jenkins, Cucumber, Agile, Maven, Page Object Model, XPath, ALM, GitHub.

TECHNICAL SKILLS:

Testing Tools	Selenium WebDriver, Cucumber
Languages	JAVA, HTML, XML, SQL
Web Technologies	HTML, XML, CSS
Scripting	JavaScript
IDE	Eclipse
Test Framework	TestNG, Data Driven Framework
Web Debugging Tool	XPath, Firepath
Build Tool	Maven

Processes	Agile-Scrum, Waterfall
Bug Tracking Tools	JIRA, Quality Center (QC)
Continuous Integration Tools	Jenkins
Version Control	GIT
Operating Systems	Windows (XP, Vista & 7, 8) Linux, Mac

EDUCATION   2014-2018

BTECH from CVR College of Engineering JNTU, Hyderabad

Course: Computer Science