



## AKSHATA RANE

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### Professional Experience

Current Designation : Application Development Sr. Analyst  
Total Work Experience : 6 years 4 months  
Current Organization : Michelin India Pvt. Ltd.

### Profile Summary

- Currently working as Senior Salesforce Developer.
- Profound knowledge of Apex Programming, Salesforce.
- Knowledge of Salesforce configuration and customization.
- Designed, developed and deployed Apex Classes, Apex Triggers for various functional needs in the application.
- Expertise in SFDC Development using Custom Objects, Tabs, Page Layouts, Profiles & Permission sets, Creating Roles, Org - Wide default, Sharing rules, Custom Settings, Custom Labels.
- Implemented Security and Sharing Rules at object, field, and record level for different users at different levels of organization.
- Extensive experience in SFDC development using VF Pages, Lightning Components, Controllers, Apex classes, Apex Triggers, REST API Integration, Test Classes, Workbench. Experience in Community Cloud site development.
- Created user interactive pages using lightning aura components, lightning data service and lightning pages.
- Self-motivated, team player with effective communication and leadership qualities.

### Work Experience and Project Details:

**Company and Work Profile:** Michelin India Pvt. Ltd. as Senior Salesforce Developer

**Project 1:** India Dealer Portal- Partner Community for Dealers: A portal for the tire dealers across the globe which would help them in providing efficient services to the customers.

**Tenure:** March 2020 and ongoing

**Project 2:** Thai Dealer Portal – Partner Community Portal for Dealers in Thailand.

**Tenure:** June 2019 to Feb 2020

**Brief Explanation of Role: Senior Salesforce Developer**

- Built Partner Community Portal for Dealers. The portal included majorly Warranty and Claims registration and testimonials from the consumers.
- Performed customization using Apex Programming, triggers, Lightning Components, Workflows, Approval process, Process builders, custom objects, custom metadata, custom settings, formulas, validation rules, page layouts, record types, relationships.
- Conducted technical design reviews with the architects and demos for client.
- Collaborated with onshore team for requirement gathering for delivering quality code.
- Had visited France for implementing Integration with 3<sup>rd</sup> Party application for Order Management in Thai Portal.
- Worked on connected apps for implementing SSO and Rest API integration.
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements, and “how-to” assistance.

**Company and Work Profile:** Accenture Solutions Pvt. Ltd. as Application Development Sr. Analyst

**Project:** Boston Scientific

**Tenure:** December 2015 and ongoing

**Brief Explanation of Role: Senior Salesforce Developer**

- Built Community Cloud site from scratch. The site included order management and training documents to be provided.
- Performed customization using Apex Programming, triggers, Lightning Components.
- Configured Workflows, Approval process, Process builders, custom objects, custom metadata, custom settings, formulas, custom tabs, validation rules, page layouts, record types, relationships.
- Organized profiles, Role Hierarchy, Permission sets, OWD, Sharing Rules to apply appropriate security controls.
- Collaborated with onshore team for requirement gathering for delivering quality code.

**Project:** Volkswagen

**Tenure:** October 2014 and November 2015

**Brief Explanation of Role:**

- Worked for Volkswagen Project as Application Support Senior Analyst.
- Managed SQL Server Database and Oracle database for more than 8 applications.
- Worked on Core java applications and implemented new functionalities and Change Requests based on core java (using java swing, collection framework and JDBC driver).
- Created shell scripts and deployed in Production. Provided L2 and L3 support.
- Worked on User Access Management for different applications with SQL/Oracle databases.
- Automated manual tasks related to database in the project.
- Worked as different Process Management (Incident Management, Capacity Management, System and Service Transition Management, Availability Management, Problem Management) under the ITIL process.
- Visited Client Location (Germany) under Work Permit and had an experience of building up a positive relation with Client in case of several escalations.

**Key Achievements:**

- Recognized with Pinnacle Award in Q3-Q4 2016 under Client Champion Category.
- Received appreciation from Client on working on customer relationship building and working effectively on all the escalations.

**Technical Skills****Tools:** Salesforce.com platform, Data Loader, Work Bench, GITHUB Desktop, JIRA**Languages:** Apex, JavaScript, HTML, CSS**Domain:** Life Science, Manufacturing**Database Languages:** SOQL, SOSL, SQL**IDE:** VS Code**Certifications:**

- A1 German Language Certification from Goethe Institute.
- Salesforce Administrator 201
- Salesforce App Builder
- Salesforce Platform Developer 1
- Salesforce Platform Developer 2

**Personal Profile**

**Civil Status** : Single  
**Date of Birth** : 19 September 1991  
**Nationality** : INDIAN  
**Languages spoken** : English, Hindi, German (Completed A1 course)  
**Address** : B2-403, Satyam Serenity, Wadgaon Sheri, Pune

**Academic Qualification:**

<b>Course of Study</b>	<b>Name of the School/College &amp; Board/University</b>	<b>Year of Passing</b>	<b>Percentage of Marks/ CGPA</b>
Bachelor of Technology	Jaypee University of Engineering Technology, Guna, M.P	2014	89%
SSC	Vandana Convent Sr. Sec. School	2010	91.2%
HSC	Vandana Convent Sr. Sec. School	2008	88.6%

**Declaration**

I hereby declare that the information mentioned above is true to the best of my knowledge.

**Date:**  
**Place:** Pune

Akshata Rane