# RAJA SHEKAR VITTAL

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**~ In quest of challenging opportunities in ~**

**BUSINESS ANALYSIS**

**Location Preference: Hyderabad**

***Domain Exposure: Ecommerce/ Healthcare/ Government Sectors***

**PROFILE SUMMARY**

* **Business Analyst with 4+ years of experience in Business Analysis, client management, Requirement Gathering and Delivery Management.**
* **Analyze business problems and provide solutions.**
* **Participate with peers and represent the business on project teams.**
* **Take ownership of projects from beginning to end. Is an autonomous worker who specializes in completeness and accuracy.**
* **Effective communication skills with the ability to communicate complex ideas.**
* **Strong analytical skills, ability to identify problems, research issues, and provide solutions.**
* **Can manage a team and participate in team project planning**
* **Abilities in Requirements Analysis, Testing, creating & transforming business requirements into functional requirements, Designing DDS, story boards.**
* **Working Experience with Ecommerce, Government sector. Have in-depth knowledge of Software Development Life Cycle (SDLC) methodologies, assisting and worked as Scrum Master for few sprints in a project, experience on working in Agile, Waterfall, Primarily in Agile methodology.**
* **Conversant with MS Office (Documentation Tool &Excel)**

**CORE COMPETENCIES**

Requirements Gathering Business Analysis Delivery Management

Team Management Functional Testing Documentation

Story Board Stakeholder Management Agile/Scrum

**TECHNICAL SKILLS SET**

Documentation Tool: Ms Office 2007-19 (Word, Excel, Power Point)

Software development Tool: Jira, Microsoft TFS

Modeling Tool: UML 2.0, MS Viso, visual paradigm (Use case, Activity & sequence Diagrams)

SDLC Model: Waterfall, Agile

Languages/Technologies: SQL (basic knowledge)

Operating System: Windows XP / 7/8/10

**ORGANIZATIONAL EXPERIENCE**

**June 16 – Present : iNative Tech Solutions Pvt Ltd as**

**Business Analyst**

**Projects Undertaken**

**Project 6**

**Title: iHub Direct**

**URL: https://ihubdirect.in/**

Description: iHub Direct is one stop shop online that provides a wide range of product categories and products at comparatively low prices on a single platform. iHub Direct caters with 21 categories,600+ brands and over 80,000 products. Popular categories are Electronics, Electricals, Party Supplies, Toys and Games, Kitchen Appliances, Furniture, Fashion Needs for Men, Women, Kids and Infants, Footwear, Health and Wellness, Pooja Items and many more. At iHub Direct we strive to achieve the highest level of “Customer Satisfaction”. We ensure prompt delivery at customer location or pick up at store

Client: **Own Product**

Role: Business Analyst

Team Size: 12

Technologies: .net(MVC), SQL and Web Services

Period: Aug 18 to Present

Role :

* Analyzed business requirements, business process and System Architecture/design and Documentation.
* Designed DDS in Ms Excel and included UML diagrams.
* Served as a liaison between Client & developers to submit requirements and changes, clarify questions & issues.
* Gathered change requests, analyzed them and performed gap analysis.
* Performed web specific testing like link checking, browser page testing, application testing, configuration and usability testing and security testing
* Given presentations to the client module wise. Developed the product backlog along with Product Owners
* Updated Daily/Weekly project status to the Project Manager and aided Project member in preparing the project plan.
* Worked as Scrum master for minimal time and Lead daily stand-up meetings. Worked as scrum master for few of the sprints. Participated in sprint planning, daily scrums, testing, retrospectives and sprint reviews.
* Created Product Backlog, Sprint Backlog and Conducting review meetings with the development and testing teams
* Monitored client expectations through client involvement and communication thorough out project life cycle.
* And done delivery management phases wise.

**Project 5**

**Title: iHub Multistores Mobile Applications**

Description: iHub Multistores consists of various Mobile Apps Like Store Assistant, Warehouse & Logistics having different roles for each individual App.

**Store Assistant Application**:

* One of the major task for Store Assistant is One Time Password (OTP) Notification where he should confirm that the payment was received by entering the OTP that he received in the form of OTP.
* He can Make Payments through App against for those orders whose payment types are Booking Type on the go or at the time of Delivery.
* He Can tract all the pending Orders, Total Stock, Consignments & Stock Moving on the go.

**Warehouse Application:**

* Warehouse Admin user can track what orders he got in the form of New Requests.
* Warehouse User also track Pending orders, Consignments what he is receiving and what he should create.

**Logistics Application:**

* Here in iHub, Logistics will play a vital role in delivering the goods from one destination to another destination.
* Logistics user will receive consignments based on the warehouse. Each individual warehouse will have a logistics user in delivering the products from one destination to another destination.

Client: **Own Product**

Role: Business Analyst

Team Size: 12

Technologies: Angular JS, HTML & CSS, and Web Services

Period: Jan 18 to Present

Role :

* Analyzed business requirements, business process and System Architecture/design and Documentation. Designed DDS in Ms Excel and included UML diagrams.
* Served as a liaison between Client & developers to submit requirements and changes, clarify questions & issues.
* Gathered change requests, analyzed them and performed gap analysis.
* Performed App specific testing like link checking, UI Testing, browser page testing, configuration and usability testing and security testing
* Monitored client expectations through client involvement and communication thorough out project life cycle.
* And done delivery management phases wise.

**Project 4**

**Title: iHub Multistores Private Limited**

**URL : https://ihubstores.in/**

Description: i-HUB is a unique store in a Franchise model where it provides all kinds of products and services that are displayed on the interactive touch screen, where the customers can browse with advance pictorial navigation through i-HUB assistance and can purchase the products, all this can be done at one place where end to end assistance is provided to customer. IHUB store is an innovative concept operating with franchise model at different levels that assimilate both offline and online commerce, offering a wide range of products and services as per the customer desire at comparatively low price on a single platform with prompt delivery and after sales services

Client: **Own Product**

Role: Business Analyst

Team Size: 12

Technologies: .net(MVC), SQL and Web Services

Period: Sep 17 to Present

**Role:**

* Coordinated and facilitated extensive user interviews and workshops to gather and analyze requirements. Designed DDS in Ms Excel and included UML diagrams.
* Developed crucial functional requirement specifications, creating detailed use cases and process flow diagrams to support functional specifications
* Given presentations to the client module wise. Prepared storyboards to give better experience to the user
* Updated Daily/Weekly project status to the Project Manager and aided Project member in preparing the project plan. Created Product Backlog, Sprint Backlog and managed User stories.
* Conducted meticulous GAP analysis while successfully reengineering key business processes to increase operational efficiency and alignment of business unit objectives
* Gather requirements from Product Owner, Quality managers at various plants.
* Led daily stand-up meetings. Developed the product backlog along with Product Owners
* Participated in sprint planning, daily scrums, testing, retrospectives and sprint reviews.
* Tested the product at development stage to ensure that it has been developed as per the business rules specified.
* Involved in Performing Complete Regression on the application before every Release.
* And done delivery management phases wise

**Project 3**

**Title: AP Police Health & Wellness**

Description: AP Police Health & Wellness Program is an integration of health services and wellness program which provides features with advance care management services to enhance employee health and wellbeing.

Client: **Andhra Pradesh Government**

Team Size: 12

Role: Business Analyst

Technologies: .Net & SQL

Period: May 2017– Dec 2017

Role**:** Business Analyst

* Served as a liaison between Client & developers to submit requirements and changes, clarify questions & issues.
* Gathered change requests, analyzed them and performed gap analysis.
* Tested the product at development stage to ensure that it has been developed as per the business rules specified.
* Performed web specific testing like link checking, browser page testing, application testing, configuration and usability testing and security testing
* Tested the Mobile App for User App Modules
* Given presentations to the client module wise.
* Updated Daily/Weekly project status to the Project Manager and aided Project member in preparing the project plan.
* Monitored client expectations through client involvement and communication throughout project life cycle.
* And done delivery management phases wise

**Project 2**

**Title: Medintu Health Solutions Pvt Ltd**

**URL: https://medintu.com/**

Description: Medintu is an online health service provider, here we provide online appointment system, health information and can maintain family health records online.

Client: **Own Product**

Role: Business Analyst

Team Size: 12

Period: Jun 2016 – Dec 2017

Role:

* Prepared proposal documents based on each client requirement. Prepared presentations.
* Gathered change requests, analyzed them and performed gap analysis. Prepared Flow charts & UML diagrams.
* Given presentations to the client module wise.
* Maintained client’s health data and imported to system.

**Project 1**

**Title: Medintu UK Mobile App**

**URL: https://medintu.co.uk/**

Description: Medintu is an online health service provider, here we provide online appointment system, health information and can maintain family health records online exclusively for United Kingdom users.

Client: **Own Product**

Team Size: 10

Period: June 2016 – Dec 2017

Role**:** Business Analyst

* Functioned as the bridge between functional business units and IT.
* Developed crucial functional requirement specifications, creating detailed use cases and process flow diagrams to support functional specifications
* Gather requirements from Product Owner, Quality managers at various plants.
* Tested the product at development stage to ensure that it has been developed as per the business rules specified.
* Performed web specific testing like link checking, browser page testing, application testing, configuration and usability testing and security testing
* Updated Daily/Weekly project status to the Project Manager and aided Project Leader in preparing the project plan

**EDUCATION**

**Bachelor of technology (B. Tech) from JNTU University in 2014.**

**PERSONAL DETAILS**

Date of Birth: 11th July, 1992

Address: H No 6-8-277,P.Rajaram complex , Namdevwada, Nizamabad 503001

Languages Known: English, Hindi, and Telugu