Kiran Vijay Todkari
703, Mangalmurti Imperial
Near Don Taki,
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OBJECTIVES:-

To work in an organization with a professional work-driven environment where I can utilize and apply knowledge, and skills that would enable me as a team member to grow while fulfilling organizational goals.

EDUCATIONAL QUALIFICATIONS:-

Year	Board / University	Degree	Branch	Percentage
2012	Mumbai	B.E.	Electronics and Telecommunication Engineering	61%
2007	Maharashtra (Mumbai)	H.S.C.	Science	66%
2005	Maharashtra (Mumbai)	S.S.C.	English	73%

PROFESSIONAL QUALIFICATIONS:-

- *CCNP Certified*

OTHER CERTIFICATIONS:-

- *JLPT (Japanese Language Proficiency Test) – Level N4 and N5 (Cleared)*

ORGANIZATIONAL EXPERIENCE:-

1) Company: **Calltek Inc.**

Payroll: **Calltekcenter India Pvt. Ltd.**

Job Title: **Senior Network Engineer**

Tenure: **October 2021- July 2022**

(Since July 2022 Preparing for
Japanese Language JLPT exam
Level 3 as an requirement of a
Japanese company)

Responsibilities:

- The job profile includes providing support to premium clients in The USA.
- Providing end-to-end troubleshooting on Wi-Fi devices, till CPE from ISP gateway.
- Opsgenie, Nagios, and CRM tools are used to proactively monitor network outages to achieve desired SLA.
- Configuring SSID, VLAN, and MAC whitelisting as per clients' requirements.
- Working on client escalated CAS cases and documenting for daily report and analysis.
- Creating policies, traffic shaping, and server upgradation using the RG NET gateway.
- Processing RMA for the faulty devices after activity performed by the Field team.
- Troubleshoot switches and Access points of various vendors like Cisco, Ruckus, and ubiquity.
- Adding, deleting, and configuration of access points using wireless controller using Unifi Controller.

2) Company: Reliance Jio Infocomm Ltd.

Payroll: **Reliance Projects & Property Management Services Limited- RDPPSL Jio Ltd.**

Job Title: **Assistant Manager**

Location: **RCP, Mumbai**

Tenure: **April 2019 – October 2021**

Responsibilities:

- Responsible for troubleshooting and maintenance of RJIL IPCore Networks, Vendor Links, and DCN links through network monitoring systems like TeMip, HPSmCA, OpManager, and CNAAP.
- Responsible for troubleshooting network connectivity issues.
- Responsible for the execution of Planned Events activities in IP & Transport networks.
- Co-ordinate and troubleshoot with the respective team, service providers, & technical field team for link down and follow-up.
- Diagnose and resolve IP network issues and troubleshoot issues related to protocols like BGP, STP & STP variants on ASR9K, ASR901, ASR903, ASR920 routers, and switches.

3) Company: **Reliance Jio Infocomm Ltd.**
Job Title: **Network Support Engineer**
Location: **Mumbai, India**
Tenure: **April 2015 – April 2019**
Payroll: **Sequel Mynd Solutions Pvt. Ltd. (Dimension Data Pvt. Ltd.)**

Responsibilities:

NOC profile (May 2016- April 2019):

- Responsible for Monitoring and maintenance of RJIL IP Core networks, Vendor links, DCN Links through network monitoring systems like TeMip, and HPSM.
- Handling first-level troubleshooting of Network Connectivity issues and Hardware issues for ASR9K, Nexus, ASR901, ASR903, ASR920 router & Switch.
- Co-ordinate and troubleshoot with respective team, service providers & Technical field team for link down and follow up the same.

Field profile (01 April 2015-30 April 2016):

Configuration and Integration of Cisco Routers used in the implementation of JIO 4G Networks.
- Cisco Routers **(ASR – 903,920,901)** IOS up-gradation and configuration.
- Coordination with L2 team and NOC to integrate site.
- Troubleshooting of router hardware issues.

3) Company: **Reliance Communications Ltd.**
Job Title: **Engineer**
Location: **Mumbai, India**
Tenure: **Nov 2012 – March 2015**
Payroll: **Alcatel Lucent Private Limited**

Responsibilities:

- Providing support to the end-user premium customers, troubleshooting customer queries on Transport Services Leased Lines & Data Services like L3VPN, DIA.
- Major outage co-ordinations and Escalations.
- Analyzing networking commands associated with CISCO routers and switches.
- Making use of Clarity OSS for managing Service Requests (Network & Customers).
- To coordinate with field engineers giving remote support to resolve problems.
- Updating customers at regular intervals regarding fault tickets through SMS and emails. Logging Proactive and Reactive tickets and contacting customers on regular basis.
- Providing Root Cause Analysis (RCA) of service affecting faults.

DOMAIN KNOWLEDGE: -

Routers: ASR 920, 903, 901 **Switches:** RAD Switches, Nexus

Standard & Tech.: OSI, TCP/IP, Ethernet.

Routing Protocol: RIP V1/V2, EIGRP, OSPF, BGP

Switching Protocols and Functions: VLANs and VTP, Spanning Tree Protocol.

HOBBIES:-

- Learning Languages and Reading

PERSONAL INFORMATION:-

- Date of Birth   :   05th June 1989
- Sex   :   Male
- Marital Status   :   Married
- Father name   :   Vijay S. Todkari
- Languages   : English, Hindi, Marathi, Japanese (JLPT N4 & N5 Level).

DECLARATION:-

        I hereby declare that the particulars of information and facts stated above are true, correct, and complete to the best of my knowledge and belief.

KIRAN VIJAY TODKARI