**Kanchi Sukeerthi**

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**Professional Summary:**

* 6.5 years of experience in Software Testing using by following Agile Scrum process.
* Good understanding of in Waterfall and Agile Models.
* **5 Years of Software Testing (QA) experience in Salesforce Testing with (Salesforce Classic , Salesforce Lightning Applications Testing , Salesforce Integrations Testing and Salesforce Admin), Manual Testing, Mobile Application Testing , Database Testing, SFDC Testing and Admin ,Functional Testing ,Windows and Web Applications Testing .**
* **Experience on Sales Cloud and Service Cloud , Industries CPQ , Field Serive Lighting , Vlocity Process in Salesforce**
* Good understanding of Software Development Life Cycle (SDLC) and all stages of QA and Defect Life Cycles.
* Experience in both manual and automation testing with Quality Center, ALM and Selenium tools. Experience working with SQL queries to perform the Database testing.
* Proficient in JIRA.
* Experienced in testing the Sales force Applications.
* Have the experience to test API calls by using the web methods GET, POST, PUT, PATCH and DELETE.
* Expertise in understanding Requirement Specifications and preparing test scenarios, test scripts, test cases, test reports and test design documents.
* Involved in participation of regular, weekly project status meetings to discuss the risks involved in ongoing projects with teammates.
* Experience in preparing Test Exit Reports, DSR and WSR.
* Solid experience of AGILE Methodologies, AGILE Manifesto and Scrum processes (Having 4 Years of Experience) and Waterfall Models.
* Professional Software Experience in which includes Effective Test Case Design, Test Execution and Bug Reporting.
* Good experience in Test Management using Quality Center JIRA
* Involved in different types of testing like Sanity Testing, Regression Testing, Retesting, , Ad-hoc Testing and Compatibility Testing.
* Well-versed with all stages of SDLC, STLC & BLC.

TECHNICALSKILLS:

* **Database:**Oracle SQL Developer 2.1.1 ODS DB.
* **Operating Systems:**Windows10
* **Testing Tools:**  JIRA TRACKER.
* **Cloud Tools**: AWS
* **Retrospective:** Fun Retro.
* **Manual testing    :**Test case design, Test Execution, Bug Tracking and Reporting
* **Functional Tool         :**Selenium Webdriver.
* **Framework                  :**Hybrid Framework, TestNG
* **Language                       :core**Java,Python,C.
* **Automation Tool : COPADO , TOSCA**

**Experience Summary Report :**

***Organization 3:  Nespon Solutions***

**Designation:** Senior QA.

**Duration:**September 2022 to Till Date.

***Project 5: Lumos (USA Client)***

**Tool & Applications:** Jira, Salesforce

**Role:** Salesforce Manual Tester & Automation Tester

* Worked on Sales ,Service ,FSL , Industries CPQ, Vlocity
* Understand and Analyzed Requirements of application approved by Client
* Preparing Functional test cases based on Requirements
* Testing the Smoke , Sanity ,GUI, Functional, Retesting , Regression Testing
* Performing SOQL Testing .
* Involved in Both SIT & UAT Testing.
* Reporting bugs in JIRA Tool
* Co-coordinating the Development team , Testing Team and End Users
* Preparing the Traceability Matrix between Requirements & Test cases
* Preparing QA status reports for Daily and Weekly Basis
* Interacting with the client on a regular basis to know the requirements and to understand the Business

***Organization 2:  ZAnalytics Solutions (TallyIT)***

**Designation:**  QA Engineer.

**Duration:**September 2020 to 2022.

***Project 4: Delta Airlines(CCA)***

**Tool & Applications:**  SAP & Salesforce

**Role:** Salesforce Manual Tester & Automation Tester

**Roles and Responsibilities:**

* Technique wherever required and coverage of positive and negative scenarios and finally get them signed off from client .
* Working with the development team to resolve priority defects
* Test case authoring and reviews.
* Coordinating or leading the business analysts and clients with an offshore staff. development of a test strategy and plan based on business needs
* Performed Core Functionality Testing and Sanity Testing.
* Lead and impart the necessary expertise to offshore testers to support efforts. Create and keep test data as needed to promote testing effectiveness
* In the Service cloud application, I mostly worked with the Cases, Contacts, Accounts, Solutions, and Reports entities.
* Case conversion from Inbound Emails that have been verified and validated. Validating the Cases Assignment Rules
* Verifying the case-specific escalation rules' functionality. Using the Call Guides, test the Cases' Flow functionality.
* Checking the functionality of Target and Non-Target Accounts. Requirements for Verifying Inbound and Outbound Cases
* Based on the Record type design, I validated the pick list values. Validating the business rules and validation in detail
* Keep up test setups to aid in testing efforts. To ensure testability, examine the requirements, designs, and other documentation.
* Test IT solutions to validate its GUI, functionality, usability, dependability, and performance in accordance with set standards.
* Ensure that all problems are remedied in accordance with set standards and expectations by reporting and managing defects.
* Support the development team in identifying and resolving the root causes of application flaws and difficulties.
* Record test results and inform project management and other stakeholders about them.

***Project 3 : Hub***

**Tool & Applications:**  Salesforce

**Role:** Salesforce Manual Tester & Automation

**Responsibilities:**

* Worked as a Test Engineer in Functional Testing, Internal Integration Testing, and System Integration Testing.
* Create test designs, including test cases and test scripts, then run and maintain them. Create and keep test data as needed to aid testing activities.
* The date must be validated based on the mappings once it has loaded from Siebel to Staging.
* After loading the test data from staging to the SFDC application, we utilized to test the functionality and GUI. O The test data was prepared using SQL queries, mappings, and legacy Seibel apps.
* Identification of Critical Defects during all the phases of Testing.
* Responsible for Functional and Regression Test Case Design and Review.
* Worked on profile level testing in SFDC to ensure the consistency of data with various User Roles.
* Hands-on Experience on Salesforce Basic Functionalities.
* Validating the Web - Leads functionality's conversion and verification O Validating the Leads' Assignment Rules
* Report and manage issues to ensure that all problems are resolved in accordance with the standards and expectations that have been set
* Support the development team in identifying and resolving the root causes of application flaws and difficulties.
* Record test results and inform project management and other stakeholders about them.
* Conduct E2E test cases in collaboration with downstream and upstream application teams.
* Participate in all stand-ups, planning meetings, and design projects.
* Bug Reporting and Tracking using Jira.
* Knowledge on SQA Activities.
* Participated in Daily, Weekly Project Status meetings related to Testing with Teammates, and Project Lead.
* Validating service level requests and responses using the POSTMAN API testing tool.

***Organization:  Morcorp Solution pvt Ltd***

**Designation:** Test Engineer.

**Duration:**September 2017 to 2020.

***Project 2 : Hallmark***

**Tool & Applications:**  SAP & Salesforce

**Role:** Salesforce Manual Tester & Automation

**Responsibilities:**

* Involved in the preparation of Test scenarios and Test cases and Update, maintain the existing Manual test scripts according to the new changes
* Peer Review of Test Scenarios and Test Cases
* Perform testing to verify that the user interface, functionality, usability, dependability, and performance of IT systems are in line with specifications and accepted standards.
* Ensure that all problems are remedied in accordance with set standards and expectations by reporting and managing defects.
* Support the development team in identifying and resolving the root causes of application flaws and difficulties.
* Involved in Execution of Test cases and Defect logging/Tracking in JIRA tool.
* Involved in Defect triage calls, defect scripting and made proactive interactions with team to test and close the defects.
* Interacting with developers to resolve the defects.
* Involved in daily status calls.
* Involved in Regression Testing of different applications.
* Raised good number of valid defects while testing different applications.
* Record test results and inform project management and other stakeholders about them.
* Conduct E2E test cases in collaboration with downstream and upstream application teams. Participate in all stand-up meetings and work together on planning and design. Prepare the traceability matrix between requirements and test cases.
* Environment: Windows Confidential, Los Angeles, CA, Saleforce.com platform, Apex Language, Visual Force, Data Loader, Apex Triggers, Reports, SFDC Sandbox, Eclipse.
* Discussion of Issues/Concerns with onshore members on daily basis and addressing the same
* Involved in Functional and regression testing, Sanity, Ad-hoc testing
* Involved in defect analysis with supporting screen shots
* Regression and re-testing of the issues fixed with each release
* Logging, analysis, tracking and closure defects in JIRA
* Experience with Waterfall, Agile software development (Scrum) and SOA process.
* Experience in developing test plans, test cases and defect logging.
* Actively involved in GUI, Functional, Integration, System, Regression, End to End testing, User acceptance, and Database testing

***Project Title  1****:****Stock Accounting***

**Tools** : Selenium **Webdriver with Hybrid framework, Maven**

Testing Activity           : Manual and Automation

**Client**: Dollor General(US)

**Description:**

STOCK ACCOUNTING is one of the Biggest chain of Retail Stores in US, which sells Provisions, Food & Beverages, Furniture, Electronics, etc. ERP is the process by which a company manages and integrates important parts of a business such as planning, purchasing, inventory, sales, marketing, finance and human resources. This ERP system is mainly used for Inventory management knowing what they have in warehouse ,Supply chain visibility, Accurate financial reports, Complete Stock levels from Ware house to Multiple Stores, ordering levels to Booked stock, Create own Barcodes, use Supplier Barcodes or Auto Create Barcodes, Purchases, Customer Specific Pricing and Much More

It has major functionalities like Stock items, Purchases, Customers, Suppliers, Sales.

**Responsibility :**

* + Analyzing & validating the completeness of business requirements.
  + Generating the Test scenarios and Test cases.
  + Generating **Regression**Testscripts by extracting the requirements that need to be tested from available documentation and/or liaising with the relevant people.
  + Developed **Automation Test Scripts**.
  + **Retesting**defect fixes on each release build.
  + Used **Firebug**tool to identify the object properties in the Application.
  + Performed Smoke, Functional, System Integration, Retesting, Regression testing .
  + Experience in Designing and implementation **of TestNG framework**with **Webdriver.**
  + Performed parameterization to implement **Hybrid framework**.
  + Conduct Internal Test Case **Peer Reviews.**
  + Participated in weekly status meetings with the team, developers to discuss open issues and communicating with onsite team.
  + Propose improvements to current practices ensuring that approved enhancement are fully implemented and the repeat errors are eliminated.