



Jai Raj Jadhav

Persistent Systems

Email: jairaj.jadhav@gmail.com

Phone: +91-9049782800

Synopsis

9+ years of experience in Salesforce CRM. Currently working as a Senior Engineering Lead at Persistent Systems, Pune India. Have strong experience in complete life cycle of Salesforce-CRM involved in architecting and developing, including enhancements and maintenance. Good understanding of Software Development Life Cycle methodologies. Requirements gathering, structured coding, software test development/testing, software documentation, release/configuration control. Prior to salesforce, worked as a .net developer.

Salesforce Skills

- Salesforce configuration using configuration components
- Analytics using standard reports-dashboards
- Customization using Lightning Aura components, Apex, Visualforce, HTML, SLDS, CSS, JavaScript
- Integrated Salesforce with other systems using **REST & SOAP** based webservices
- Salesforce Classic, customer, partner and employee community.
- Salesforce deployments using changeset, workbench, Eclipse, Tortoise SVN and CICD using Git with Azure and sfdx
- VS code, Conga Composer and CongaSign.

Domains

- Human Resource
- Education
- Retail
- Telecom
- Banking
- Insurance
- Healthcare
- Manufacturing & Hi-tech

On-Site Exposure

Worked as a Technical Lead and Sr. developer for variety of clients in Australia like University of Melbourne, NBN, ANZ Bank, Woolworths and Origin Energy since November 2016 until August 2020. Worked as a Salesforce Technical Consultant for Philips in Eindhoven, Netherlands from February 2015 to May 2015.

Highest Qualifications

Degree and Date	Institute	Major and Specialization
Bachelor of Engineer (Year of Completion: May 2008)	NRI Institute of Technology and Management, Gwalior, MP, India	Electronics & Instrumentation Engineer

Career Profile



Dates	Organization	Role
October 2020 till now	Persistent Systems	Senior Engineering Lead
October 2019 to September 2020	Accenture Australia	Technical Lead
March 2014 to October 2019	Wipro Technologies	Technical Lead
March 2012 to February 2014	Birlasoft India Ltd.	Software Engineer
September 2011 to January 2012	HCL Technologies	Software Engineer
August 2010 to August 2011	Heuristics Info Systems	Software Engineer
August 2008 to July 2010	X Solutions	Associate Software Engineer

Training / Continuing Education Summary

Program or Course	Coverage	Dates
Salesforce Administrator	Administration	05-Oct-2011
Salesforce Service Cloud Consultant	Consultant	30-Dec-2014
Salesforce Platform Developer I	Development	17-Apr-2016
Salesforce Platform App Builder	Administration	22-Mar-2018
Salesforce Sales Cloud Consultant	Consultant	26-Apr-2018
Salesforce Community Cloud Consultant	Consultant	26-May-2020
Conga Composer	Administration	May 2020
Conga Composer Automation	Administration	May 2020
Conga Sign	Administration	May 2020

Notable Assignments

Below are few of the notable assignments that I have worked in:

Client	IDFC First Bank
Position	Senior Developer
Project Location	Pune
Duration	October 2020 to till date
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Analysing and working on production bugs and change requests. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through SVN and changeset. ➤ Using Jira as an agile tool for change requests, defects and efforts.
Languages & tools	Apex, Visualforce, Lightning Aura Components, Tortoise SVN, Workbench



Client	WorkSafe
Position	Technical Lead & Developer
Project Location	Geelong, Victoria Australia
Duration	June 2020 to August 2020
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Understanding business requirements and providing solutions by considering existing implementation and capabilities of salesforce CRM. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Providing Lightning based solutions. ➤ Developed Apex classes and triggers to meet the business requirements. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through Azure using Git and sfdx. ➤ Using Jira as an agile tool for user stories, defects and efforts. ➤ Using Confluence for documenting solution design and project related documents.
Languages & tools	Apex, VS Code, Git, Azure, Workbench

Client	Pacific Business Trust
Position	Technical Lead
Project Location	Auckland, New Zealand
Duration	April 2020 to May 2020
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Understanding business requirements and providing solutions by considering existing implementation and capabilities of salesforce CRM. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Providing Lightning based solutions. ➤ Developed Apex classes and triggers to meet the business requirements. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through Gearset and changeset. ➤ Using Jira as an agile tool for user stories, defects and efforts. ➤ Using Confluence for documenting solution design and project related documents.
Languages & tools	Apex, Workbench, Conga Composer, CongaSign

Client	Woolworths
Position	Technical Lead
Project Location	Sydney, Australia
Duration	November 2019 to March 2020



Role and Responsibilities	<ul style="list-style-type: none"> ➤ Understanding business requirements and providing solutions by considering existing implementation and capabilities of salesforce CRM. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Developed Apex classes and triggers to meet the business requirements. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through Gearset. ➤ Using Jira as an agile tool for user stories, defects and efforts. ➤ Using Confluence for documenting solution design and project related documents.
Languages & tools	Apex, Workbench

Client	University of Melbourne
Position	Sr. Developer
Project Location	Sydney, Australia
Duration	August 2019 to October 2019
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Providing lightning-based solutions. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Developed Lightning components, Apex classes, batch classes and triggers to meet the business requirements. ➤ Build test classes for code coverage. ➤ Using Jira as an agile tool for user stories, defects and efforts. ➤ Using Confluence for documenting solution design and other project related documents.
Languages & tools	Apex & Lightning Components, Workbench

Client	NBN
Position	Sr. Developer
Project Location	Sydney, Australia
Duration	May 2017 to July 2019
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Understanding business requirements and providing solutions by considering existing implementation and capabilities of salesforce CRM. ➤ Providing lightning-based solutions. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Developed Lightning components, Apex classes and triggers to meet the business requirements. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through CI/CD. ➤ Using Jira as an agile tool for user stories, defects and efforts. ➤ Using Confluence for documenting solution design and other project related documents.
Languages & tools	Apex, Lightning Components, Git, BitBucket, Workbench



Client	Vantiv LLC
Position	Technical Lead and Sr. Developer
Project Location	Pune, India
Duration	December 2015 to September 2016
Role and Responsibilities	<ul style="list-style-type: none"> ➤ Understanding business requirements and providing solutions by considering existing implementation and capabilities of salesforce CRM. ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Developed Apex triggers, classes and visualforce pages to meet the business requirement. ➤ SOAP and REST based integration. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through changeset. ➤ Co-ordinating with onshore lead and then help offshore team understand the requirement and guide them on its technical solution. ➤ Using Rally as an agile tool for documenting user stories and efforts.
Languages & tools	Apex & Visualforce, Force.com IDE, SOAP UI, Workbench

Client	Philips Xcellent Care
Technology	Salesforce.com
Position	Salesforce Technical Consultant and Sr. Developer
Project Location	Pune, India and Eindhoven, Netherlands
Duration	July 2014 to November 2015
Role and Responsibilities	<ul style="list-style-type: none"> ➤ SFDC configuration and customization related to Standard and Custom Objects. ➤ Developed Apex triggers, classes and visualforce pages to meet the business requirement. ➤ SOAP based integration to send and receive data from another platform. ➤ Build test classes for code coverage. ➤ Deploying the Business Logic through SVN & Jenkins. ➤ Using Rally as an agile tool for documenting user stories and efforts.
Languages & tools	Apex & Visualforce, Eclipse, Tortoise SVN, Workbench, Apex Data Loader

Hobbies

I love doing cycling, playing cricket, watching movies and playing with pets.