**Raviteja A**

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**Career Overview**

* Focused and goal driven with strong work ethics, continuously striving for improvement coupled with commitment to offer quality work.
* Excellent communication skills and experienced in dealing efficiently with clients and offshore team.
* Ability to adopt in demanding, fast-paced environments requiring highly adaptive, flexible and resourceful technical skills.

**Technical Exposure**

* **Technologies:** Salesforce Lightning, Salesforce Sales Cloud, Salesforce Service Cloud, Salesforce Community, Apex, Vlocity Health Cloud, Javascript, Angular JS, REST Web Services
* **IDE & Tools:** VSCode, Oracle SQL Developer
* **Sub Versioning Tool:** Git, IBM RTC
* **Bug-tracking:**  HP Application Lifecycle Management
* **Methodologies:** Agile, Waterfall
* **Certifications:**
	+ Salesforce Platform Developer I
	+ Salesforce ADM-201
	+ Salesforce Sharing and Visibility
	+ Salesforce CPQ Specialist
	+ Salesforce Platform App Builder
	+ Vlocity Platform Developer

**Work Experience 5 years & 11 months**

**Current – Senior Software Engineer, EPAM** August 2020 to Present

**Project Duration:** August 2020 to Till Date

**Description:** Pendo Salesforce application

**Role:** Salesforce Developer

**Summary of Work:** Developing of Salesforce CPQ application and Integration with third-party clients.

**Technologies Used:**

* Products Configuration, Price Book Entries, Product Rules, Price Rules, Summary Variables, Apex Triggers & Classes, Salesforce Lightning, SOQL, SOSL, Rest Webservices.

**Previous - Consultant, Deloitte USI** May 2017 to July 2020

**Project:** Blue Cross Blue Shield of Tennessee

**Project Duration:** January 2019 to Till Date

**Description:** Salesforce application with Vlocity Cloud

**Role:** Salesforce Developer

**Summary of Work:** Developing of Salesforce application with Vlocity Health Cloud to provide health insurance services by the client.

**Technologies Used:**

* Requirement provided as stories in IBM RTC which also acts as a repository for the code base.
* Process Builders, Workflow Rules, Validation Rules, Apex Triggers & Classes, SOQL, Dataloader, Javascript.
* Vlocity Cards, Vlocity Templates, Vlocity Omniscripts, Vlocity DataRaptors, Vlocity Actions, AngularJS.
* IBM RTC code repository and UCD deployment tool.

**Project:** Anthem

**Project Duration:** May 2017 to December 2018

**Description:** Development of a Small Group Enrollment and Commission Calculation process on Salesforce platform.

**Role:** Salesforce Developer

**Summary of Work:** Developing a solution to modernize SG enrollment process from Mainframes to Salesforce. Understand the client existing environment and involved in discovery phase of modernization activity. Exposing the salesforce portal to external users/brokers to do SG enrollments. Implemented Batch process to do calculate monthly commission to brokers.

**Technologies Used:**

* Requirement provided as Detailed Design Document.
* Salesforce Service Cloud, Process Builders, Workflow Rules, Validation Rules, Apex Triggers & Classes, Salesforce Lightning, SOQL, SOSL, Rest Webservices, Javascript.

**Previous – Programmer Analyst, Cognizant**  Jan 2015 to Apr 2017

**Project:** UHG

**Project Duration:** Jan 2015 – Apr 2017

**Description:** Development of PRIME (Proposal, Rating, Installation, Maintenance and E-Billing) on Salesforce platform.

**Role:** Salesforce Developer

**Technologies Used:**

* Process Builders, Workflow Rules, Validation Rules, Apex Triggers & Classes, Salesforce Lightning, SOQL, SOSL, Rest Webservices.

**Positions Held**

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| --- | --- | --- |
| **Organization** | Designation | Time Span |
| EPAM | Senior Software Engineer | August 2020 - Present |
| Deloitte | Consultant | May 2017 – July 2020 |
| Cognizant  | Programmer Analyst | Jan 2015 – Apr 2017 |

**Academic Qualification**

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| --- | --- | --- | --- | --- | --- |
| **Degree / Certificate** | Qualification | Institute | Board /University | **Year** | **Marks** |
| B.Tech Electrical & Electronics Engineering | Graduation | Lakireddy Bali Reddy College of Engineering | JNTU, Kakinada | 2014 | 84% |
| Intermediate | 12th | Narayana Junior College | State Board, AP | 2010 | 94.8% |
| SSC  | 10th | SRYSP High School | State Board, AP | 2008 | 89.7% |