

Shruthi Reddy Rachumalla

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Professional Summary:

A competent professional with 5 years of rich IT experience as Senior Developer

- Expertise in the field of Design, Development, Integration, and Implementation of CRM applications.
- Expertise in Oracle PL/SQL and Salesforce programming.
- Working knowledge on Salesforce Development, Admin and Lightning.
- Hands on experience on Aura Components and Lightning Web Components(LWC).
- Possess good knowledge on Python and Azure fundamentals.
- Experience in handling huge data.
- Adept at developing and customizing procedures, packages, functions, complex queries, indexes, triggers and refcursor using PL/SQL.
- Experience in gathering, documenting and analyzing business requirements and worked on project methodologies like AGILE.
- Exposure in SDLC life cycles.
- Performed incident analysis, impact analysis, code development, peer review and testing.
- Experience in design, coding, testing and debugging techniques.
- SPOC for production issues.
- In depth understanding of SFDC Profiles/Roles and Sharing rules, Validation rules, Workflow rules, Process Builder.
- Experience in customization of applications, tabs, objects, fields, record types and page layouts.
- Knowledge on working with Force.com IDE and development of Lightning UI, Apex Classes, SOQL etc.,
- Good Knowledge on Lightning Experience and build new apps with Lightning app builder and Lightning Components.
- Experience on Sales Cloud.
- Knowledge in using Salesforce extensions: Salesforce Inspector and SOQL Extractor and Analyser.
- Equally effective in working independently as well as a team with problem-solving and troubleshooting capabilities.
- Involved in solution design discussions and sprint planning.
- Ability to prioritize and execute tasks within tight deadlines in a high-pressure environment.
- Strong problem-solving, administration and communication skills.
- Ability to adapt to new technologies.

Education:

- BE in Electronics and Communication Engineering from Chaitanya Bharathi Institute of Technology(CBIT) – 2018 with 8.53 CGPA.
- 12th – MPC from Sri Chaitanya Junior College, Hyderabad – 2014 with 94.8 %
- 10th from Jubilee Hills Public School, Hyderabad – 2012 with 9.8 CGPA

Technical Skills:

Languages : C, C++, Salesforce Lightning LWC, Salesforce Vlocity, Java, Javascript, HTML, CSS, sales and service cloud, Oracle PL/Sql, Devops, Jenkins, Basics of Azure, Python

Databases : Oracle 10g DB

Utilities : SQL Developer, Pycharm, GitHub, JIRA, Confluence, Force.com IDE

OS and Servers : Windows

Certifications:

- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1
- Salesforce Sales Cloud Consultant
- AZ-900: Azure fundamentals
- Vlocity certified platform developer

Project Undertaken: IBM | November 2021 - Present

Project: Sony
Duration: December 2021 – Present

Key Roles and Responsibility:

Working on replacement of Apttus using Salesforce standards.

Experience in Development, Configuration and customization on Force.com platform.

Working on the designing of custom fields, page layouts, custom tabs as per the requirements.

Working on salesforce.com, sales cloud and service cloud

Experience in design and development of Apex Classes and triggers.

Implemented new flows and replicated workflows and process builders as flows.

Worked on data modification using scripts and data loader.

Experience in developing Site Pages, Lightning components-Aura and LWC

Project Undertaken: Accenture India Private Limited | May 2018 - November 2021

Project: Liberty Global
Duration: July 2018 – Jan 2020

Key Roles and Responsibility:

- Hands on experience with Salesforce and Oracle PLSQL
- Strong expouser in sales and service cloud
- Worked on configuration and Customization. uses Aura components and apex to achieve the requirement
- Migrated Clear Basic functionality to Oracle with enhancements.
- Developed stored procedures for swap, termination cancellation, installation of products and other functionalities.

- Used Jenkins pipeline for performing CI/CD activities.
 - Created patches using tools like git bash, jenkins, gitlab for deploying the changes.
 - Worked on SIT, UAT, ORT and production support.
 - Performed pre-deployment and post-deployment activities.
 - Involved in the Production deployment process to resolve any issues and to perform technical validation.
 - Worked on functional documents and interface specification documents for user stories.
 - Joined refinement sessions, sprint planning sessions, RCA discussions and interacted with multiple teams from different organizations.
 - Provided idea logs and value-adds to the organization.
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Project: **ENEL**

Duration: Jan 2020 – November 2021

Key Roles and Responsibility:

- Experience in Development, Configuration and customization on Force.com platform.
- Worked on the designing of custom objects, custom fields, page layouts, custom tabs as per the requirements.
- Experience in design and development of Apex Classes, Controller Classes, and Aura Components for various functional needs in the application.
- Deployed changes using workbench.
- Experience in creating permission sets, workflows and transferring data using Data Loader.
- Create SOQL for Specific Search and Criteria Based Search Scenarios.
- Created Custom SFDC Objects, lookup and Master-Detail relationships.
- Implemented many workflow rules, page layouts, validation rules, Permission Sets.
- Run Nova suite extensions in VS Code to check the quality of code.
- Perform technical analysis, design and develop applications with necessary customizations.
- Troubleshoot and fix defects for planned releases.

Declaration:

I hereby declare that the above-mentioned information is true to the best of my knowledge.

Date:

[Shruthi Reddy Rachumalla]

Place: Hyderabad.