**Pranita**

Associate Consultant I have 3 years of Sales force experience, working within a major IT services company, tasked with an application development and CRM implementation across various domains, coordinating with the requirement gathering and client interaction, gained functional experience in SFDC domains.

**Experience**

Personal Info

Phone

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Email

Pranita.gupta96@gmail.com

linkedIn

linkedin.com/in/pranita-bolisetty

Present Address

Hyderabad, Telangana, India

Skills

* Salesforce.Com: All Salesforce configurations, CRM, Apex Classes, Apex Triggers, Visual Force pages.
* Apex, Java
* Visual force, HTML, CSS
* Tool: Data Loader, Developer Console, Workbench, CSVDL.
* Migration tool :- Change sets, Org connections(CSVDL)
* Problem Solving Skills
* Leadership
* Interpersonal skills

Sep 2017-

Present

**Associate Consultant**

*Capgemini*

Worked on User, Territory, Public group, Product metrics, Surveys, Sample management ,Call activities, Cycle plan, translation etc.

Responsible as team member to handle the critical issues in all over APAC regions and developing interfaces for all countries(GLOBAL)

Created workflows, validation rules, sharing rules, process builder, triggers

Effectively communicating with Data stewards on current status of open topics through weekly meetings with business to ensure the smooth and working.

Worked on profiles, roles etc. Built several reports based on the need.

Worked with tight KPI’s set by clients. Point of contact for complex loads, such as Samples Management, Surveys.

Worked on Various applications like GECCO, Skyvva, CSVDL

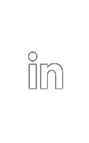
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| 1. GECCO is Salesforce service application supporting the cases and queries technical and product enquires raised by the customers related to products . 2. CSVDL is a custom built application on Salesforce platform where users will load the Salesforce/Veeva data (INSERT, UPDATE and DELETE) through interfaces without taking assistance from tech support |

1. Skyvva is an integration build on Salesforce to interact with specific business applications.  **SKYVVA** allows incomparability, real-time information exchange and agility making it a better choice for companies than just on-premise applications.

Got promotion for the excellent performance in the project and achieved Rising Star award .

Working as country coordinator for regions in my project

Class representative and Team Lead (among 30 employees) during the 3 months training organized by Capgemini.



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Certfications

* Salesforce Certified Platform Developer-1 (PD-1)
* Veeva Admin certified

**Education**

July 13-

May 17

**Visvesvaraya National Institute of Technology**

B.Tech, 7/10

• Secured 1st position in Aarohi dance competition

• Participated in Technical Fest .