

Anna Valeria Luciani

Learning and Development Business Partner

L&D professional with 15 years experience in business, consultancy and academia



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WORK EXPERIENCE

L&D Partner, Consultant, Facilitator Freelancer

01/2013 - present

- Soft-skills training, coaching and facilitation
- Account management and building relationships with key stakeholders
- Design, delivery, assessment of innovative learning programmes. Clients: AmEx, Procter&Gamble, Volkswagen, Facebook, Scottish Government, Total, Teva, Nigerian Gas Company, Dragon Oil, Royal Mail, Law Society of Scotland, RBS, Shell, Scottish Power etc

Learning and Development Business Partner Quality Scotland

part-time 08/2019 - 10/2020

- Facilitation, coaching, assessments, developing and delivering bespoke programmes to organisations from all sectors
- Support and advice on EFQM range of products and services including the Global recognition programme
- EFQM assessments and validations clients: TSI Western Isles, SACRO, Bethany Christian Trust, Scottish Social Services Council
- Soft-skills training and facilitation: SSSC, Chevron, Turning Point, Police Scotland, North Ayrshire Council, Edinburgh College etc

Learning and Development Business Partner Skillfluence

part-time 10/2018-05/2019

- Design, delivery and evaluation of learning programmes for science professionals. Clients: Exeter University, Stirling University, Edinburgh University, SynbiCITE etc
- Management of the associate consultants and learning practitioners
- Development of training resources for face to face, blended and online learning

Operations Executive

Business Services International UK Ltd

fixed-term contract 05/2017 - 09/2017

- Project Management, Vip Clients
- Developing relationships with key stakeholders
- Managing associates (remote team)

HR Consultant FORMATTA

full-time 03/2010-12/2012

- Working out training programs and consulting methods in HRD. Clients: Olympics Games Committee, Sberbank, Gazprom, Government Hospitals, Uralsib, VTB24, etc
- Assessment centres, coaching, talent management, succession planning, post-training support

Training Manager

Food International Group

full time 06/2009-03/2010

- TNA, development and implementation of training programs
- Developing training materials, tests, business procedures
- Carrying out of coaching initiatives, succession planning, talent management

SKILLS

Training & Development

Facilitation

Coaching

Leadership Development

Quality Management

HR Consultancy

Managing Change

Culture Change

LEAN 6 Sigma

Agile

EFQM

Improvement Strategies

EDUCATION

Master's degree with Distinction in International Human Resource Management, 2013-2014

Glasgow Caledonian University, UK

Master's degree in Management consultancy for business, 1999-2005

Moscow Power Engineering Institute

VOLUNTEERING

CIPD South East Scotland Branch, Academic Lead and Committee Member (08/2019 - Present)

Strategic contribution to the guidance, support of the academic group

GCU, Guest Speaker (09/2015 - Present)

Topic - HRM strategies for MBA and HRM post-graduate students

SDG Scottish Steering Group (01/20 - Present)

Supporting the UN Sustainable Development Goals (SDGs) in Scotland

RSBP Wildlife Charity, Learning Partner (09/2018 - 06/2019)

Development and delivery of Leadership skills training for students (Strathclyde University, Stirling University and Edinburgh University)

The Welcoming Association, Chair (06/2015 – 12/2018)

Active contribution to the committee's role in giving strategic direction; Talent development, strategy workshops, annual assessments

HONOR AWARDS

Chartered Member

Chartered Institute of Personnel Development (CIPD)

Member

International Association of Facilitators (IAF)

Member

Association for Coaching (AC)

Qualified trainer and assessor

European Foundation for Quality Management (EFQM)

LANGUAGES

English

Native or Bilingual Proficiency

Russian

Native or Bilingual Proficiency

French

Limited Working Proficiency