LOKESH PANT

Salesforce Solution Architect, Cloudwerx India

Salesforce Technical Consultant having over 9.8years of strong experience in Salesforce design, development and certified application architect. Experience of working around the globe with variety of Industry and salesforce domains from salescloud, Service cloud FSL, communities, Solution design, Architecture and implementations with complete development lifecycle.

Contact Info

Phone
+91 9540565613
E-mail
Mail2lokeshpant@gmail.com

Certifications

Salesforce

- Salesforce System Architect
- Salesforce sales cloud consultant
- Salesforce Identity and access Management.
- Salesforce Integration Architecture Designer.
- Application Architect
- Sharing and Visibility Designer
- Data Architecture & Management Designer
- Service Cloud Consultant
- Platform App Builder
- Platform Developer I
- Platform Developer II
- Community Cloud Consultant
- Administrator

Other

- Flosum Certified Professional
- Copado Certified Administrator

Skills and Abilities

- VCS implementation and Release methodology
- Apex Design Patterns, Sync, Async Services.
- Integration patterns
- Solution Designing
- Technical Architecture
- Requirement Analysis
- Best Practise Guidelines
- Quality Gate Esurance

Cloudwerx Solutions Pty Ltd

Woolworths TeamSpace Implementation   Feb-2022 to Present
Salesforce Solution Architect
Implementation of Experience cloud and Service cloud for Employees
Responsiblties:

- **Collaborate with client stakeholders to define requirements, deliverables, and set and manage expectations**
- **Translate business requirements into well-architected solutions that best leverage the Salesforce platform**
- **Lead technical design sessions; architect and document technical solutions aligned with client business objectives; identify gaps between client's current and desired end states**
- **Follow and help define coding standards. Lead code reviews during projects to ensure quality and appropriate design patterns are followed**
- **Manage the technical delivery of custom development, integrations, and data migration elements of a Salesforce implementation**

Tavant Technologies

CCM Implementation – August 2021 to Feb 2022
Technical Architect
Implantation of Tavant Manufacturing cloud Product(TWOD) and Service cloud
Responsibilities:

- **Collaborate with Onshore Team to gather the functional requirements and provide technical solution.**
- **Lead Technical design sessions.**
- **Design the conceptual and System landscape.**
- **Work with Technical leads to design LLD.**
- **Setup best practices & CICD processes**
- **Follow and help define coding standards. Lead code reviews during projects to ensure quality and appropriate design patterns are followed.**

SAASFOCUS, A Cognizant Company

Woolworths Enterprise – CI/CD   OCT-2020 to July 2021
Technical Lead
Implementation of Service Cloud and Service cloud and communities
Responsibilities:

- Collaborate with Business and functional team to understand the pain points of the existing system.
- Working with TA's to plan the backlog items and give technical solutions to the backlog items.
- Architecting product to enable complex infrastructure adaptability and system customizability.
- Managed core software development team Onsite and Offshore (India) both and improved overall development process and workflow
- Code Review and auditing to ensure standards are maintained during the development life cycle.

- **Education-**
  - MCA ,BBDIT Ghaziabad, MTU University, India 2010-13
  - BCA , AIMCA, Kumaun University Nainital, India 2007-10
  - 12th , DAV Haldwani, CBSE, 2007
  - 10th , DAV Haldwani, CBSE, 2005

Company Details

- Feb 2022 – Present – Cloudwerx solutions India pty ltd – Salesforce Solution Architect
- August 2021 – Feb 2022 – Tavant Technologies India – Associate Technical Architect
- Apr 19 – July 2021– Cognizant Australia – Technical Lead
- Oct 17 – March 19 – Saasfocus India *Technical Lead*
  Apr 15 – Sep 17 – Saasfocus India – *Senior* Software Engineer
- Sep 13 – Mar 15 – Saasfocus India – Software Engineer
- Jan 13 – Aug 13 – Saasfocus India – Trainee *Software Engineer*

Personal Info

Father's Name
Mr. Naveen Chandra Pant
DOB
8th September 1990
Marital Status
Single
Current Address
Unit 504, 26 Napier street ,
North sydney
NSW, 2060, Australia

WBP Group– Salesforce Implementation - Mar 2019- OCT 2020
Technical Lead
Sales, Service, Customer Community and Field Service Lightning capabilities to enhance the customer onboarding and retention in Australia.

Responsibilities:
- Solution Architecture with Salesforce Enterprise Architects.
- Salesforce POC for other teams involved in integration and development.
- Implementing Industry best practice.
- Improved overall development process and workflow by introducing CICD.
- Managed core software development team Onsite and Offshore (India).
- Architecting product to enable complex infrastructure adaptability and system customizability.
- Code Review and auditing to ensure standards are maintained during the development life cycle

Resimac– Salesforce Implementation   Aug 2018 – Mar 2019
Technical Lead (Offshore)
Leveraging Salesforce Service cloud capabilities to design the customer onboarding journey, evaluation and verifications for automated communications to the customer for completion and successful Onboarding to the online trading platform ensuring compliance to EMIR, MIFID and ASIC reporting guidelines.

Responsibilities:
- Collaborate with onsite team to determine how best to implement solution (decisions around declarative vs programmatic vs AppExchange, etc.
- Responsible for low level technical solution.
- Managed core software development team and improved overall development process.
- Architecting product to enable complex infrastructure adaptability and system customizability.
- Code Review and auditing to ensure standards are maintained during the development life cycle.

Flexi group – Salesforce Implementation – Feb-2018 – Aug 2018
Technical Lead (Offshore)
Leveraging Salesforce Service cloud and Community cloud capabilities to design the customer onboarding journey, with various third party integration for identity, SMS and bank statements. That reduced the onboarding time from several weak to couple of hours as best case and on an average from 1000 application that was 2 Days.

Responsibilities:
- Functional requirement analysis and translating them to the technical solutions.
- Manage ongoing development and deployment to the production and ensure system stability.
- Responsible for low level technical solution, managed core software development team and improved overall development process and workflow.
- Architecting product to enable complex infrastructure adaptability and system customizability Code Review and auditing to ensure standards are maintained during the development life cycle.