## RAMADEVI GUJARI

**Contact No**: **7702977792 Email**: gujarirama@gmail.com

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| **OBJECTIVE** |

A forward thinking, capable and committed Scrum Master with a proven ability to meet agreed deadlines, co-ordinate work and work to defined Agile methodologies within a structured environment. Focused on any task at hand and able to utilize existing test knowledge and experiences to come up with practical solutions. Having first class executive leadership, negotiating, communicating skills, capable of providing authoritative guidance and advice to both in house and third-party teams.

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| **PROFESSIONAL SUMMARY** |

* Have over 13+ years’ experience in Quality Assurance and Consulting.
* A **Certified** **Scrum Master.**
* An **ISTQB** **certified** **Tester**.
* Expertise in implementing **Scrum Process** and **Agile transformation.**
* Experience in creating **Program Increment Board**
* Experience in organizing **System Review.**
* Expertise in training **Scrum practices**
* Expertise working in **Scrum methodology (Agile)** using tool like **PI Planning,** **Jira**.
* Expertise in understand& writing technical specifications / functional specifications and preparing **non-functional prototypes.**
* Expertise in preparation of **Manual/Automation project feasibility Reports, POC’s etc**
* Expertise in preparation of **Test summary reports & check lists, framework hand books,** project documents like **functional activity, gap sheets& RTM**
* Expertise in functional & regression automation tools.
* Expertise in defect tracking tools like **Jira**, **Bugzilla, QC and Rally.**
* Expertise in **ETL testing & its life cycle.**
* **Expertise in Cognos, Looker, QlikView BI tools.**
* Expertise in working virtual test environment like **Lab Manager & VirtualBox.**
* Expertise in testing **web services** like **REST, Json**.
* Expertise in reporting & prioritizing software bugs in conjunction with the development team
* Expertise in **working with offshore- onshore model**
* Having experience in preparation of **Test environments beds & test suites**
* Expertise in **Manual testing concepts (Functionality Testing, GUI Testing, Regression Testing, System Testing Sanity Testing and Database Testing etc)**
* Good Exposure towards **Agile methodology, SDLC, STLC, Bug life cycle, testing strategies** like testing methodologies, levels of testing, testing approaches, types of testing and testing models
* Expertise in preparation of **Testing templates** like **Test plan(MS-Project)**, **Sign Off documents** and Test case document etc.
* Good experience in the **client server & Web based UAT‘s.**
* Have an end to end project management experience in delivering high quality & large- scale projects, continuous improvement, proofs of concept, and resource management.

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| **Domain** |

* **Life Sciences.**
* **Banking and Financial services.**
* **Information Media and Entertainment.**
* **Insurance.**

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| **EDUCATION** |

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| Course | College/University | Percentage | Year of Passing |
| Xth STD | Board of Secondary Education | 73.6 | 2002 |
| XIIth STD | Board of Intermediate Education | 74.4 | 2004 |
| B.SC Comp Science | Osmania University | 71.6 | 2007 |
| MCA(CDE) | Osmania University | 63.8 | 2012 |

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| **CERTIFICATIONS** |

* Certified in ISTQB Foundation Level.
* Certified Scrum Master (ID: 1050885 | Valid –Feb 2022) from Scrum Alliance.

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| **PROFESSIONAL EXPERIENCE** |

Working as a **Sr. Test Analyst** in Cognizant, Hyderabad, India from Sep’2007 to till Date.

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| **ACHIEVEMENTS** |

* Received “**Associate of the Month**” Award for the Best performance in April 2015
* Received “**MVP Rising Star”** Award for the Best performance in April 2010.

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| **PROFESSIONAL EXPERIENCE**  |

**Scrum Master | Cognizant Technology Solutions| India**

Aug 2019 – Till Date

RESPONSIBILITIES IN THE PROJECT:

* Scrum Master for Boston scientific corporation team.
* Facilitation of Scrum ceremonies (Backlog Grooming, Sprint Planning , Sprint Review, Sprint Retrospectives and Daily Stand-up
* Velocity Tracking &Removal of impediments.
* Coaching Scrum best practices to the team and the new hires
* Working with product owner to make the product backlog ready with release road map
* Working with several scrum teams and product owners to improve product and sprint backlog management, sprint planning and retrospectives.
* Enable the team to be self-organizing teams being able to deliver the Sprint goals at the end of the Sprint.
* Conducting Defect Triage
* Manage team, including development and mentoring in ensuring quality standards proven ability managing multiple projects.
* Participate on Scrum-Of-Scrums (SOS) and discuss on global scrum practices and other issues
* Present periodic Dashboard reports on the status of work, future opportunities and issues

**Scrum Master & QA Lead |Cognizant Technology Solutions | India**

Nov 2018 – July 2019

RESPONSIBILITIES IN THE PROJECT:

* Scrum Master for BFS- Naviplan.
* Heading Quality Assurance (QA) Team – where to define and maintain the high standards of quality for manual processes and documentation
* Managing the **BFS** domain projects like **MGP**, **Client Reassignment**, **IPI Migration and EBIX to Salesforce Migration.** Performed ETL (Extract transform and load) testing for various interfaces to the IPI application. Validation of the Data from Ebix to Staging and then to Salesforce.
* Preparation and maintenance of all project documentation with standards of defined, by implementing Quality Assurance processes into the SDLC as early as possible in the lifecycle, and ensuring adhere to quality standard
* Facilitation of Scrum ceremonies (Retrospectives, Demos, Planning), Daily Stand-up facilitation,
* Velocity Tracking &Removal of impediments.
* Worked with several scrum teams and product owners to improve product and sprint backlog management, sprint planning and retrospectives.
* Enable the team to be self-organizing teams being able to deliver the Sprint goals at the end of the Sprint.
* Manage team, including development, production support and mentoring in ensuring quality standards proven ability managing multiple projects.
* Manage customer expectations on scope changes, ensure systematic change management procedures to be followed & smooth transition from Go-Lives to Operations support phase for development projects.
* Perform Quality Assurance (QA) - Defect Reduction Initiative
* Metrics Development - SLs and KPIs.
* Present periodic Dashboard reports on the status of work, future opportunities and issues
* Review and approve any Change Management records impacting, or with potential to impact, the client, making sure the correct approval process was followed.
* Monthly reporting to the management based upon the metrics provided by the Service Level Reporting group
* Provide Weekly and Monthly reports to the Client

**Senior Test Analyst | Cognizant Technology Solutions | India**

Nov 2017 – Oct 2018

RESPONSIBILITIES IN THE PROJECT:

* Involved in Business Requirement/Functional walkthrough session, analyzing requirements, providing high level test scenarios/estimations for all release items.
* Creating Test Strategy/Test Plan for all release items clearly defining the objective/purpose of testing.
* Indicating clear approach for test design/execution and preparing a complete schedule for all testing activities to ensure that timelines are adhered to.
* Associated with the development team to understand technical design and architecture for test planning.
* Oversee everyday test activities like, determine detail plans, maintain test schedule, and progress control.
* Performed ETL (Extract transform and load) testing for various interfaces to the Naviplan. application.
* Validation of the Data type, length, no: of records transformed and loaded into the target and the content in the source based on the Data mapping element document.
* Tested the backend database using SQL queries.
* Generate a defect report at release level, reorganize the defect based on High severity before the Release call and set the priority of defects as per Business updates during the call.
* All the Test Cases were created and executed in Test Plan and Test Lab modules of HP Quality Center respectively.
* Extensively involved in weekly/daily Defect Review and Test Execution Status Meetings to discuss/explain the defects with the development team.
* Provide daily updates to the release management team by providing various reports (test environment report, defect report, test status report, project status updates based on project risks).
* Involved in knowledge-sharing Demos with the new joiners and other team members.

**Test Lead/Onsite Coordinator | Cognizant Technology Solutions| Denver,USA**

May 2015 – Oct 2017

RESPONSIBILITIES IN THE PROJECT:

* Led and managed the **Pearson** projects in the **Information**, **Media and Entertainment** domain from both onshore and offshore.
* Involved in onshore coordination, client relations, and in building teams offshore.
* Involved in Business Requirement/Functional walkthrough session, analyzing requirements, providing high level test scenarios/estimations for all release items.
* Creating Test Strategy/Test Plan for all release items clearly defining the objective/purpose of testing.
* Had presented to clients on the capabilities that the team can perform for quality assurance.
* Responsible for the review of the test cases, test plans, scripts and have it sign off from the client.
* Introducing and implementing different QA processes at the client place.
* Involve in KT sessions functionally and technically with the Business and technical leads.
* Streamline the process on the Defect management. Managing the test automation activities with the support from offshore.
* Evaluation of different tools for Test automation, Test management and provide solutions to the client to overcome the challenges they currently face.
* Provide daily updates to the release management team by providing various reports (test environment report, defect report, test status report, project status updates based on project risks).
* Involved in knowledge-sharing Demos with the other team members and co-ordination with offshore.

**Test Lead/Onsite Coordinator | Cognizant Technology Solutions| California, USA**

Apr 2014 – Apr 2015

RESPONSIBILITIES IN THE PROJECT:

* Involved in onshore coordination in **Insurance-Mercury project**, client relations, and in building teams at offshore.
* Had presented to clients on the capabilities that the team can perform for quality assurance.
* Indicating clear approach for test design/execution and preparing a complete schedule for all testing activities to ensure that timelines are adhered to.
* Defect logging in QC, ensuring defects are mapped correctly to corresponding scenarios, assisting in root cause analysis, ensuring defect prone areas are extensively tested and making sure that all customer needs are being attended.
* Executing the ARF (Automation Regression Framework) scripts.
* Effective usage of the resources across the project and assigning the work and thus leading the team.
* Manage team, including development, production support and mentoring in ensuring quality standards proven ability managing multiple projects.
* Manage customer expectations on scope changes, ensure systematic change management procedures to be followed & smooth transition from Go-Lives to Operations support phase for development projects.
* Defect logging in QC, ensuring defects are mapped correctly to corresponding scenarios, assisting in root cause analysis, ensuring defect prone areas are extensively tested and making sure that all customer needs are being attended.
* Preparing daily reports, weekly reports to ensure that clients are up to date with the current status of projects.
* Coordination with offshore teams and ensuring that knowledge transition happens smoothly, providing them clear business requirements and ensuring all key business aspects are tested thoroughly so as to deliver quality product to the client and its customers.

**Test Analyst | Cognizant Technology Solutions | India**

Sep 2007- Mar 2014

RESPONSIBILITIES IN THE PROJECT:

* My role is to control and manage the test process from end-to-end, ensuring the quality of testing from Unit through to UAT for **USES AQ&CL, PRNQA** and **CMS** projects.
* Involved in application and requirement study.
* Identifying the scenarios and writing test cases using the Use Case documents for the assigned module.
* Test case Execution, defect reporting.
* Test case enhancement during the build.
* Multi user testing.
* Conducting peer review.
* Reporting & prioritizing software bugs in conjunction with the development team.
* Creating Detail defect log reports.
* Active interaction with testing and development team
* Responsible for the Build Deployment process.
* Managing VSS “Configuration Management” for the project.
* Responsible for Bug Tracking and Reporting Using PVCS tool.

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| **Personal Profile** |

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| First Name: | Ramadevi  |
| Last Name: | Gujari |
| Total Experience: | 13.6 years |
| Current Company: | Cognizant Technology solutions |
| Visa: | H1B Extension  |
| Nationality: | Indian                                                                            |
| Current Location: | Hyderabad |
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