

PRAVEENA SAREDDYGARI

SENIOR SOFTWARE ANALYST

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CERTIFICATIONS

- Salesforce Certified Platform Developer II
- Salesforce Certified Javascript Developer I
- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator

RELEVANT SKILLS

- Salesforce CRM
- Apex
- Lightning Web Components
- Flows
- Rest API Integration
- Sales Cloud
- Service Cloud
- Experience Cloud
- CPQ

SUMMARY

- Currently working as Senior Analyst with Accenture
- Salesforce certified developer with 7.5 years of relevant experience into Salesforce-CRM application.
- Worked on various CRM implementations with maximum exposure in Analysis, Design, Development and Integration.
- Good Techno-functional knowledge of CRM processes across different departments like wealth management, banking and automotive industry etc.
- Have good communication skills, self-motivated and organized in delivering high quality software solution.
- Good Knowledge on software development, applying end to end configuration in Salesforce using Salesforce.com Tools and Technologies such as Apex,LWC, Rest services and Salesforce lightning.

WORK HISTORY

- Sep 2021 - Present - Working as Senior Analyst with Accenture
- Aug 2016 - Sep 2021 - Worked as senior Member technical with Broadridge Financial Solutions

PROJECTS

Project: Banking Application

Domain: Financial Services

Role: Senior Analyst

Project Description:

It's a banking application that helps end users to onboard different types of clients, automate payments and provide on call support.

Responsibilities:

- Developed various Lightning web components
- Used Rest API for integration with external applications
- Worked on flows to automate few functionalities
- Used Agile methodology in implementing the project
- Lead a team of 3 people and helped them in delivering the requirements on time.

Project: Leading Car manufacturing company

Domain: Automotive Industry

Role: Senior Analyst

Project Description:

This application deals with vehicle contracts after selling a car.

Developed an application for dealers to sell new contracts to customers and provided them with all the necessary services.

Responsibilities:

- Provide support and solutions to the client for various systems involved.
- Develop various components using LWC and Apex
- Delivering the project on time and providing the necessary support by resolving defects on-time.
- Handle the daily bridge calls with the Clients to understand the requirements along with offshore daily status calls for delegating and managing the work among the team.

Project: Advisor Application

Domain: Financial Services

Role: Salesforce Developer

Project Description:

It is an application for advisors to enter new clients and modify the client details and track client's portfolio. Updates KYC details of accounts under each advisor. We also track Advisor's clients, total commission etc.

Responsibilities:

- Worked on building custom components by using Aura Components and LWC.
- Worked on various Apex classes and triggers
- Worked on redundant hardcode values check and trigger refactoring.

Project: Health Care and Life Science

Domain: Health Care

Role: Salesforce Developer

Project Description:

It is an application that reflects whole life cycle of a patient starting from enrollment to discharge.

It involves hospitals, medicines, products.

Responsibilities:

- Creating Workflows, Triggers, Apex classes and changing Custom settings as per the requirements.
- Handling Defects as part of Production release.
- Understand and analyze customers business needs, prepare and conduct solution demonstration to prospective clients.

Project: Wealth Management application

Domain: Wealth Management

Role: Developer

Project Description:

An application used by major Canadian banks and their advisors to manage their customers. It has various modules to handle KYC data, maintain customer transaction and manage their wealth.

Responsibilities:

- Communicate with Clients to resolve and support their technical issues.
- Provide support to the client for various systems involved.
- Resolving defects on-time.

EDUCATION

B.Tech (E.C.E) at G. Pulla Reddy Engineering College, Kurnool,
Andhra Pradesh, India. Batch of 2012-2016