**LAXMAN CHINTAKINDI**

Mobile: +91 9700444400 Email: laxman.ch143@gmail.com

**PERSONALSUMMARY**

Self motivated and vast experience in Data Analysis, interpreting and reconciliation of data obtained from a variety of sources. Skills involve development and enhancement of the existing processes and methods to meet business requirements, proficient with the prevailing analytical tools, various presentation software and possesses strong and effective communication skills essential in conveying results in analysis and investigations conducted,posess great commitment to meet deadlines without compromising accuracy and quality of work.

**ORGANIZATIONAL EXPERIENCE**

Tableau Developer [Dec 2017 – June 2020]

**Sears IT and Managements India Pvt Ltd.**

Operations & Product Analyst [Dec 2010 - Nov 2017]

**Electronic Arts (EA) Games**

Analyst – MIS Reporting & Business Analysis[Dec 2009 – Nov 2010]

**Aircel India Pvt Ltd**

Analyst – Value Added Services & MIS Reporting[Mar 2006 – Nov 2009]

**Bharti Airtel Ltd**

**IT SKILLS**

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| --- | --- |
| DBMS |  SQL, Hadoop, Big Query, MS Access |
| Microsoft Office | Excel, Access, Power Point |
| Visualization | Power BI, Tableau |
| Online Applications  | CRM/AOL/Hades/Everest/Jira/Dev track |

**EDUCATIONAL QUALIFICATIONS**

Bachelor of Commerce - Osmania University, Hyderabad [2005]

**RESPONSIBILITIES & HIGHLIGHTS**

**Sears IT & Management Services India Pvt Ltd.**

* Responsible to provide customer feedback analysis based on the various surveys conducted by Sears and Kmart
* Building statistical visualizations on Tableau for various business reports and analysys.
* Resposible to provide Major KPIs like Churn, Retentions, Revenue Forecasts, ARPU etc…
* Providing WTD, MTD, YTD reports of Sales, Revenue and trend analysys at variouscategories/divisions etc..
* Responsible to provide route cause analysis and data Investigations.
* Repsonsible to attend various meetings held by stake holders to provide the business insights and noting down the business requirements in terms of reports and analysis.
* Creating automated reports and Analysys using Teradata and MS Excel connecting to external data sources
* Responsible to create business performance PPT decks for IMX Multichannel on a weekly basis.

**ELECTRONIC ARTS**

* Worked on various projects - Theme Park, Monopoly Hotels, Monopoly Slots, Tetris 11, Tetris Blitz, Bejeweled Blitz, Bejeweled Stars for its business analysys.
* Responsible for providing KPI reports like Acquisitions, Engagement, Monetisation, Churn and Retentions.
* Providing feature update analysis, Live Ops Reports and recommendations on the basis of Product managers requirement.
* AB test data analysis.
* Creating automated dashbords and reports on Tableau and Excel
* Providing the inputs on event ID creation for Amazon Redshift & HP Vertica Databases
* Providing market research reports and analysis on competitive games available in market across the globe and regional.

**AIRCEL**

* Responsible for entire AP Circel MIS.
* Preparing analytical reports and summarized dashboards on regular cadence and presenting to the top management
* Collaboration with Zonal & Store Managers [AP & Telangana] on a regular basis to monitor sales targets
* Obtaining Daily Progress Reports from Server, verifying them with Quality criteria and processing with head office database
* Analysis on CRM Data [Customer Complaints ,Queries & Requests]
* Analysis on Repeat complaints, Service level Adherence & Customer satisfaction

**AIRTEL**

* Responsible for development and production of reports and Reporting solutions
* Communicating and coordinating with Zonal Heads to obtain various reports for business analysis
* Implemented process to ensure delivered regular reports meet expectations
* Played pivotal role in preparing critical reports for Business Vendors of Airtel (IBM & HTMT).
* Customizing reports for internal and external process heads
* Preparing analytical reports and summarized database as required by the top management from time to time
* Activations & de-activation of Value Added Service

**PERSONAL DETAILS**

* DOB : 15-Feb-1983
* Marital Status : Married
* Languages Known : English, Hindi, Telugu
* Hobbies : Photography, Online Exploring
* Nationality : Indian
* Address : H No: 198/14, Site-3, Borabanda,

 Hyderabad-500018.