**Sushant Yadav**

**Summary:**

* 5.6 years of experience in the Information Technology (Salesforce) industry.
* 4 years of **Salesforce Lightning Experience/ LWC experience**.
* 10X Salesforce Certified Developer (Sales Cloud, FSL, Einstein Analytics, Community Cloud, Advance Admin, App Builder, ADM 201, Service Cloud, Platform Developer-1, Platform Developer-2).
* **Reusable Lightning/Aura/LWC Components/Flows/Process Builder**
* Experience in **Agile Methodology & DevOps.**
* Experience in **Git, Bitbucket, Jira, Confluence, Box**
* Hands on Experience on **Lightning and Communities** implementation.
* Salesforce **DX SFDX, Visual Studio, CI/CD** (Development & Deployment).
* Sound development experience on Salesforce.com using the Force.com platform and a good understanding of the CRM.
* Experience in SFDC development using **Lightning, Apex classes, Communities, Triggers, Visual Force, SOQL, SOSL.**
* Proficiency in SFDC Administrative taskslike creating Profiles, Roles, Users, Record Type, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
* Administration, Configuration, Implementation and support experience on Salesforce.com platform.
* Experience in Data Migrationusing **Import wizard and Apex Data Loader**.
* Experience in using tools like **Form Assembly, VS code, ANT migration tool, Mavensmate, Force-IDE, Workbench, Process Builder, WorkFlow.**
* Deployment using **ANT, VS code, SFDX**, Version Controlling.
* Lightning Component Debugging using VS code, Lightning Optimizer, Lightning inspector
* Experience working with salesforce.com sandbox and production environment.
* Good experience with **Communities, SOQL, SOSL, Relationships**.

**Skills:**

* **CRM**: SALESFORCE.COM
* **Languages/Technologies:** Lightning, Aura Framework, Apex, Visualforce, Force.com, Apex Triggers, Data Loader & Import Wizard, SOSL & SOQL.

**Experience:**

**Accenture** (Bangalore, Karnataka) July 2015 – Till Date

**Certifications and Achievements:**

* 10X Salesforce Certified Developer (Sales Cloud, FSL, Einstein Analytics, Community Cloud, Advance Admin, App Builder, ADM 201, Service Cloud, Platform Developer-1, Platform Developer-2).
* Ace Award Winner for consecutive 2 years. (2017,2018)
* Tech Star (2018)
* Distinct Achiever (2015-2018)

**Education:**

* **B.E. in Mechanical Engineering** from **PES Institute of Technology, Bangalore** affiliated to VTU (2011-2015) (CGPA – 7.45) (74.5%)

**Projects Undertaken:**

**CLOUD FIRST DELIVERY TOOLKIT (Nov,2015 – Jan, 2017 ) – Service Cloud,Unmanaged Package**

**Role: Salesforce.com Developer**

**Description:** The Cloud First Delivery Toolkit is a custom application built on the Force.com platform to enable Accenture’s Value Delivery Methodology. Specifically, it has three distinct components:

1. **PMO:**Allows teams to manage requirements from inception through deployment, manage the change control process throughout a program, allocate work effort to effectively manage the work effort across distributed teams, collaborate with client and internal team members, manage project management activities (i.e., action items, issues/risks, key decisions), and manage testing defects. *NOTE: This is the primary use of the Cloud First Delivery Toolkit. The Toolkit is now mobile-enabled and provides a friendly mobile experience for day to day project delivery needs.*
2. **Estimator:**Based on our SaaS ADM Estimator, allows resources to estimate work effort for each requirement. *NOTE: Most project teams leverage our ADM Excel based estimators versus this component. They either data load or manually enter estimates from the ADM estimators into the Cloud First Delivery Toolkit.*
3. **Capacity Planner:**Allows resources to plan releases based on estimated work effort and available resource capacity.*NOTE: Most projects often leverage more robust capacity tools outside of the Cloud First Delivery Toolkit when developing detailed resource models/staffing models.*

**Responsibilities:**

* Created Visualforce pages & Apex Code
* Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* To write SOSL and SOSL as required.
* Implemented various advanced fields like Picklist, Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, sharing rules and Approval Processes for automated alerts, field updates and Email generation.
* Preparing the unit test plans & documents.
* Executing unit test plans.
* Got the chance to work on **Javascript, Jquery, Bootstrap**.
* To write Batch Classes to automate the sending of mails.
* Implemented critical requirements related to **Burn Down Charts, Gantt Chart, Sprint Planning View**.
* Worked in delivering **Agile Toolkit Package**.
* Created Managed Package based on each release and the requirements.
* To write trigger and unit test classes for code coverage.
* **Environment: Force.com, Apex, Visualforce, Apex Triggers, SOSL & SOQL.**
* **Wyndham Worldwide (Jan 2017 – May 2017) Service Cloud:-**

**Responsibilities:**

* Communities Setup using **Napili Template**.
* Working on Account Contact Relationship Object introduced as part of Winter 17 to create many to many relationship between account and contact.
* Worked on Creating **Apex Sharing Rules, Sharing Rules**.
* Configuring Case object for the support agent to log cases related to site(Hotels).
* Setting up Salesforce1 app for the sales rep with different permission settings.
* Cleaning up existing data and loading the data related to different franchises in salesforce using DataLoader.

* **ENEL : (May, 2017 to Sept 2018.) Service Cloud, Communities**

Enel is an Italian multinational manufacturer and distributor of electricity and gas. Enel, which originally stood for National Board for Electricity, was first established as a public body at the end of 1962, and then transformed into a limited company in 1992

**Responsibilities:**

* Setting up Communities for Enel Customers using **Napili Template**.
* Created **Reusable Lightning Components** that were used for 50 different record types.
* Created custom solution of filtering picklist values based on record types in Lightning.
* Custom solution for dependent picklist that is not present out of the box.
* Using **Process Builder** to implement some of the functionality.
* Designed, developed and deployed Apex Classes, to implement UI and pre-validations while creation of community pages using reusable components
* Deployment using **Eclipse** (Force IDE)to different orgs.
* Used translation **Workbench to translate picklist values in the communities**.
* **National Grid (Sept, 2018 to Present ) Service Cloud:-**

National Grid plc is a British multinational electricity and gas utility company headquartered in Warwick, United Kingdom. Its principal activities are in the United Kingdom and Northeastern United States. It has a primary listing on the London Stock Exchange, and is a constituent of the FTSE 100 Index.

**Responsibilities:**

1. **Agile Methodology** with 2 weeks sprint.
2. Created Reusable Lightning Components that were used in the Case chevron for the CSR to create the cases.
3. Lightning Project with Customization around case object.
4. Version controlling **Using BitBucket**.
5. Project management **Using Jira**.
6. Development & Deployment using **VS code (SFDX).**

**Personal Details:**

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