

# Bhuvnesh Raval

Agile Scrum Master, Project Manager, Delivery Manager

Professional **Scrum Master** with 5+ years of experience in improving processes and complex product delivery by implementing a scaled Agile environment. Hands-on in training teams and supporting product owners to remove impediments, backlog grooming, enhance velocity, and helping teams adopt **Agile methodology**.



✉ bhuvnesh143@gmail.com

📍 Ahmedabad, India

📄 bhuvneshr

📞 9426610222

in linkedin.com/in/bhuvnesh-raval-capm-pmi-acp-psm-489b7733

## DOMAIN KNOWLEDGE

### Healthcare Solutions

SAL Hospital, Medical city online.

### Finance, EPOS, Accounting, GST, Hedge Fund

CCH (USA), EasyAccountax, Smonik Investment.

### Lost & Found Properties

MissingX.com

### Warehouse/ Transport / Courier management

Transworld courier service

### e-Procurement & e-Tendering Solutions

nCode, Gov. Pleader Office (Gov. Gujarat)

### ERP Solutions for Manufacturing, Textile

Supreme Industries, Bhairawnath Textile, SafeWorld

## EDUCATION / CERTIFICATIONS

### PSM (Professional ScrumMaster)

Scrum.org

07/2017 - 07/2017

### CAPM (Certified Associate in Project Management)

Simplilearn

01/2021 - 06/2021

### PMI-ACP® (Agile Certified Practitioner)

Simplilearn

01/2021 - 06/2021

### MCTS (DotNet C#)

Microsoft

09/2007 - 11/2007

### DNIIT (Diploma from National Institute of Information Technology)

NIIT

### Bachelor of Commerce

Gujarat University.

## SKILLS

Agile (Scrum)

Project Management / SDLC

Waterfall

JIRA

Trello

GitHub

Microsoft Project / Office / Visio

DotNet

SQL Server, Oracle

Telerik/KendoUI

## ORGANIZATIONS

### Service Delivery Manager

Whiz Software Solutions Pvt. Ltd.

07/2016 - 02/2020

### Project Manager

Sleex Infocom Pvt. Ltd.

06/2013 - 07/2016

### Project Manager

C1 India Pvt. Ltd.

04/2012 - 05/2013

### Project Manager (DotNet)

Icubix Infotech Ltd. (Division of Claris Lifesciences Ltd.)

09/2010 - 03/2012

### Team Lead (DotNet)

Rishabh Software Pvt. Ltd.

05/2006 - 09/2008

### Technical Consultant (DotNet)

Delta Technologies

04/2000 - 04/2006

## Summary:

A **ScrumMaster** with **21+ years** of experience in the IT industry from Development of Software to its Project Management. Ability to lead Scrum teams of around 30 cross-functional & geographically distributed professionals.

Expertise in managing Microsoft & mobile technology-specific projects along with different SDLC phases providing solutions with Agile-Scrum/Kanban, Waterfall, Iterative, Incremental.

Experience in Product as well as Service base Software Companies with different engagement models like Fix Price, Time and Material, Resource Augmentation and Dedicated Team.

Multiple domain expertise like Cloud base Accounting System, Lost & Found Properties, Healthcare Solution, ERP Solution for Textile & PCB manufacturing units, School Management system, Hedge Fund, Government Projects like eProcurements, Government Pleaders Office.

A Senior Management Professional with the expertise to manage multiple projects, multiple technology, review specifications, analyze cost-benefit analysis and communicate results across the organization. Successfully managed all aspects of application development throughout the SDLC process, have worked in functional and matrixed organizations and have experience working with the various UK & European clients.

## Professional Experience:

### Projects: New Development and upgrade technology

**Jun 2016 to Feb 2020**

MissingX Software (Desktop C# / SQL Server)

<https://www.missingx.com/>

MissingX Web (Asp.Net / SQL Server)

MissingX Software Web (Asp.Net MVC / SQL Server)

MissingX Mobile App (Android / iOS)

<https://www.secureaccounting.co.uk/login.aspx>

EasyAccountax (Asp.Net / SQL Server)

EasyGST (Asp.Net MVC / SQL Server)

EasyAccountax Mobile App (Android / iOS)

<https://www.crewlite.co.uk/>

CrewNet (PHP / MY SQL)

<http://albiesgolf.co.uk/AEssex>

Golf Club (PHP / MY SQL)

### Role:

- ScrumMaster.
- Agile with Scrum, Waterfall, Iterative & incremental development methodology Implementation
- Project, Process & Operations Management and Improvement.
- Communication & Client Management
- Budgeting / Cost Control.

**Project:** Upgrade Existing Healthcare Applications.

**Jun 2013 to Jul 2016**

**Project:** Upgrade Existing ERP Applications.

**Position:** Project Manager

**Programming Language:** C# / Asp.Net MVC / Entity Framework / Linq / Telerik Controls.

**DBMS:** SQL Server.

**Description:** Working with existing and ongoing applications, Identify Change requirement base on improving performance. Modify Domain related Changes and implement all the new change request into the existing application.

**Role:**

- Analyzing the Existing Applications, New Change Requests & Client requirement.
- Estimation, Work Allocation, Resource Management.
- Preparing Required Documents.
- Modify Existing Database.

**Client:** nCode Solutions (nProucre.com)

**Apr 2012 to May 2013**

**Project:** e-Procurement & e-Tendering Solutions.

**Position:** Project Manager

**Programming Language:** ASP.Net / C# / Classic ASP / VB Components.

**DBMS:** SQL Server 2005

**Description:** e-Procurement is an end-to-end Internet-based Electronic Procurement Solution that automates the complete Tender cycle. This product has been designed to suit the needs of any Government/ Government organization with minimal customization. It is a comprehensive product that drives transparency, delivers large cost reduction & process efficiency throughout the Sourcing & Procurement process of Government organizations.

**Role:**

- Analyzing the client requirements for Change Request.
- Estimation, Resource Management.
- Preparing CR Document, Effort Estimate, Impact Analysis Document and Release Document etc...
- Database Designing & Management.

**Client:** Smonik (U.S)

**Sep 2010 to Mar 2012**

**Project:** Smonik DMS (Data Management Solution)

**Smonik DMS** allows Hedge Funds to retrieve, normalize and aggregate data from heterogeneous sources, such as other Databases, FTP Sites, Web sites, Web Services and Email.

**Smonik RECON (Smonik Reconciliation Engine)**

- **Position Reconciliation:** Solution for Reconciling positions for a broad range of financial instruments and accounts between Clients, Brokers and Third-Parties.
- **Cash:** Solution for Reconciling cash for any currency and transaction type by account or by Fund between Clients, Brokers and Third-Parties.
- **Trades:** Solution for reconciling trades between Clients, Brokers and Third-Parties.
- **Generic Reconciliation:** Fully customizable reconciliation engine for matching and exception management.

**Position:** Technical Lead / Project Manager

**Programming Language:** ASP.Net / C# / Entity Diagram / Linq / Telerik (RadGrid).

**DBMS:** SQL Server 2008

**Description:** 'Position Recon' is a one of the Equity, the Funds management application for managing Financial Transaction which managed by Broker, 3<sup>rd</sup> Party or Client. This system collects data from above external sources and system reconcile source data and gives breaks in cost, quantity, market value, position etc... Finance Staff use this system for understanding the exact Investment's status. Using this system Finance staff set Notes for the existing transaction and tries to find the break's reason.

**Role:**

- Analyzing client requirements.
- Estimation, Resource Management.
- Preparing Documents like Use Case, Test Cases, and Class Diagram etc...
- Database Designing & Management.

**Client:** A-One Technologies

**Aug 2010 to Sep 2010**

**Project:** Online School Management System (U.S.)

**Position:** Technical Lead / Project Manager

**Programming Language:** ASP.Net / VB.NET / Enterprise Library Application Blocks / Crystal reports

**DBMS:** SQL Server 2008

**Description:** Schoolingo is a one of the School Management Portal for managing centralized module for School Administrative works, Student Information, the Teacher Information base of Subject & Standards, Time-Table Management, Exam Schedules, Assignment / Homework, Internal Mailing System for School users. It also provides Attendance register and Grading as per rules of U.S. Education Systems. Parents can log in to the system and check the progress of their child and also get System Generated emails for Child's attendance and progress reports.

**Role:**

- Analyzing client requirements.
- Estimation, Resource Management.
- Preparing Documents like Use Case, Test Cases, and Class Diagram etc...
- Database Designing & Management.
- Implementing ready tested application.

**Client:** E-Gold World Wide. (egoldeforex.com)

**Apr 2010 to Jul 2010**

**Project:** Online Forex Trading Partnership program

**Position:** Project Manager

**Programming Language:** ASP.Net / VB.NET / Enterprise Library Application Blocks / Crystal reports

**DBMS:** SQL Server 2005

**Description:** E-Gold-E-Forex (EGW) is a service mark and division of E-Gold Worldwide Inc., one of the most respected online Forex trading companies in the industry. EGW is a financial services corporation specialized in providing forex and commodity trading from around the world with high quality of online trading services. EGW has established itself as an industry leader by relying on its groundbreaking internet Forex trading platform, unique and revolutionary Forex trading technology and superior forex services for customers.

**Role:**

- Analyzing client requirements.
- Estimation, Resource Management.
- Preparing Documents like Use Case, Test Cases, and Class Diagram etc...
- Database Designing & Management.
- Implementing ready tested application.

**Client:** Amazing India Mobile. (aimlives.com)

**Nov 2009 to Mar 2010**

**Project:** Business to Customer Services (B2C)

**Position:** Project Manager

**Programming Language:** ASP.Net / VB.NET / Enterprise Library Application Blocks / Crystal reports

**DBMS:** SQL Server 2005

**Description:** This application is designed for providing service of Monthly recharge for Mobile & DTH Services of all available service providers in India to its registered customers. At the Time of Registration Member can decide the value of recharges to be received on a monthly basis (fixed value pack). Also, it provides incentives to customers who have referred other customers.

**Role:**

- Analyzing client requirements.
- Estimation, Resource Management.
- Preparing Documents like Use Case, Test Cases, and Class Diagram etc...
- Database Designing & Management.
- Implementing ready tested application.

**Client:** sourserv (Saudi Arabia)

**Jun 2009 to Oct 2009**

**Project:** Bulk SMS Sending

**Position:** Business Consultant

**Programming Language:** ASP.Net / VB.NET / Enterprise Library Application Blocks 4.1 / Crystal reports

**DBMS:** SQL Server 2005

**Description:** This application is designed for sending bulk SMS using the web site in all over the world using different Service for GSM or CDMA Mobile users. Also, it allows resellers who can re-distribute the packages for bulk SMS in a smaller size to small or mid business size. It allows to store contact data from an external resource like excel files, comma-separated files that can be used for sending bulk SMS. This software gives facility to set a schedule for sending future SMS also. This software provides the facility to create package and administrative level functionality.

**Role:**

- Designed the application framework and Integrate Microsoft Enterprise Library Application Blocks.
- Analyzing and Designing Physical Layers.
- Designed the database.
- Managing the team of developers and guiding them whenever necessary.

**Client:** Rupen Joshi LLC (USA)

**Nov 2008 to May 2009**

**Project:** Clinical Assistant

**Position:** Business Consultant.

**Programming Language:** ASP.Net / C#.NET / Enterprise Library Application Blocks 3.1 / Crystal reports.

**DBMS:** SQL Server 2005.

**Description:** This application is designed for Medical Practitioners (MP) in the USA. This application is meant for maintaining their patient data in terms of clinical as well as financial. It helps an MP to enter a new patient's demographics, medical history of himself/herself and his/her family and recalls in the desired format as per requirement. As well as it keeps track of his/her visits and receivables. It also prepares necessary statements for Insurance companies for claims. It transmits claim data to claiming agent server directly through software as well as creates file for later upload on agents' site in case of connectivity failures.

**Role:**

- Analyzing and Designing Physical Layers.
- Responsible for Designing Prototype.
- Providing Logical Design on a structural basis.
- Team management and Final Product Acceptance.

**Client:** Supreme Industries

**Oct 2007 to Sep 2008**

**Project:** Enterprise Resource Planning

**Position:** Team Lead

**Programming Language:** C# / ASP.Net / Application Blocks 3.1.

**DBMS:** SQL Server 2005, DB2.

**Description:** This application is designed for middle scale manufacturing companies. This one is a customized ERP product, covering all the aspects of a manufacturing company starting from Purchase Management to Inventory, Production Planning, Sales & Marketing, Accounts, Excise, HR, etc. All calculations are according to Company's Act as well VAT, TDS and other related subjects are also covered. Thus this application takes care of all the statutory compliances to follow by the client.

**Role:**

- Responsible for Designing Prototype.
- Designed the application framework and Integrate Microsoft Enterprise Library Application Blocks.
- Managing the team of developers and guiding them whenever necessary.

**Client:** Glesto eCommerce Website

**Mar 2007 to Sep 2007**

**Project:** Generalized eCommerce Web Application

**Position:** Team Lead.

**Programming Language:** C# / ASP.Net, Crystal Reports.

**DBMS:** SQL Server 2005.

**Description:** This project is meant for selling product using eCommerce Application. The company can display their products on the website. Visitors may create their personal accounts on the website, they can browse the catalogue for products, see details for any product as well as buy the product through different online facilities provided. Products that are sold through the website are paid to the website owners and the product is shipped to the buyer. The website administrator can create other privileged users for the smooth running of the website, view various reports, manage catalogue, manage stock and inventories, manage contents, etc. The website will be created for multilingual support (English and Spanish).

**Role:**

- Interaction with the client to understand the requirement
- Responsible for Designing Prototype, SRS
- Designed the database
- Managing the team of developers and guiding them whenever necessary
- Implementation of the application.

**Client:** Radiant (U.S.A.)

**Sep 2006 to Feb 2007**

**Project:** Job Tracking / Ware Housing System

**Position:** Team Lead.

**Programming Language:** VB.Net / ASP.Net, Crystal Reports.

**DBMS:** SQL Server 2005.

**Description:** This project is meant for Service providing unit. The application helps to manage their Job schedules and follow-ups. It covers various functions like warehousing. This module read existing scanned file and compare values into a database and save modification into the database. This application helps in streamlining various activities involved during the providing Service to the client like Job Tracking system gives the exact status of the production stage, thus helping in streamlining all the business activities associated with the same.

**Role:**

- Interaction with the client to understand the requirement
- Responsible for Designing GUI, Layout, DFD
- Designed the database
- Managing the team of developers and guiding them whenever necessary
- Implementation of the application

**Client:** CCH (U.S.A)

**May 2006 – Aug 2006**

**Project:** CCH ELF.

**Position:** Sr. Software engineer (PL/SQL).

**RDBMS:** MS SQL Server 2000, SQL Server 2005.

**Description:** The client, CCH is a leading provider of tax and business law information and software in the United States. The client tracks, reports, explains and analyzes tax and related law, producing approximately 700 publications in print and electronic form for accounting, legal, human resources, banking, securities, insurance, government and health care professionals.

This application is a part of the back-office processing and E-filing of tax documents. The application is developed in VC++ and SQL Server 2000 as database. The client has migrated the entire database from SQL Server 2000 to SQL Server 2005 in a much-normalized structure. So, as per CCH needs the entire application has to be rectified and compatible with the new database structure and standard of the database.

**Role:**

- Identification of inline queries and development of stored procedures.
- Unit-level testing and verification of different development processes.
- Understanding of E-filing process
- Review of new data structure provided by CCH based on old structure and code.
- Understanding existing and new data structure and Analysis
- Integrate Database changed with front end application.

**Client:** Meena Circuits Pvt. Ltd.

**Dec 2005 - Apr 2006**

**Project:** Enterprise Resource Planning.

**Position:** Team Lead.

**Programming Language:** C#, Crystal Reports.

**DBMS:** SQL Server 2000.

**Description:** This project is meant for large-scale PCB manufacturing unit. The application helps the PCB manufacture to manage their recourses, schedules and follow-ups. It is built on OO concepts to enhance the stability of the system. It covers various functional departments of the organization like Purchase (inventory control, accounting, material management etc), Marketing/Sales and Financial Accounts, Engineering, Production Planning, Production Control with real parameters and other standard functionalities of an ERP. This application helps in streamlining various activities involved during the manufacturing and helps the client to take proactive decisions. It gives the exact status of the production stage, thus helping in streamlining all the business activities associated with the same.

**Role:**

- Interaction with the client to understand the requirement
- Responsible for Designing GUI, Layout, DFD
- Designed the database
- Managing the team of developers and guiding them whenever necessary
- Implementation of the application
- Subsequent maintenance.

**Client:** Shaifali Steel Ltd.

**Jan 2005 – Nov 2005**

**Project:** Enterprise Resource Planning

**Position:** Sr. Software Engineer

**Programming Language:** VB.Net, Crystal Reports.

**DBMS:** SQL Server 2000.

**Description:** This application is designed for middle scale manufacturing companies. This one is a customized ERP product, covering all the aspects of a manufacturing company starting from Purchase Management to Inventory, Production Planning, Sales & Marketing, Accounts, Excise, HR, etc. All calculations i.e. (depreciation etc.) are according to Company's Act as well I.T. Act, TDS and other related subjects are also covered. Thus this application takes care of all the statutory compliances to follow by the client and also helps in streaming the al the stages of manufacturing.

**Role:**

- Analyzing the client requirements
- Designing the GUI, layout and DFD
- Identifying the modifications in the existing database
- Implementing the system with changes
- Modifications in the existing database
- Development, Testing and Reporting.
- 

**Client:** Government Pleaders Office (Sub-Contract of my company)

**Apr 2004 – Dec 2004**

**Project:** GPO-IITS.

**Position:** Module Leader.

**Programming Language:** VB.Net, ASP.Net, Crystal Reports.

**DBMS:** Oracle 9i.

**Description:** This application manages resources of government pleader office which includes management of briefs, document portfolio, draft management, case handling and status, record rooms (existing as well as disposed), personnel & payroll, library, Billing, managing stamps and interaction with DGPO (District government pleaders office), High Court (Board) and Legal department (Case Submission/transfers). The application was designed in such a way that it could also incorporate data from the treasury department for the payments of law officers and regular expenses incurred. The application also has features to keep track of various types of cases like civil, criminal and special criminal cases; the status of the same is updated in the system depending on the type of the case.

**Role:**

- Analyzing the customer requirements
- Designing and maintaining a database
- Designing and implementing the application
- Managing effective teamwork and align system coordination when required.
- Subsequent training and maintenance.

**Client:** SafeWorld Group.

**Nov 2003 – Mar 2004**

**Project:** Enterprise Resource Management (ERM)

**Position:** Sr. Software Developer

**Programming Language:** C#, Crystal Reports.

**DBMS:** SQL Server 2000.

**Description:** SafeWorld deals in firefighting equipment, it also provides training for the same to its client. It buys fire-fighting equipments from various manufacturing companies. This application was designed to check the materials expiry date, batch no, a manufacturing company, units, rates are covered for stock. All necessary accounting objectives like Trial Balance, Profit & Loss A/c., Balance Sheet (vertical and horizontal) were also incorporated in the application as per the Company's Act as well I.T. act. Thus this application helped in streamlining the various functional units of the organization.

**Role:**

- Co-coordinating with System Analyst for designing of the system.
- Responsible for development of various MIS reports using Crystal Report for .Net.
- Doing Unit level testing using manual testing.
- Data entry forms for purchase, sales, issue and receipt of goods, receipts, payments and outstanding adjustments.

**Client:** SAL Hospital & Institute

**Apr 2002 - Oct 2003**

**Project:** Hospital Management System.

**Position:** Module Leader.

**Programming Language:** VB-6, Crystal Reports.

**DBMS:** SQL Server 2000.

**Description:** This application is designed for the organizations or trusts involved in hospitals. The main objective of the application is to maintain records of the indoor as well as outdoor patients. Each detail regarding services rendered by patients and details of services provided/served by hospitals/doctors.

**Role:**

- Understanding the requirement with the help of system analyst.
- Co-coordinating with system analyst for designing of the system.
- Managing effective teamwork and align system coordination when required.

**Client:** Bhairavnath Industries Ltd.

**May 2001 – Mar 2002**

**Project:** Textile Costing

**Position:** Software Engineer.

**Programming Language:** VB-6, Crystal Reports.

**DBMS:** SQL Server 2000.

**Description:** This project was intended to calculate the total cost incurred on the various processes done in the textile industries. The costs incurred in the manufacturing of clothes like dyeing, printing, knitting, bleaching etc were taken into consideration while calculating the total cost. Other complementary processes and materials used were also considered for perfect cost calculation.

**Role:**

- Part of the development team.
- Participated in manual testing.
- Responsible for development of various MIS reports using Crystal Report.