

SAHELY BANERJEE

SFDC BA | TEST LEAD

Professional Goals

To secure a responsible and rewarding position, where I can fully utilize and enhance my current skills and acquire new ones while making a significant contribution to the success of the firm.

KEY EXPERTISE

- Sales Cloud Consultant
- Agile Scrum Master Certification
- Functional design
- Functional Test Planning
- Salesforce Testing
- Apttus CPQ testing
- Integration testing
- Defect Management.
- UAT Management
- Cut-Over Management

Business Domain

Communications CRM
Recruitment

Test TOOLS

Salesforce Toolkit
JIRA, ALM

WORK EXPERIENCE

(1) SALESFORCE TEST LEAD/ BUSINESS ANALYST (OFFSHORE) - (FEBRUARY 2021 - PRESENT)

CLIENT: ADECCO

Responsibilities:-

- Work with Client to capture requirements, make FDD, and track Data Rework activities
- Build - Config User stories, work with the Deployment Team to deploy
- Sprintwise Requirement analysis and Finalising the scope as a part of Upgrade team
- Integration testing
- Coordinating with the Respective Roll out teams to understand the already built out functionalities and understand ways to streamline the whole process of the Project
- Defect management in ALM, UAT Management with Client
- Accountable for Test Plan, Estimation, Risk Assessment and Mitigation for the various releases
- Lead the QA team

(2) SALESFORCE TEST LEAD (OFFSHORE) - (JUNE 2020-JANUARY 2021)

CLIENT: NOKIA sCPQ

Responsibilities:-

- Lead 4 different streams of the project implementations
- Analyze business requirements and communicate/coordinate with business analysts, development team to convert business requirements to testable requirements
- Leading a team of 21 people
- Apttus CPQ Testing, Sales Cloud Testing
- Accountable for Test Strategy, Test Plan and execution - SIT, Regression, Sanity test, UAT, Production Testing
- Responsible to carry out Platform Testing in iOS, Android, Tab as well as Multiple browser compatibility Tests.
- Responsible for identifying out-of-the-box business use cases.
- Engaged in Feasibility analysis and Estimation activities.
- Engaging with Client in demos of the built out functionality in Dev sandbox and ensuring that the client feedbacks are properly

(2) SALESFORCE BUSINESS ANALYST - (SEPT 2019 - MAY 2020)

CLIENT: NOKIA sCRM

Responsibilities:-

- Implementations - Sales Cloud - Doc Strategy, Accounts, Leads & Contacts
- Work along with onshore BA's to capture requirements from Client
- Analyze business requirements and communicate with the development team and test team
- Responsible for Create FDDs, Client demos, query clarifications
- Work closely with testers for scripts review, UAT Management
- Worked with dev for their query solving, Production Deployment
- Engaged in Feasibility analysis and Estimation activities.

(2) SALESFORCE SENIOR TESTER - (JAN 2019 - AUG 2019)

CLIENT: NOKIA PMDI, NOKIA DS, NOKIA CPQ

Responsibilities:-

- Functional tester for 3 different Project Implementation Team
- Nokia PMDI - Product Migration testing, Production Hierarchy Update Testing
- Nokia DS - Functional Tester, Sales Cloud Testing

- Nokia CPQ - Quote, Configuration and Pricing Testing - Apttus CPQ
- Extracting and Collating Test case execution reports and sending to Offshore Project Manager
- Sending Project status mail to the client on daily basis.
- Handling Defect triage calls with onshore and UAT for 2modules.
- Creating of Test Plan Document and Requirement Traceability matrix.

(2) SALESFORCE TESTER - (JUNE 2016 - DEC 2018)

CLIENT: NOKIA/F-ALU sCRM

Responsibilities:-

- Sales Cloud Testing - Accounts, Leads, Contacts, Documents, Opportunity, Apttus Approval testing, Forecasting, Data Migration Validating, Reports and Dashboard Maintenance, Custom Report creation, Pre-Sales Testing, Interface Testing - received **NOKIA AWARD in 2018** for "Above and Beyond Performance"
- Travelled to Munich, Germany - to help facilitate Client UAT
- Analyze business requirements and communicate/coordinate with business analysts, development team to convert business requirements to testable requirements
- Prepared & Executed the Test Cases mapped with Requirements & Specifications.
- Identifying defects, Logging and tracking the defects, and interacting with the developers to resolve the same.
- Systematic Approach to testing, tracking, validating, and reporting defects
- Designed and developed test conditions as per the requirements
- Responsible for identifying out-of-the-box business use cases.
- Different types of testing like Regression, Smoke, Ad-hoc, Sanity, mobile testing etc
- Post-release performance monitoring
- KT document creation, Release functional demo, and document management
- UAT - Client test data creation, support for UAT testing

(2) SAP ABAP CRM DEVELOPER - (MAR 2015 - APR 2018)

CLIENT: NOKIA OM

Responsibilities:-

- SAP ABAP Developement
- Creating TDD for the whole team - breakdown FDD
- Work with senior developers for daily activities
- Build on Event handlers, Approval data set up, error messages building, SAP report creations
- Opportunity Management Testing, Unit Testing
- TR Migration, worked with SAP BO team for Report generation

Personal Info:

DOB: 29th Dec, 91

Marital Status: Single

Residence: West Bengal, India

Languages: Bengali, Hindi, english

ACADEMIC:

B Tech - 8 DGPA

H.S (12th) - 81%

Madhyamik (10th) - 91%

Current Employment:

ACCENTURE

8th Oct 2014 TO Current Date

Get in touch!

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Email:

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Preferred Location:

Bangalore

Pune

Project Roles and Responsibilities:

Testing: Functional Testing, Regression Testing, System Testing, Ad-hoc Testing, Integration Testing, Role-Based Testing, Sanity/Smoke Testing

Leading and mentoring QA team members with Testing procedures and Business Flow

Salesforce Testing: Standard/Custom Object Testing, IWA Testing, Data Migration Testing, Organizational data setup, Territory Management, Mobile testing

Apttus CPQ testing: Product Configuration testing, Quote Management, SO Management, Cart, Pricing

Key Responsibilities:

1. UAT Management with Client
2. Facilitate with External Vendors and Internal QA teams
3. QA Management and Delivery
4. QA Scrums, Defect Triage with various teams/vendors
5. Defect Life Cycle Management, Analyzing BRD/Functional Documents

Testing Methodologies:(Scrum and Kanban), Waterfall Models

Hands-on: SOAP UI Testing, Rest API Testing