

# Apurwa Gupta

Senior Quality Assurance Engineer

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Location: Bengaluru, Karnataka

A Technocrat with overall experience of **nearly 10 years** in all aspects of **Software Testing Lifecycle**; targeting assignments in **Software / QA Testing** with an esteemed organization

## Profile Summary

- Commended performance in managing **Software Testing Lifecycle** including test scope finalization, planning test strategy, writing test scripts, maintaining traceability matrix for **100%** coverage, debugging anomalies and implementing manual & automation tests
- Competency entails:** SDLC, Agile, Software Testing, Manual Testing, Automation Testing, Software Application Testing, Functional Testing, System Testing, UI Testing, Database Testing, Web Services Testing, Integration Testing, Incident Management, Troubleshooting, Problem Management, and Change Management
- Successfully executed projects including **MaaS360/Skype, Selenium Portal Automation and REST Assured Automation**
- Impeccable success in developing **quality standards** through participating in initial software testing stages; validated & enhanced the existing QA plan and strategy; gained exposure across cross-functional domains
- Incorporated **Manual & Automation Testing Industry Best Practices**, techniques, and methodology like DevOps, Agile, CI/CD into the existing Software Testing Process resulting in advancing organization's Agile Transformation
- Robust in participating in **test case/plan preparation, test design & execution and review of results**; gathering and analyzing data in support of use cases, writing test plans and scripts for tracking defects & fixes
- Highly resourceful at facilitating **technical, solution development and project management** expertise to various projects throughout the firm; developed **solution architecture** to support core business processes.
- Exceptional communication, leadership, collaboration, critical thinking and problem-solving skills with capabilities in grasping new technical concepts quickly and utilizing the same in a productive manner

## Soft Skills



## Core Competencies

Software Testing Lifecycle  
QA Automation  
Test Automation Framework

Manual & Automation Testing  
Requirement Gathering & Analysis  
Process Improvements

Bug/Defect Management  
Project Management  
Team Management

## Timeline

Bachelor's degree in Information Technology from Uttarakhand Technical University in 2011



Jul'11-May'16 with Dell, Noida as Testing Engineering Analyst



MBA in Project Management from Sikkim Manipal University in 2016



Since May'16 with IBM, Bengaluru as Software Developer in Test

## Technical Skills

- Selenium, Manual testing, TFS, TMT, JIRA, MySQL, Java, Linux, Couchbase DB, Redis DB, REST Assured Automation, API testing, Jenkins, and HPQC

## Work Experience

Since May'16 with IBM, Bengaluru as Software Developer In Test

Jul'11-May'16 with Dell, Noida as Testing Engineering Analyst

### Role across the career:

- Involved in generating **automation frameworks** for Selenium.
- Write **Selenium and Rest Assured automation test scripts using JAVA.**
- Involved in resolving the customer tickets raised directly by the customers.
- **Lead the team consists of 4 members**, mentoring and review their automation code.
- Involved in release build deployments.
- Look into daily automation failures.
- Fixing of bugs in code itself.
- Led release couple of times on rotational basis.
- Planning, organizing, and implementing **day-to-day activities of software testing** and work with developers, architects, and technical release managers within an agile/scrum environment
- Participating in **Sprint Planning Meeting, Sprint Review Meeting, Release Retrospective Meeting** along with Daily Stand-up Calls
- Analyzing user stories and identifying test scenarios
- Managing all phases and types of testing, for right-sized testing, including but not limited to strategies, requirements, planning, management, execution and reporting.
- Interacting with QA Resources / Onshore Team Members for ensuring **timely project completion** as per desired quality standards
- Understanding complex business and functional requirements and provide direction in designing the technical test cases that thoroughly test the tech stack from architectural standpoint and meet the product requirements
- Playing a key role in **defect management, and quality reporting.**

### Highlights:

- Lead team consists of 4 members, assigned work to team members, monitor their performance & deliver outstanding results such as through coaching, direction, and recognizing QC team members
- Got best performer award 2 times consequently on 2014 and 2016
- Got 5 on the spot awards during the timeline 2018-2020

## Education

- **MBA in Project Management** from Sikkim Manipal University in 2016
- **B. Tech. in Information Technology** from Uttarakhand Technical University in 2011

## Personal Details

**Date of Birth:** 8<sup>th</sup> July 1990

**Address:** Prestige LakeSide Habitat, Bengaluru, Karnataka

**Languages:** English & Hindi

# Projects

**Project:** MaaS360 - MaaS360  
**Organization:** IBM, Bengaluru  
**Role:** Software Developer In Test  
**Period:** Since May'16

**Description:**

MaaS360 - MaaS360 is the trusted enterprise mobility management solution to thousands of customers worldwide. It makes working in a mobile world simple and safe by delivering comprehensive mobile security and management for applications, content, email, and devices. Instantly accessible from the web, MaaS360 is easy to use and maintain and provides the flexibility organizations need to fully embrace mobility in every aspect of their business.

**Project:** Skype  
**Organization:** Dell, Noida  
**Role:** Testing Engineering Analyst  
**Period:** April'14-May'16

**Description:**

Skype is a proprietary voice-over-Internet Protocol service and software application. The service allows users to communicate with peers by voice, video, and instant messaging over the Internet. Skype has also become popular for its additional features, including file transfer, and videoconferencing. The network is operated by Microsoft.

**Project:** Email Management Services  
**Organization:** Dell, Noida  
**Role:** Testing Engineering Analyst  
**Period:** July'11-April'14

**Description:**

Email Management Services: Demand services for business continuity, archiving and disaster recovery. EMS service solutions are capable of eliminating email downtime and data loss, securely archiving email, and protecting your network from spam and virus attacks. The EMS Email Continuity service provides a standby email system that ensures that an organization always has access to email without downtime or data loss. EMS Enterprise Archive service securely store email and attachments for historical archiving with complete control over retention and deletion policies along with storage management