

# Justin Joseph

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## IT LEADER | PROGRAM MANAGER | PROJECT MANAGER | PRODUCT MANAGER | MBA- Bradford

Passionate result-oriented **IT Leader** with **12+ years** of **experience**; managed **\$2M book of business** and **delivered 20+ projects** for **enterprise EU/US clients**. Adept in managing complete **Project Development Life Cycle** (*Requirements Gathering, Analysis, Design & Development, Testing, Deployment, and Support*) using **Agile Methodologies and Scrum - Certified Scrum Master (CSM)**. Highly skilled in **banking, healthcare, telecom domain and mobile apps development work**. Expertise in identifying and **managing project risk - RAID matrix**. Extensive knowledge on **Project Management Process**, using **MS Project and SharePoint**. Excellence in leading **45+ team members**; established work **procedures and processes** that support **delivery-focused culture**.

### CORE COMPETENCIES

Project Management	Cost Optimization	Team Management	Risk Management
Program Management	Stakeholder Management	Vendor Management	Client Management
Process Improvement	Business Continuity	Contract Negotiation	Turnaround Management
Strategy Planning	Conflict Management	Change Management	Talent Development

### PROFESSIONAL EXPERIENCE

<b>W Bells</b>	<b>CTO</b>	<b>Dec 2017 Onwards</b>
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*Strategic planning, implementation, and support for 2 products from initial stage of creation to execution. Engineered AWS set up; server infrastructure & Cloud hosting covering auto scaling servers; led 15 members to deliver project.*

- **Optimized project cost by 30%**; employed **fixed price contract model**; took ownership of **application development & execution**
- Winner of all India Ayurveda start-up challenge '**AyurStart 2019**' conducted by CII & Start-up Mission, **among 340 +participants**
- Spearheaded innovative technology **service offerings** through training employees, with implementation of tools & technologies
- **Created 2 products** - healthcare & social media platform; conducted market study; connected with **leaders to create business plan**

<b>Tech Mahindra</b>	<b>Delivery Manager</b>	<b>Oct 2016 - Dec 2017</b>
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*Drove \$3 million budget project. Led 6 teams with 50 members. Worked with BT IT Head & BT LATAM IT Head at client side.*

- **Re-architected** business critical with **automation script**, saved **\$ 88000 recurring cost** (per annum) of **BT Brazil** team.
- **Integrated long delayed data migration project** completion in just **4 months**; project **9 months behind schedule**.
- Obtained **\$ 20000** clients funding approval for automation script; additional **\$150000** for pending application features.
- **Improved existing reporting structure process** for the entire project including added **risk management plan**

<b>Ocwen</b>	<b>Project Manager</b>	<b>Jun 2014 - Sep 2016</b>
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*Applied strong managerial skills toward supervising XX team from initiation conception phase to execution for successful delivery of 15+ high stake, high visibility projects. Drove a robust process across departments and vendor companies.*

<b>Fidelity</b>	<b>Senior Consultant</b>	<b>Sep 2013 - May 2014</b>
<b>Datex</b>	<b>Project Manager</b>	<b>Nov 2010 - May 2013</b>
<b>Syntel</b>	<b>Senior Developer</b>	<b>Sep 2006 - Sep 2009</b>

### ACADEMICS & CERTIFICATION

<b>Certified Scrum Master (CSM)</b> by Scrum Alliance	2015
<b>MBA</b> , Bradford University - Bradford, UK; Merit grade (a top ten UK business school)	2011
• Financial Risk Management - Toulouse Business School, Toulouse, France	
• Innovation Management - TiasNimbas Business School, Bonn, Germany	
<b>B. Tech. (I. T.)</b> , Mahatma Gandhi University - Cochin, India; 70%	2006

### ADDITIONAL INFORMATION

**IT Skills:** Advanced MS Excel, MS Office, MS Project, JIRA, SharePoint