**V.BINDUPRIYA**

**Certified Scrum Master**

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Hyderabad, India

A dynamic Agile Project Management professional, with more than 15 years of IT industry experience and core competencies include delivering programs as Scrum Master and driving End to End Quality Assurance projects as Lead QA.

# PROFESSIONAL SUMMARY

* Qualification : B. Tech, MBA
* Team Skills : Handled large teams
* Public Speaking Skills : Speaker for Seminars and Events, training for internal teams
* Technical Skills : JIRA Align, Scrum, Safe, Agile, Kanban, DevOps, Testing.
* Domains : E-Commerce and Health Care

# WORKING SUMMARY

* NTT India Private Limited (Scrum Master: TCOE, Lead QA) : Aug 2010 – Till now
* Cambridge Technology Enterprises Limited (Senior Test Engineer) : June 2008 – Aug 2010
* RMSI Private Limited (Test Engineer) : June 2005 – Feb 2008

# WORK EXPERIENCES

**Scrum Master Apr 2016- Till now**

**NTT India Private Limited**

*Roles & Responsibilities*

* Acted as Agile Champion and took ownership to drive through resolutions of issues, co- ordinate directly with the other Dev/Production teams on inter-dependencies or through Scrum-of-Scrums ceremonies.
* Engaging with Project Sponsors Supporting to Product Owner concerning the Product Backlogs.
* Facilitates Scrum Ceremonies: Sprint Planning, Daily Stand-Ups, Reviews, Product demos, Retrospectives, Scrum Artifacts, Backlog Refinement.
* Held the designation as "Proxy PO" on the absence of Product Owner. Converted data into actionable insights by modelling & predicting future outcomes. Capturing burndown & velocity metrics, task-level estimations.
* Driving the project by using JIRA Align that provides the project with an intuitive, unified communication hub & decision support system that streamlines the process of organizing, planning & delivering.
* Prompt in highlighting the Dependencies, Risks & escalating the impediments impacting the progress of the planned stories/tasks
* Worked closely with RTE’s and collaborated with dependent Team’s Scrum Masters. Escalated if there is any possible slippage in deliverables. Ensured with Transparent progress updates as part of ART Sync meetings and Portfolio meetings
* Responsible for End to End testing delivery, Behavioral Driven Development approach for various applications with a keen focus on high Quality product delivery.
* Ensured the End to End execution is smoothly done which includes integration of e-commerce, SAP Modules SD, MM, Finance, and Changepoint.
* Ensures Change status, progress and issues are communicated in CAB to the appropriate groups
* If client is new to Scrum framework, guide and educate client reg. how to deliver work in Agile way i.e. encouraging Agile mind set in client
* If development team is new to Scrum framework, guide and educate developers reg. Scrum values and principles, how to work in Agile way, team accountability rather than individual accountability etc.
* Monitor whether team works as self-organized and cross functional from delivery perspective e.g. in absence of tester, BA takes over role of tester, in case of some developer is absent for e.g. 3 to 4 days, if other developer has spare capacity, this other developer can take over work of absent developer to complete committed work.
* Identify and remove impediments which comes in way of development team e.g. network issues (VPN issues), docker installation and configuration issues, connectivity issues while working remotely, indirect impediments like lack of team co-ordination etc. so that development team would focus on their deliverables
* Keep team motivated i.e. maintain team morale e.g. by keeping fun activities on alternate Fridays like celebrating birthdays, keeping some competitions e.g. dress competition, different games competition on occasion of some festivals like Diwali, Christmas etc.
* To monitor and fill skills gap for development team e.g. current skills of development team and required skills of development team by conducting some trainings to upskill development team
* Monitor product backlog w.r.t sufficient work available (sufficient story points of work) for at least minimum 2 sprints ahead w.r.t user stories with DoR(definition of ready) status as “Ready”, blocker or critical bugs, spikes etc.
* Monitor whether every Scrum ceremony is time boxed with effective communication and meaningful outcome
* Ensure the team adapts itself w.r.t improvements discussed in sprint retrospective
* Protect development team from outside distraction
* Monitor whether development team is NOT following Anti Agile patterns
* Monitor and resolve conflicts within the development team OR conflict between client & development team etc.
* Monitor whether openness and transparency are maintained in all Scrum ceremonies
* Monitor whether the development team raises concerns and risks w.r.t development & testing during sprint on right time OR to co-ordinate same with development team during sprint
* Conduct one-to-one meeting with all developers to understand their challenges, problems and to resolve

# Lead QA -2010 to 2016

**NTT India Private Limited**

*Roles & Responsibilities*

* Responsible for technical analysis and support for Direct- SAP Applications and End user training and support including resolving technical or usability challenges for internal and external users of Direct
* Involved in all phases of the End to End testing lifecycle and techniques such as integration, acceptance, regression test, Salesforce CRM testing
* Involved in complete End to End testing covering Quote to Bill and Quote to Cash related End to End flows from Direct, Changepoint, SAP Modules (SD, MM, FI)
* Converted Manual Test cases to Automation scripts.
* Worked on Hybrid Framework using selenium tool
* Lead the planning and execution of QA activities for the Direct SAP Monthly releases.
* Conduct impact analysis meetings with Business Analysts and Developers to understand the impact of the new functional changes/requirements to the existing functionality; and identify regression scenarios and to provide comprehensive testing coverage for the Direct SAP application during each new release.
* Participate in designing, documenting, and executing functional/Regression test cases manually.
* Suggest new tools and techniques to improve testing efficiency. (Suggested to implement Jira, Test Rail tools instead of Quality Centre)
* Document and submit detailed defect tickets using, Jira, Quality Centre. Test Rail.
* Involved in API and Mobile testing using Advanced Rest Client and Sauce Labs
* Track and report testing progress.
* Assist with scoping and coordination of UAT by working with the regional user community to understand and address regional testing concerns Work with the regional user community to understand and address regional testing concerns for each release.
* Lead the post-implementation review sessions after each release. Conduct knowledge transfer sessions periodically and identify lessons learned and process improvement opportunities.
* Identify and update regression testing scope and specific test cases with each release.
* Participate in post-implementation review sessions to identify lessons learnt and process improvement opportunities.
* Document and maintain standard operating procedures for the QA function.
* Monitor day to day project activities of junior team members.
* Quality Center administration and customization as and when required.
* Support and document established QA processes and best practices, and influence continuous improvement of the QA function

# Senior Test Engineer -2008 to 2010

**Cambridge Technology Enterprises Limited**

*Roles & Responsibilities*

* Reviewing the use case and prototype, understanding the business requirements.
* Involved in Prototype changes, Test Case preparation, Execution and Peer reviews.
* Involved in preparing Test Strategy for QC Testing in few spiral releases
* Involved in preparation of Release Notes along with Project Lead
* Developed and execution of Test Scripts using QTP (AHMS) and Selenium for ATMS projects
* Involved in Functionality, Regression testing, Retesting, Buddy Testing and System testing.
* Reporting and tracking of defects using Bugzilla.
* Involved in preparing Test Scenarios, updating Functionality Matrix, and Traceability matrix
* Participating in weekly Team Meeting. Release plans meetings and with Client at VTC
* Involved in giving walkthrough of the project to the Business Analyst if new changes implemented.
* Supported QA team and given required project related information

# Test Engineer -2005 to 2008

**RMSI Private Limited**

*Roles & Responsibilities*

* Understanding the business requirements
* Involved in Test Case design, Execution and Peer reviews.
* Developed and execution of Test Scripts using QTP.
* Involved in GUI, Functionality, Regression testing and System testing.
* Reporting and tracking of defects using Quality Centre 9.0.
* Involved in preparing Test Matrix along with our Test Lead.
* Participating in weekly Status Report Meeting
* Discussing issues with the Development team.

# EXTERNAL CERTIFICATIONS

* Certified Safe Scrum Master SAFe - Scaled Agile
* Certified Scrum Master

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| **EDUCATION** | | |
| **Qualification** | **School / College** | **Year** |
| B.Tech | DVR College of Engineering and Technology, Medak. | 2005 |
| Intermediate | St Ann’s Jr College for Girls, Hyderabad. | 2001 |
| SSC | St Arnold’s High School, Hyderabad | 1998 |

# LANGUAGES KNOWN

English, Hindi, and Telugu

# HOBBIES

Photography, Painting.