**Amit Gupta**

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# Certifications:

* PRINCE2® Foundation Certificate in Project Management
* Salesforce Sharing and Visibility Designer Certified
* Salesforce Certified PlatformApp Builder
* Salesforce Certified Platform Developer-1
* Salesforce Certified Administrator
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Community Cloud Consultant

 

## Skills:

* Team Handling, Project Management, Designing, Timely Delivery of Projects, Interaction with Clients, Establish Coordination within Team.
* Salesforce.com, Customization, Configuration, Apex, Visualforce, Workflows, Triggers, Validation Rules, Eclipse IDE, ANT, Workbench, Conga Composer, Lightning, LWC, SFDC Webservices API.
* Jitterbit Studio, Jitterbit Server, Jitterbit Harmony, Tableau, Core Java, C, C++, XML, HTML, SQL, Data Structures & Algorithms

# Experience (14+ Years- Architecture Designing/ Project Management/ Team Handling, Salesforce.com Development):

**Manager- IT Application Development: Working as Technical Manager**

September 2021- till date

United Airlines Business Services Pvt. Ltd., Gurugram

**Manager- Working as Technical Manager**

April 2021- September 2021

Fiserv India Private Limited, Noida

**Manager (Band- C2)- Working as Technical Architect/ Manager**

Sep 2017 – April 2021

Capgemini India Private Limited, Noida

**Developer Analyst (Band- D02)**

April 2015 – Sep 2017

Xerox India Private Limited, Gurgaon

**Associate Consultant (Technical Lead: Band- B3)**

September 2014- April 2015

Wipro Technologies, Greater Noida

**Associate Salesforce Consultant**

June2013 – September 2014

**Altimetrik India Private Limited**, Bangalore, India

**Associate Consultant, (Salesforce.com)**  September 2010 – May 2013

**HCL Technology** , Noida

**Trainer**

February, 2010 to September, 2010

**SIT**, Meerut.

**Trainer**

September, 2009 to January, 2010

**ACE**, Greater Noida.

**Trainer**

July, 2008 – August, 2009

**JP Institute**, Meerut.

# Education:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Examination** | **Specialization** | **College** | **University** | **Year of Passing** | **Percentage** |
| M.B.A. | H.R.M. and I.T. | Tuples, Meerut | PTU, Jalandhar | 2011 | 68% |
| B.Tech. | Computer Science and Engineering | MIET, Meerut | UPTU, Lucknow | 2008 | 70.54% |
| XIIth | PCM Stream | MPS, Meerut | C.B.S.E. | 2003 | 76% |
| Xth | A.I.S.S.E. | MPS, Meerut | C.B.S.E. | 2001 | 75% |

# Projects:

* **Project Name:** - Sales and Service Cloud Implementation

**Platform:** Communities, Lightning

**Client:** A leading Supply Chain Industry in Switzerland

**Programming Language/ Tools**: Apex, Lightning (AURA and LWC)

**Team Size**: 02

**Roles and Responsibilities: Architect/ Technical Manager**

* Guide the Offshore development team technically throughout the project. Solving technical queries of developers.
* Was responsible for timely delivery of modules of the project and interaction with Client Head of IT and various stakeholders on various technical/ management aspects.
* **Project Name:** - Custom app development

**Platform:** Communities, Lightning

**Client:** A Chemical Industry, Switzerland

**Programming Language/ Tools**: Apex, Lightning, Communities

**Team Size**: 07

**Roles and Responsibilities: Architect**

* Guide the Offshore development team technically throughout the project. Solving technical queries of developers.
* Was responsible for timely delivery of modules of the project and interaction with Client and onshore Team on various technical/ management aspects.
* Involved in CodeReview and Lightning Components Review which are written by developers.
* Worked closely with Onsite Team and other Integrated teams.
* Worked closely with testing team in order to get issues fixed.
* **Project Name:** - Education Course Builder- Market Place

**Platform:** Communities, Lightning

**Client:** A top Educational University, Melbourne

**Programming Language/ Tools**: Apex, Lightning, Communities

**Team Size**: 07

**Roles and Responsibilities: Architect**

* Guide the Offshore development team technically throughout the project. Solving technical queries of developers.
* Was responsible for timely delivery of modules of the project and interaction with with Australia Team on various technical/ management aspects.
* Involved in CodeReview and Lightning Components Review which are written by developers.
* Worked closely with Onsite Team and other Integrated teams.
* Worked closely with testing team in order to get issues fixed.
* **Project Name:** - Reform Program- Communities

**Platform:** Communities, Lightning

**Client:** Government organization in Australia

**Programming Language/ Tools**: Apex, Lightning, Communities

**Team Size**: 18

**Roles and Responsibilities: Architect/ Manager**

* Guide the developers technically & functionally in building the application. Solving technical queries of developers.
* Involved in CodeReview and Lightning Components Review which are written by developers.
* Communication with Australia Team on various technical/ management aspects.
* Project Management and management of the team.
* Managing Release Team
* Responsible for understanding the requirement and providing estimates and technical solution.
* **Project Name:** - Salesforce to Salesforce Implemention

**Platform:** Force.com

**Client:** Xerox

**Programming Language/ Tools**: Apex, VisualForce and S2S

**Team Size**: 01

**Roles and Responsibilities: Lead/ Architect**

* Managed the project completely, interacted with owners of other org.
* Designed the Architecture of the build.
* Set up Salesforce to Salesforce connection in between Xerox Salesforce org and its new acquired company Salesforce Org, such that Opportunities are automatically shared with other org whenever specified conditions are met.
* Established automatic two way communication in between both the orgs.
* **Project Name:** - SFDC to Oracle Integration

**Platform:** Force.com

**Client:** Xerox

**Programming Language/ Tools**: Jitterbit Studio/ Server.

**Team Size**: 02

**Roles and Responsibilities: Lead**

* Designed the Architecture of the build.
* Integrated Salesforce.com with Oracle System using Jiterbit which involves transformation of Data using Scripts and sending it to Oracle system after every four hours.
* **Project Name:** - CPO PRM (Partner Management)

**Platform:** Force.com

**Client:** Xerox

**Programming Language**: Apex and VisualForce

**Team Size**: 02

**Roles and Responsibilities: Lead Developer**

* Worked as a Tech Lead in the project.
* Was responsible for timely delivery of the modules of the project.
* Developed application to manage data of the partners, assign them territory based on their Zip Postal codes, managed their Business plans.
* **Project Name:** - STM Implementation

**Platform:** Force.com

**Client:** ST MicroElectronics

**Programming Language**: Apex and VisualForce

**Team Size**: 05

**Roles and Responsibilities: Tech Lead**

* Worked as Technical Lead
* Created a tool to show their forecast, plan, billing, Biba and invoices of multiple years same as their existing system(with additional features) using Apex, Visualofrce and JS.
* **Project Name:** Holcim Indonesia Sales Cloud Implementation

**Platform:** Force.com

**Client:** Salesforce.com

**Programming Languages:** Apex and Visual Force.

**Team Size:** 03

 **Role and Responsibilities: Developer/ Acting Tech Lead**

* Worked as an acting Tech Lead
* Developed Application managing their Orders, Account Credit Block, Actual Monthly Sales, Quotations, Invoices, Sales Area Data, Sap Account Types (integration), Meeting Minutes, Monthly Sales Targets, Visit Planning (Customer Visits), Reports, Dashboards
* **Project Name:** Vattikuti Technologies Sales Cloud Implementation

**Platform:** Force.com

**Client:** Vattikuti Technologies

 **Programming Languages:** Apex and Visual Force.

 **Team Size: 0**2

 **Role and Responsibilities: Developer/ Acting Tech Lead**

* Worked as an acting Tech Lead
* Developed application managing their Assets, Hospital Records, Procedures, surgeons etc
* Worked as per Agile Methodology and was responsible for giving updates to Client.
* **Project Name:** Tier-2 Development Support @Salesforce.com

 **Platform:** Force.com

**Client:** Salesforce.com

 **Programming Languages:** Apex and Visual Force.

 **Team Size:** 07

 **Role and Responsibilities: Developer**

* Providing development support for Salesforce Premier and Top customers.
* Consultancy for Salesforce customers.

# Achievements:

* Awarded **Customer Delight Award** for outstanding performance in Jan- Jun 2019 for Digital Customer Experience.
* Awarded **Merit Recognition Certificate** for **four years** in the **National IT Aptitude Test** held in January, 2007, January, 2008 , January 2009 and January 2012.
* **Won3rd prize** in **National Level Technical Paper Presentation (TECHNOVISION 2K8)** on paper “**Artificial Intelligence Algorithms in Chess Game**”.
* Attended Four Days **Microsoft First Look Clinic** conducted by **Microsoft** from October 8 – 11, 2009.
* **National Conference on Recent Development in Computing and its Applications (NCRDCA ‘09)** organized by Department of Computer Science, **Jamia Hamdard University, New Delhi** with the body of **Department of Information Technology, Govt. of India and Council of Scientific & Industrial Research (CSIR), New Delhi** in August 2009.
* Six weeks Industrial Training after the completion of third year of B.Tech. at CMC Limited (**A TATA Enterprise**) and worked on the project **“Intra Mailing System”**.
* Conference on **National Level Technical Paper Presentation (TECHNOVISION 2K8**) in April 2008.
* Attended the Annual Symposium on **Robotics** organized by “**Microsoft Research (MSR) India**”.
* Passed A.I.S.S.C.E.- 2003 (XIIth) securing **distinctions in all the five subjects**.
* Passed A.I.S.S.E.- 2001 (Xth) securing distinctions in Mathematics and Science.

**Personal Details:**

Name: Amit Gupta

Sex: Male

Marital Status: Married

Current Location: Noida

Nationality: Indian

Languages Known: English, Hindi![](data:None;base64...)