**Satya Sankar Mohapatra**

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**Seasoned IT Professional**

**Project Management | Service Delivery**

**Summary**

Dynamic and high energy IT professional offering over 14 years of experience in Project Management/ Design/Architecture in Business Intelligence Application, Analysis, Solution Delivery, Relationship Management and Problem Resolution across diverse industry sectors such as Banking, Healthcare, Logistics and Utilities etc. Currently associated with Infosys as Project Manager since Jan 2015. Worked with Tech Mahindra and Perot Systems prior to Infosys.

Have expertise in effectively delivering key business results with emphasis on Client Relationship Management, Process Improvements and Quality Service Delivery. Have strong business and commercial focus and a proven track record of realizing significant benefits to business across locations. Possess a very good blend of technical, business and people management competencies.

Worked on projects for the clients such as CVS AETNA, BCBSLA, FORD, BANK OF IRELAND and YRC. Managed offshore large scale projects through cross-functional teams.

**Core Competencies**

End-to-end Project Management Delivery and Engagement Management Quality Management

Cloud Presales IT system expertise with Cloud adaptations

Capacity Planning Systems Analysis & Design Business Development

Client Relationship Management Process Improvement Commercial Acumen

Leadership Relationship Building Communication

Agile methodologies, Scrum. Scaled Agile. DevOps

Incident Management. Problem Management. Change Management.

**Technical Strengths**

Skilled in the technologies like Artificial intelligence, Machine learning, Python,AWS, Big Data technology like Apache Kafka, HIVE, PIG, SPARK, HBASE, OOZIE, Docker, GitHub.

Having a good experience in Mainframe technology like COBOL, JCL, DB2, CICS, VSAM and tools like FM (File Manager), Expeditor, Spufi, Changeman and QMF.

* Successfully migrated the project from Mainframe to AWS.
* Successfully implemented the Digital on-boarding solutions for the customers of Bank of Ireland through Artificial Intelligence.
* Successfully implemented the Mainframe offloading and got it replaced by using Big Data technology like Apache Kafka.
* Worked as a Transition Manager and managed the Development projects as well.
* Worked as Agile Project Manager.
* Having good experience in ITIL.
* Good exposure of working on CI/CD.
* Day to day project management activities around technical solution development and testing.
* Project plan preparation, tracking status updates
* Monitoring of SLAs
* Ensuring defect free deliverables
* Change requirement (CR) planning and execution through co-ordination
* Action item identification, Capture tracking and resolution.
* Deployment to production environment.
* Manage review and approval cycle of all technical deliverables
* Manage Service introduction post implementation
* Participate in proposal strategy
* Involved in RFPs
* Capacity planning, RFP analysis
* Advice in preparation of solution life cycle management.
* Also worked as an Individual contributor
* Hardware and software ordering management.
* Support deployment of solution.
* Worked with sales and engagement practice team to develop and build value argumentation.
* Participation in knowledge transfer and information sharing.
* Collaborate with AWS field sales, presales, training and support team to help partners and customers to learn and use AWS services such as Amazon elastic computing cloud (EC2),Amazon simple storage services(S3), Amazon RDS database, AWS Identity and Access management.
* Engagement includes onsite projects providing the use of AWS services that often span private and public cloud.
* Engagement includes migration of existing applications and developing new apps using AWS cloud services.
* Strong track record of implementing AWS services in various distributed computation environment.
* Integrations of AWS cloud services with on premise technology from Microsoft, IBM, Oracle etc.
* Support the infrastructure project manager in their engagement with third party infrastructure providers and internal project team.
* Providing on-going tracking and monitoring of performance decision system.
* Actively supporting work together approach between teams working on ITIL based model and new team working on agile model supported by Cloud technology. Po
* Working with security to ensure the solution established in compliance with regulatory and security policy in place.
* Communication and working with business SME using private cloud solution by establishing secure connectivity.

**Professional experiences**

* CAC as a Trainer from May 2020 till Jan 2021
* Infosys Limited , Bhubaneswar as a Project Manager since Jan 2015 till Jan 2020
* Tech Mahindra since Sep 2007 till Dec 2014
* Perot Systems since Sep 2005 till Aug 2007

**Certification**

**Project management certification under ILP.**

**Agile certification under ILP.**

**Scaled Agile certification under ILP.**

**Projects Undertaken**

**Project #1**

Client : **Bank of Ireland**

Implementation : **Infosys**

Duration : Jan 2017 till Jan 2020

Role : Project Manager

Team Size : 33

**Project #2**

Client : **CVS Aetna, USA**

Implementation : **Infosys**

Duration : Jan2015 to Dec2016

Role : Project Manager

Team Size : 26

**Project #3**

Client : **BCBSLA, USA**

Implementation : **Tech Mahindra**

Duration : Oct 2010 to Dec2014

Role : SSE

Team Size : 12

**Project #4**

Client : **Ford USA**

Support : **Tech Mahindra**

Duration : Sep 2007 to Jun 2010

Role : SE

Team Size : 10

**Project #5**

Client : **YRC(Yellow roadways corporation)**

Implementation : **Perot systems**

Duration : July 2005 till Aug 2007

Role : SE

Team Size : 5

**Education**

* BE in Electrical & Electronics Engineering, Berhampur University, Orissa