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| **Professional Overview** | |
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| My qualifications paired with passion for the subject has excelled my knowledge in the field. I practice teamwork oriented, deadline-driven and quality focused leadership techniques. The ability to multi-task and astutely respond to rapidly changing situations and goal focused attitude has allowed me to excel in various facets. |  | |
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| **Experience** | |
| Gap Inc.  Pleasanton, CA July 2020 - Current  Security Analyst   * Daily use and administration of eDiscovery tools and O365 management tools. * Hands-on experience with performing data analysis and processing across multiple ESI sources as requested by business partners. * Forensic investigations to identify potential insider threats. * Leverage multiple security platforms to monitor and investigate suspicious activities. * Conduct phishing email investigations and protection. * Continuously research and give recommendations to improve defense against malicious/suspicious emails. * Experience of various eDiscovery platforms, litigation support, legal investigations and email security. * Knowledge of common Internet protocols and applications   Adobe Systems Inc.  San Jose, CA FEB 2019 – July 2020  **E-discovery/Forensic Analyst**   * Decrypt and forensically image laptops, desktops, and other devices using Encase, FTK Imager, MacQuisition and Cellebrite. * Collect data from wikis, network repositories, and other shared data sources. * Perform E-discovery searches and exports from Microsoft Office 365 Security and Compliance Center Document and other collected data according to industry best practices * Oversee and execute legal hold process from initiation to release while maintaining forensics lab hardware and software process. * Load data and conduct reviews from databases Ringtail and Relativity for internal legal counsels. * Ensure accuracy and completeness of all project deliverables, including productions, reports, and other forensics collections, and e-discovery tasks as necessary to support the litigation team. * work closely with in-house Legal teams, IT/IS, outside counsel, and forensics and e-discovery vendors   DataTech Labs Inc.  San Jose, CA MAR 2014 – FEB 2019 **Sr. Engineer**   * Responsible for the west coast lab in its entirety, with annual revenue of $1M and growing. * Assisted CEO in establishing CA and TX labs from scratch thereby doubling serviceable locations. * Championed the cost-effective streamlining of lab operations. * Successful ground-up implementation of key services respective to west coast lab. * Assist network engineers troubleshoot network issues in the main lab as well as remote locations. * Assist purchasing with techniques to keep vendor cost low. * Introduced ground-breaking new techniques and enforced ISO processes. * Experienced in Forensic image creation and analysis using Encase, FTKImager and Cellebrite. * Mentor and assist junior engineers troubleshoot very difficult recovery scenarios * Designed improvements in team-building exercise to benefit all departments. | |
| Seagate Recovery Services,  Seagate Inc., Schaumburg, IL | AUG 2010 – AUG 2013 |
| **Engineering Manager** | |
| * Successful planning and implementation of every aspect of data recovery processes for the biggest lab of Seagate Recovery Services, using six-sigma discipline and Sales force architecture. * Empowered an elite team of senior, intermediate and junior engineers. * Very effective and fruitful cross communication between R&D and the lab teams. * Championed cost-effective streamlining of various lab operations and service strategies. * Assisted Network Engineers with successful implementation of firewall and tunneling. * Administered successful training and transition of junior engineers to Intermediate level. * Spearheaded and developed a fully functional IO group in a restricted timeframe to double the output * Mentored intermediate engineers in Forensic analysis using Encase, WinHEX and FTKimager * Managed senior staff in streamlining deadline driven critical response services. * Educated Intermediate engineers in Enterprise Remote Recovery processes. * Designed and Implemented power switch board for proprietary software. * Excelled from Sr. Data Recovery Engineer to Manager Position in a stipulated time   I365 A Seagate Company,  Schaumburg, IL JAN 2006 – AUG 2010 **Sr. Data Recovery Engineer**   * Spearheaded BIG tape recovery and migration project leading a team of 3. Successful migration of data from roughly 250 tapes within a short time span. Individual mailboxes were extracted from exchange database backup without data loss. * Successful RAID recovery for a Reputable University with stringent dead line. A 36TB server harboring 60 hard drives, with three Raid 6 arrays spanned across 16 disks each. * Very effective in high profile enterprise remote recoveries & time sensitive critical response service. * Very successful with water and fire damaged recoveries. * Expertise in Forensic Analysis software such as Encase, WinHEX and FTK Imager. * Trained intermediate engineers on recovery techniques with big server systems. * Expertise in recovering damaged SQL and exchange databases. * Experienced with EAFS, HTFS, IBM-AIX and HP-UX systems. * Experienced with variety of tape media such as SDLT, LTO, AIT, DDS, Travan, SLR and QIC format. * Expertise in soldering and de-soldering BGA flash chips. * Promoted to Sr. Data Recovery Engineer well before 2-year anniversary based on exemplary performance.   ActionFront Data Recovery Labs Inc.  Schaumburg, IL APR 2004 – DEC 2005  **Data Recovery Specialist**   * Promoted to Intermediate engineer from junior engineer within first 6 months of employment based on laudable performance. * Data recovery experience with Operating Systems like Windows (3.1 to 2k8), DOS, MAC, Linux, UNIX and some proprietary DVR systems. * Experienced performing recoveries on various media types such as Hard Drives, SSD, micro-drives, Flash Media, Servers, SAN, NAS, and optical media. * Exposed to various HDD interface: PATA, SATA, SCSI, SAS, and Fiber channel. * Logical Data Recovery included fixing File System corruption, File corruption and deletion. * Physical Defect Recovery included Read errors, firmware corruption, and circuit board failure. * Extensive experience in recovering from mechanical failures such as bad read/write heads, seized bearing/spindle and damaged platters. * Expertise restoring corrupted backup sets created using different software.  |  |  | | --- | --- | | **EDUCATION** |  | | Roosevelt University, IL Graduated DEC 2009 | |  | | M.B.A. INTERNATIONAL BUSINESS | | | University of Illinois, IL Graduated MAY 2003  B.S. Computer Engineering | | | |