

Rishabh Jauhari

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Carrier Objective

To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of organization with my technical, innovative and logical skills.

Education

Hindustan College of Science and Technology

B.Tech

Mathura, Uttar Pradesh

Graduated June 2017

- B.Tech in Information Technology from Hindustan College of Science and Technology with an aggregate of 70%
- Passed 12th from St. Paul's Inter College (Central Board of Secondary Education) with an aggregate of 75.2%
- Passed 10th from St. Paul's Inter College (Central Board of Secondary Education) with an aggregate of 79.8%

Employment History

Apttus India

Consultant, TS

Ahmedabad, Gujarat

June 2017 – Present

- Technical Consultant at Apttus with an experience of 4 years.
- Insightful Knowledge on Apttus Quote to Cash and various Apttus Products (Apttus Contract Management, Apttus Configuration and Pricing, Apttus Advanced Workflow Approvals)
- Expertise in working/resolving various Break fix and implementation issues as per customer's requirement.
- Providing Solution/Consultation for Best practices and effective use of Apttus Out of the Box functionality.
- Assistance on Customers Apttus Product Upgrade/ Implementation Plans.
- Responsible for working on issues which requires Apex code and Debug logs review.
- Experience of handling customer escalations with high proficiency.
- Experience in managing critical customers for better customer satisfaction
- Flexible to adapt new environment and to work on any challenging Project.
- Excellent Interpersonal skills, Team player with ability to work effectively with all levels of organization and individually as well.

Technical Skills

- Knowledge of Salesforce Admin Concepts.

- Insightful knowledge on Apttus Products (Apttus Contract Management, Apttus Configuration and Pricing, IWA).

Certifications

- Apttus Quote to Cash Certified
- Salesforce Admin Certified
- Apttus Contract Lifecycle Management (CLM) 201 Certified
- Apttus Configure Price & Quote (CPQ) 201 Certified
- Apttus Configure Price & Quote (CPQ) 202 Certified

Hobbies & Interests

- Playing Basketball
- Listening Music

Declaration

I hereby declare that the above written information is true to the best of my knowledge and belief.

Date:

Signature: