Prashanth Julakanti

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##  BUSINESS ANALYST/PRODUCT OWNER

Seeking mid/senior level Business Analyst assignments across **Consulting/Product Development/IT Industries**, ready to take up a challenging role and deliver excellence.

##  Career Profile: Result oriented professional with overall 7+ years of experience, of rich experience in US Benefits, in (Automated Data Processing Inc, Sutherland Global Services.

* Expertise in **User Story, Product Backlog, User Experience, SCRUM Practices, Requirement Analysis, Elicitation, Requirements Gathering, Use Case, Client Interaction, Requirement Communication, Product Management,** Root Cause Analysis, System Analysis, UAT and Team Management.
* Adapt at various phases of **Software Development Life Cycle**, **Business Analysis, Estimation, Agile (SCRUM) Practices,** Project Management, System Planning while structuring customized solutions to meet customer’s specific needs.
* Well versed in **US Healthcare, Benefits, HCM, and Provider/Payers Services.**
* Outstanding communication skills, verbal as well as written coupled with exceptional leadership abilities and excellent interpersonal skills with the ability to perform above expectation.
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* E-mail ID: rajashekhar1985@gmail.com

## Sectors served in:

* US Healthcare-FSA
* US Healthcare-COBRA
* US Healthcare-Enrolment services
* US Healthcare Benefits Implementations

## Roles undertaken:

* Consulting
* Testing
* Training
* Business Analyst

## Tools and applications familiar with:

* Working knowledge of MS Office tools
* (MS Word, Excel, Power point)
* JIRA
* ALM

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| --- | --- |
| Database | SQL Server 2005, 2008 |
| Operating Systems | Windows (98, 2000, XP, Vista ,7) |
| Languages |  C, SQL |

## Profile Summary :

* 7 + years of experience: -
* US Healthcare
* US clients
* US Healthcare Payers support

**Professional Experience:**

**ADP India Pvt Ltd (April 2015 – Till Date)**

**Functional Consultant / Business Analyst**

**Project Name: HWSE / VANTAGE (HCM plat form for US BENEFITS, PAYROLLS and HR Services)**

**Domain:****Healthcare Benefits (Enterprise and PeopleSoft) & HR**

Currently working on multiple in-house stand-alone Benefits and Integrated HCM (Human Capital Management) products. - Benefits, Payroll, Time & Labour. Vantage is an integrated product for all Human Capital management needs of the client, It gives client access to payroll, benefits, HR, Time and Labour management etc. We emphasize on all employee related services from hire to retire.

Key Responsibilities:

* Understanding the scope and business requirements of the Application.
* Interacting with BU for requirement clarifications.
* Perform retesting, regression testing and ad-hoc testing.
* Participate in knowledge sharing sessions.
* Involved in GUI and Functional testing.
* Preparation of daily status reports.
* Participate in client status calls.
* Participate in meetings for discussing the status and issues regarding the project deliverables
* To drive defects towards resolution.
* Proposes and designs retest cases and data.
* Contribute to defect management: defect status, root cause meetings.
* Participate in End of Engagement call.
* Apart from my regular responsibilities I have trained the newcomers in understanding product. And reported the progress to my manager on weekly basis.
* I have trained more than 35 people during this tenure.

**Key Skills in Testing and Automation:**

* Expertise in **Black Box, Functional testing**, **Performance testing UI testing**
* Strong analytical skills in understanding **Functional** and **Requirement Specifications**
* Actively involved in **Preparing and Executing Test Cases, analysing defects,** **Test Analysis Reporting**
* **Troubleshooting** system configuration for failures like **Data-load, Exception errors etc.**
* Involved in **Peer reviews**
* Attending the **knowledge transfer call** with the Client project team during Project Start-up.
* Regular interaction with onshore Project Team (Project Managers, Discovery Analysts and other Stake holders) for the updates regarding the projects.
* Ability to deal with clients and proactively follow up on issues.
* Excellent communication skills and thought articulation with a positive and flexible attitude; capable of intelligently interacting with the development team
* Ability to work in a **Team** and **independently**
* Capable of picking up new domain knowledge quickly
* Regularly appraised by all clients.

**Sutherland Global (Nov 2013 – April 2015)**

**Product Specialist / Business Analyst**

**Project:** Sutherland being a service-based company I had the privilege of working with multiple clients, Like CIGNA Carrier, MULTIPLAN Carrier, AETNA Carriers etc.

## Key Responsibilities:

* Product Analysis and features for Enhancements.
* Facilitating daily scrum.
* Requirement gathering.
* Ownership of the product changes.
* Facilitate Brainstorming and Interview sessions.
* Collaborating with Scrum team and stakeholders, ensuring business value addition through the product changes.
* Conducting demos and managing stakeholder communications.
* To elicit requirements and analyse them based on the client needs and market changes.
* Document the Business Analysis deliverables and walkthrough them to Dev and QA team.
* To provide support to client, Dev and QA as and when required.
* To conduct knowledge sharing sessions among the team members.
* To communicate the stakeholders effectively thereby avoiding defects in the application.

## Achievements:

* Awarded **AOQ (Associate of the Quarter)** in **FY’10, 12**.
* Awarded **GIFT (Give it a Fresh Thought)** award for my idea To develop a new implementation Plat form called CCT (Configuration Control Tool).
* First person to receive highest number of **My Moment Awards** from Stake holders.
* First person who piloted E2E client implementation in ADP India Health care Benefits projects.
* Have Won **Star of the month** awards.
* Won ‘e-recognitions’ for involving myself in companywide activities.

Consecutively

**Team Management:**

* Coordinating with different teams for business & process excellence.
* Contributing to training, learning and development process in the teams.
* Responsible for creating training manuals for the team, learning curves for the product and process.
* Maintained team productivity levels by creating a knowledge base which helped new joiners to come up to speed and start contributing within weeks of joining.

## Edifications

* PGDM/MBA from Osmania University (VVSBM)

## Extra-Curricular Activities:

* Involved in Org wide initiatives.
* Danced in multiple events (Lead dancer for multiple groups).
* Participated and won many competitions in toastmaster’s humorous speech contests and short story telling.

**CREDENTIALS**

* Good interpersonal skills.
* Excellent analytical skills.
* Excellent problem-solving skills.
* Good understanding on basic SQL.
* Commitment to tasks and projects.
* Maintain composure under pressure and react positively to changing events.
* Good team player.
* Enthusiastic towards learning and capable of putting in the extra effort to see that the job is done to the best of my ability.
* Always willing to learn new tools, and work on different platforms.

**PERSONAL PROFILE**

**Date of Birth :** May 7th, 1990

**Nationality** : Indian

**Marital Status** : Married

**Languages Known :** English, Hindi, and Telugu.

**Current Location** : Hyderabad.