VasanthKumar Damodharan

Senior Application Anlayst



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VasanthKumar Damodharan

 **Professional Experience:**

The details of the various assignments that I have handled are listed in order.

* Consultant Siebel CRM with over 7.7 years of IT Experience
* Worked on analysis, development, and implementation of applications in Siebel
* In-Depth Functional knowledge of Siebel CRM applications version 6.x,7.x,8,8.1.x and open UI.
* Experience in developing solutions using SQL/PLSQL Packages and Procedures.
* Worked on Oracle OIM and Oracle policy Automation
* Worked on Siebel Development whenever the changes are needed by the client.
* Good Understanding on Siebel EIM, Siebel Configuration, Shell Script and JAVA Script.
* Work experience on using SQL LOADER to import the data from files to tables and export

data from Databases and send through interfaces to SFDC.

* Extensive experience in TOAD, SQL Developer and SQL\*Loader.
* Having good functional knowledge in Siebel tools, UNIX jobs, and EIM jobs.
* I have also worked on migrating the sales application from Siebel to SFDC.
* Worked on monitoring jobs and fixed jobs when it is failed.

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| TECHNICAL SKILLS |

ERP : Siebel Application 7.8,8,8.1.x,6.x and openUI Siebel EIM, EAI, Workflow Manager, Data Modelling, Web services and Siebel VB

Verticals : Siebel Service, Sales and Call centre

Languages Known : SQL, PL/SQL, Unix Shell script, Java Script

GUI Tools : Siebel 7.7,7.8, 6,8,8.1

Development Tools & Utilities : SQL Developer, Siebel Tools, TODD, Putty, Remedy, FTP, Winscp and Aldon

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| PROFESSIONAL EXPERIENCE |

* Worked as a Software Engineer with Wipro Technologies Bangalore from November 2012 to July 16.
* Worked as Software engineer in kick start innovations Coimbatore from August 2016 to March 2018
* Worked as a software engineer in Crest Business Solutions sdnbhd from August 2018 to Aug 2019
* Worked as an Senior Application Analyst in ECnet sdn bhd from Sep2019 to April 2020

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| PROJECTS |

* Pitney Bowes

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| Independent Shipping System Development Team |
| Team Size: | 10 |
| Duration: | February 2013 to Sep 2015 |
| Type of project | Siebel support and Development project |

**Major Functionalities:**

* Customer Management
* Opportunity Management
* Activity Management
* Asset Management
* Service Request
* Entitlements
* Product Management
* Territory Management
* User Administration
* Group Administration
* Accounts

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| ROLES AND RESPONSIBILITIES |

* Playing the Role of Siebel Support Developer in the team.
* The role involves deep understanding of Siebel entities as well as client business processes.
* Use Siebel Tools to modify applets, views, and screens to meet client requirements.
* Involved in configuring State Model and worked in configuring List of Values, Pick Lists (Static & Dynamic), Toggles and Drilldowns.
* Using EIM all the activities has been performed like import, export, merge, delete and update.
* Written jobs for taking the report and exporting to meet the business requirements.
* Worked on the interface between Siebel & other applications to accomplish the business needs.
* Working on EIM requirements which required Enhancement depending upon Business requirement.
* Working extensively on EIM data loads and Data remediation involving creation of new scripts depending upon Business requirement.
* Involved in Preparation of Control files and Loading Data from CSV files to staging tables through SQL Loader.
* Worked on various aspects of Siebel Application like visibility rules based on positions and responsibilities, Workflows, various Siebel constructs like MVG applets, pick lists, Applets, Views, various Navigation methods.
* Involved in data cleansing for removing invalid data and minimize the errors in EIM process
* Involved in creation of IFB Files. Updating the IFB files based on the specific requirements
* Performing Data Loads using EIM Loading and updating the Key Entities like Customers, Addresses, Customer Address relationships, Product prices, List of Values, Service requests in base tables using EIM.
* Involved in pre-EIM process for trouble shooting the issues if any error occurs in the process using the validation scripts.
* Involved in post-EIM process for trouble shooting the issues if any error occurs in the process by populating the Error flag and verify the results, re run the batches for the failed records.
* Involved in exporting the condition based data from the Siebel base tables to Interface tables as per the business requirements using EIM process.
* Involved in automating the purging of Audit Trail data according to the business requirements.
* Worked on the performance issues & Ensure work is in line with Siebel Best Practices.
* Generated SQL queries to extract the data for reporting.
* Expertise in fine tuning the queries and make necessary changes for optimization and performance.
* Created New Business Object, Business Components, Link, Integration Object
* According to the Requirement created the fields used by the API application.
* Identified and fixed many issues related to Service modules like Accounts, Opportunities, Contacts, Service Request, Activities, Positions etc.
* Monitored every Inbound or Outbound web services (Siebel EAI) to make sure that the data are reaching the vendor system in time.
* Responsible for creating loyalty members and assigning the position, responsibilities and role especially for testing purpose.
* Involved in creating Unit Test case and in Preparation of Test Logs which is used for Designers to Review the Technical Implementation.
* Responsible for monitoring batch files, inbound and outbound generated periodically.
* Worked with the Production support team to resolve the issues and with the implementation teams for successful SRF fixes on Test and production environments.
* Hyundai

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| Automation System Development Team |
| Team Size: | 15 |
| Duration: | October 2015 to July 2016 |
| Type of project | Siebel Development project |

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| ROLES AND RESPONSIBILITIES |

* Playing the Role of Siebel Developer in the team.
* Configured and customized the Applets, Views, Screens, Business Components and Business Objects through Joins, Links, MVGs and MVLs.
* Use Siebel Tools to modify applets, views, and screens to meet client requirements.
* Interacted with the Business Requirements and the design team and prepared the Low Level Design documentation studying the High Level Design documents implementing Account, Contact and Activity management modules.
* Extended the Siebel tables through Custom tables and columns and created User keys and Indexes.
* Customized the out-of-the-box using Siebel Tools creating and modifying business objects, business components, views, screens and applets.
* Involved in configuring State Model and worked in configuring List of Values, Pick Lists (Static & Dynamic), Toggles and Drilldowns.
* Implemented the Declarative Configuration Alternatives using Data Validations, User Properties, Workflows and Run Time Events. Customized the application using Siebel Java Script and VB Script as alternative to configuration extending the functionality.
* Created Applets, Views, Screens, Business components, Business objects, Links, Joins, Tables based on the Business requirements.
* In this project have worked on Siebel Automotive Application and configured the screens and views as per the business requirements.
* Along with development has been worked on testing team to fix the bugs which were occurred in the post testing release to meet the client requirement.
* Have got appreciation from the clients for developing the requirement on time.
* Kick Start Innovations

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| Siebel System Support and Development Team |
| Team Size: | 16 |
| Duration: | August 2016 to March 2018 |
| Type of project | Siebel support and Development project |

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| ROLES AND RESPONSIBILITIES |

* Playing the Role of Siebel Support Developer in the team.
* Responsible for monitoring batch files, inbound and outbound generated periodically.
* Worked with the Production support team to resolve the issues and with the implementation teams for successful SRF fixes on Test and production environments.
* The role involves deep understanding of Siebel entities as well as client business processes.
* Use Siebel Tools to modify applets, views, and screens to meet client requirements.
* Involved in configuring State Model and worked in configuring List of Values, Pick Lists (Static & Dynamic), Toggles and Drilldowns.
* Using EIM all the activities has been performed like import, export, merge, delete and update.
* Written jobs for taking the report and exporting to meet the business requirements.
* Worked on the interface between Siebel & other applications to accomplish the business needs.
* Perform functional testing of the application as part of the post upgrade tasks upgraded from 8.0 to 8.1
* Working on EIM requirements which required Enhancement depending upon Business requirement.
* Working extensively on EIM data loads and Data remediation involving creation of new scripts
* Build and deploy using standard procedures including the Oracle Policy Automation Hub.
* Worked on Forms development based on rule creation in OPA.
* Worked on data modeling including testing and debugging
* developed business rules based on requirements using Oracle Policy Automation (OPA)
* OCBC Bank

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| Siebel System Support and Development Team |
| Team Size: | 04 |
| Duration: | August 2018 to Aug 2019 |
| Type of project | Siebel support and Development project |

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| ROLES AND RESPONSIBILITIES |

* Playing the Role of Siebel Support Developer in the team.
* Responsible for monitoring batch files, inbound and outbound generated periodically.
* Converting functional requirements into technical business processes.
* Developing and customizing Siebel Open UI Application.
* Responsible for Configuring, Testing and Implementing business process.
* Worked on various aspects of Siebel Application like visibility rules based on positions and responsibilities, Workflows, various Siebel constructs like MVG applets, pick lists, Applets, Views, various Navigation methods.
* Along with development has been worked on testing team to fix the bugs which were occurred in the post testing release to meet the client requirement.
* Code reviews, Technical document preparation with respect to developed business process
* Implementing Task UI
* Created EBCs
* Unit and system testing the developed modules.
* Deploying in Development, Testing systems.
* Working on EIM requirements which required Enhancement depending upon Business requirement.
* Working extensively on EIM data loads and Data remediation involving creation of new scripts
* UOB Bank

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| Siebel System Support and Development Team |
| Team Size: | 05 |
| Duration: | August 2019 to April 2020 |
| Type of project | Siebel support and Development project |

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| ROLES AND RESPONSIBILITIES |

* Playing the Role of Senior Application Analyst in the team.
* Converting functional requirements into technical business processes.
* Developing and customizing Siebel Open UI Application.
* Configured and customized the Applets, Views, Screens, Business Components and Business Objects through Joins, Links, MVGs and MVLs.
* Use Siebel Tools to modify applets, views, and screens to meet client requirements.
* Interacted with the Business Requirements and the design team and prepared the Low Level Design documentation studying the High Level Design documents implementing Account, Contact and Activity management modules.
* Extended the Siebel tables through Custom tables and columns and created User keys and Indexes.
* Code reviews, Technical document preparation with respect to developed business process
* Unit and system testing the developed modules.
* Deploying in Development, Testing systems.
* Working on EIM requirements which required Enhancement depending upon Business requirement.
* Working extensively on EIM data loads and Data remediation involving creation of new scripts
* Responsible for monitoring batch files, inbound and outbound generated periodically.
* Also working as an L3 production support whenever production team needs help

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| EDUCATION DETAILS |

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| Degree/Qualification | Institution Name | Year of passing | Percentage |
| MSc. Computer Science | Sri Krishna Arts and Science College |  2012 |  73.15% |
| BSc. Electronics and Communication  | Sri Ramakrishna Mission Vidyalyacollege of Arts and Science | 2009 | 64.82% |
| Higher Secondary | ABC Matric Higher Secondary School | 2006 | 67% |
| SSLC | Sri Ramakrishna Matric Higher Secondary School | 2004 | 64.4% |

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| Personal Details  |

 Date of Birth : 13th Aug 1989

 Permanent Address : 34 Murugan Kovil Street, Avarampalayam, Coimbatore,

 Tamil Nadu, India. Pin code - 641006

 Current Address : E59B, Cyberia Smart homes, Jalan tenkorat 4, Cyberjaya,

 Selangor, Malaysia. Pin code- 63000

 Nationality : Indian

 Marital Status : Single

 Pan Card No : APPPV9066B

 Passport : S4984575

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| Declaration |

I, VasanthKumar Damodharan do hereby confirm that the information given above is true to the best of my knowledge.