



# SUGANDHA PATIL

Salesforce developer

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[in](#) [Linkedin Profile](#)

## EDUCATION

MSc (Computer Science)

Pune University  
2018 - 2020

B. C. S.

Shivaji University Kolhapur  
2013 - 2016

H. S. C.

State Board, Maharashtra  
2011 - 2013

## SKILLS

- Salesforce.com
- Apex
- Lightning Component
- VISUALFORCE
- DocuSign
- Service Cloud
- Sales Cloud
- Community Cloud
- Salesforce CPQ
- OwnBackup

## LANGUAGES

- ENGLISH
- HINDI
- MARATHI

## OBJECTIVE

Dedicated and results-driven Salesforce professional with 4+ years of hands-on experience in implementing and customizing Salesforce solutions. Proven track record of successfully managing end-to-end implementation projects and enhancing system functionality to meet organizational needs.

## Summary

- Total 7+ years of experience. Around 4+ years of experience in the Salesforce CRM platform as an Administrator and Developer.
- Professional in Salesforce development and configuration using Lightning Apps, Lightning Design System, Sales Cloud, Service Cloud, Community builders, HTML, CSS, SDrive integrations.
- Worked on Creation of Custom App, Creating Objects/Fields, Page layouts, Record Types, Formula Fields, Rollup Summary, Relationships, Validation Rules, and Junction Objects.
- Worked on Apex Triggers, Batch Apex & having basic Knowledge of Lightning Web Component.
- Familiar with Salesforce CPQ.
- SFDC Configurations/Customizations – User Interface Classic / Lightning, Lightning App Builder, Tabs, Custom fields, Custom objects, Lightning pages.
- Expertise in the business process automation as per client need with Work-flow Rules, Process Builder, Approval Process, Lightning Flows, Designing of Reports & Dashboards.
- Implementation of Sharing & Security Model at the level of OWD, Profiles, Permission Set, Role Hierarchy, Sharing Rules, Manual Sharing, Public Group & Queue. Also, used sharing sets for Community users
- Expertise in the using of Force.com migration tools (Import Wizard, Data loader, Salesforce Inspector, workbench).
- Lightning Aura Components: Worked on Lightning Aura framework using Lightning Component Bundle (Component, Helper, JavaScript controller, CSS) and server-side controllers.
- Worked on different Salesforce environments such as sandbox and production environments. Executed deployments from Sandbox-to-Sandbox, Sandbox-to-Production using change sets.
- Executed various levels of Unit testing using test cases to prove that the system conforms to specifications of business and quality requirements.
- Good team player and also have the ability to work independently.

## CERTIFICATION



## HONORS & AWARDS :

- Apex Performer (The Blueflame Labs, Pune)
- Applause Award (Deloitte, Pune)
- Spot Award (Deloitte, Pune)

## WORK EXPERIENCE

### Company Information :

Company Names	From Date	To Date	Profile
Infosys	July 2016	July 2019	Senior Process Executive
BlueFlame Labs Pvt. Ltd.	July 2019	Sept 2022	Technical Consultant
Deloitte	Sept 2022	Till Date	Deloitte

### Project 4: Undisclosed

- Understanding the requirements and implementing the solution using Configuration, & development.
- Involved in the Development of Apex Classes.
- Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits and best practices.
- Achieving Test Coverage of more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.
- Design and development of custom Aura components to enhance the user interface and experience within Salesforce Lightning

### Project 3 : Undisclosed

- Worked on Apex Batch classes to process large datasets, optimizing performance and ensuring timely data updates
- The implementation of OwnBackup for comprehensive Salesforce data protection.
- Ensured data consistency across various testing environments, reducing test failures due to data discrepancies.
- Configured daily backups and ensured data integrity

### Project 2 : Undisclosed

- Created reusable components for consistent branding and user experience across multiple communities.
- Has good knowledge in Excel and Data Loader & experience with data consolidations and de-duplication.
- Deployment and Release Management on Production
- Verified and deleted unused Apex Classes, Process Builder, Flows, Fields and Objects etc. using XML files through Workbench.
- Performed end-to-end testing
- Data Security Management using profiles, permission sets, roles etc.

### Project 1: Undisclosed

- Gathering Business Requirements from clients and implementing the Business requirements.
- Involved in end-to-end testing and validation of CPQ including Products, Pricing, Quoting etc
- Worked on the Advanced Approval process
- Used data loader, Salesforce Inspector, Data Import wizard to import data into Salesforce.com
- Created email templates & was responsible for setting up Email To Case.