**E-mail : pushpa.kandikatla@gmail.com**

**Kandikatla Pushpalatha Mob No : +91-9618010375**

**Notice Period: Immediate joining**



**Career Objective:**

* Improve software quality, meet customer expectations and reduce defects by supporting proven software quality practices and implementing practical and effective process improvement methods
* Apply my knowledge and skills to assigned tasks, building my superiors confidence through hard work and high level of performance and thus move up in the organizational hierarchy.

**Professional Summary:**

* 7+ Years of professional IT experience in the field of Software. Having 4 year in Manual Testing & 3.5 years of experience in Mainframe Production support.
* Worked on Agile projects that involves all the Scrum ceremonies
* Having understood the importance of Sprint planning, Sprint Retrospective, Daily standup call and Backlog refinement meetings
* Have exposure on JIRA tool usage as Project and Defect Tracking tool.
* Having good knowledge in SDLC, STLC and different levels of Testing.
* Good interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn.
* Good experience in Software Functionality Testing for Web based applications.
* Good experience in Integration, Functionality, Smoke and Regression Testing.
* Good understanding on preparation of Test strategy and Test plan.
* Experience in preparing test scenarios, test cases and test execution, test estimation, traceability matrix, test summary reports.

**Technical Skills:**

* Automation Tools : Selenium, UFT 12(Basics)
* Other tools : JIRA, ALM 11.0, 12.0
* Database : SQL SERVER 2008
* Operating Systems : Windows 7/XP/Vista

**Professional Experience:**

* Worked as Assistant consultant at Tata Consultancy Services from 16th Oct 18 to 30th Sept 19.
* Worked as Senior Test Engineer at JP Morgan Chase from 10th July 17 to 28th July 18.
* Worked as a Software Engineer with Broadridge Financial Solutions from 24th May’10 to 14th Nov 16.

**Academic Qualifications:**

|  |  |  |
| --- | --- | --- |
| **Qualification** | **Percentage/Percentile** | **Year of passing** |
| * MSc (Computer Science) | 75.00% | 2010 |
| * BSc (Computer Science) | 77.00% | 2008 |
| * Intermediate (M.P.C) | 79.7 | 2005 |
| * S.S.C (Secondary School Certificate) | 81.00% | 2003 |

**Professional Assignments: (In Chronological Order)**

**My Refinitiv for Financial business**

**Organization** : TCS

**Tool** : JIRA, ALM 12.0

**Role** : Assistant consultant

**Team size** : 20

**Period**  : Oct 16 2018 – Sept 30 2019

**Description**:

My Refinitiv is a Customer portal built on AEM technology and is a new way to manage relationship with the Thomson Reuters, through a single tailored access point. With My Account you can access your invoices, get answers to your questions, view product news, information and notifications and much more. The easiest way to reach our customers through Contact US online, Portal contains various other screens like Product information which displays the list of all products and its information to download and save, My favorites to easy landing, recent viewed portlet helps to track the usability, Manage Billings portlet to show all the product invoices, News and recommended portlet for the extended notifications, Notifications like Content changes product changes and Instrumental changes notifications.

**Responsibilities**:

**Manual:**

* Requirement Analysis
* Adobe Experiance Manager testing
* Preparing Test Requirement Traceability Matrix(RTM)
* Preparing Test Scenarios and Test Cases
* Reviewing and Executing Test Cases
* Regression Testing and Retesting
* Test Management and Defect Tracking using JIRA.

**IPB Discretionary Trading**

**Organization** : JP Morgan

**Tool** : JIRA, ALM 12.0

**Role** : Senior Software Engineer

**Team size** : 6

**Period**  : July 10 2017 – July 30 2018

**Description**:

For every IM relationship, investors/bankers would need to have client sign a mandate in order to describe the type of management of assets i.e. agreed.

The investor specialist sets up the mandate in work station (create a prospect an new mandate or reversion of the existing mandate) and prints out the IP to be signed by the client. If the mandate has been customized, the investor specialist submits the mandate for approval. Once the customization has been approved, the investor can print out IP and send it to the client for signature.

The approvers (ITL, Risk, Region head) verify the mandate. The list of required approvers will depend on the mandate setup as well as the platform. The verification email is generated by the system and the mandate is now “tradable”.

**Responsibilities**:

**Manual:**

* Requirement Analysis
* Preparing Test Requirement Traceability Matrix(RTM)
* Preparing Test Scenarios and Test Cases
* Reviewing and Executing Test Cases
* Regression Testing and Retesting
* Test Management and Defect Tracking using JIRA.

**Investor Communication Solutions**

**Organization** : Broadridge

**Tool** : OPC

**Role** : Member Technical

**Team size** : 8

**Period**  : May 2010 – July 2014

**Description**:

Production support is a very critical environment where we need to Schedule, Monitor and FIX all the BATCH jobs. Problems related to all production jobs should be handled. Access permission changes and Application program maintenance should be done

**Responsibilities**:

* Analysis of existing application, Documentation.
* Major Job responsibilities monitoring the Daily Batch cycle using OPC, SAR, Monitoring the Consoles (Production & Development), maintaining the documentation for each job.
* Preparation of Industrial compliant documents that includes both Quality and process documents as part of fresher’s training.
* Sending to team process weekly updates, Managing Team and process in the absence of lead

**Service Enablement Administration**

**Organization** : Broadridge

**Tool** : JIRA, ALM 12.0

**Role** : IT Analyst

**Team size** : 6

**Period**  : Aug 2014 – Nov 2016

**Description**:

SEA (Service Enablement Administration) is one of the most powerful tools we offer our clients. This self-serve web application empowers our clients to manage and service a very large user base of our Thomson One solutions. Create brand new users, modify existing users, pull reports on install base, and, so much more

**Responsibilities**:

* Understanding requirements & technical specifications; asses system in order to identify test cases which are feasible to automate for regression testing.
* Developed re-usable functions and integrated with the script
* Designed Test Scripts for the identified automation regression test cases using existing Hybrid Framework.
* Handover the test scripts to the functional test team after development is completed.

**Declaration**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Place: Hyderabad (K Pushpalatha)**