SUMIT BANSAL

Salesforce Lead Engineer, India

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OBJECTIVES

I have 7.8 years of experience in software development with expertise in **Sales force Platform (Force.com),** and 2.8 years in Service Max Test Driven Development and other Agile practices.

SKILLS & ABILITIES

Service-Max, PARDOT, Apex, Visual Force Pages, Triggers, Web Service, Workflows, Standard and Custom Reports, Data Loader

TRAININGS

Salesforce Developer (401) Certified

Salesforce Developer (PD1) Certified.

ACADEMICS

Bachelor of Technology (Computer Science)

Himachal Pradesh University, Shimla

EXPERIENCE

▪ Experienced in web CRM application development in Force.com platform.

▪ Possesses excellent communication and collaboration skills to lead and work in concert with diverse groups effectively.

▪ Tenacious in building strong relationships with clients.

▪ Expertise in client interaction, Requirement gathering, Requirement analysis and effort estimation.

▪ Have ability to Multi-task, develop complex functionalities using apex programming and visual force pages, face & overcome critical challenges with ease. Project problem resolution on time, solution design skills and analysing skill to meet deadlines.

▪ Part of a team who handles requirements related to APEX, Visualforce, Data migration, Data Management, Integration.

▪ Involved in helping Clients to implement workaround to avoid Governor Limits and issue related to releases.

▪ Responsible for creating and helping client to automate deployments and data Migration Processes.

▪ Possesses strong aptitude towards learning new technologies.

ORGANIZATION EXPERIENCE

Company Name	Duration
Espire Infolabs Pvt ltd	10th April 2018-Till date
Xceedance infotech Pvt ltd	20th May 2015- 16th March 2018
Cynotech Pvt ltd	10 April 2013- 16th May 2015

PROJECTS

1. ESKO

Project Description: The Esko product portfolio supports and manages the packaging and print processes for brand owners, retailers, designers, Premedia and trade shops, packaging manufacturers, and converters.

Client	Esko
Duration	April 2018-Till date
Environment	Service-Max , PARDOT, Apex, Visual Force Pages, Triggers, Workflows, Standard and Custom Reports, Data Loader
Role	Senior Salesforce Developer
Responsibilities	- Service-Max Implementation - Service-Max-Customization - Gathering Service Max requirement - Design the screen - Create a Wizards - Creating a SFM i - Data Validation rules in and set up the flow with the business - Manage Deployment in service max - Manage the Order of execution with salesforce - Requirement gathering, Requirement analysis and effort Estimation of tasks , assign JIRA stories to team members - Daily Interaction with Client - Involved mainly in development of code for the assigned modules along with unit testing of the code. - Working on process builder, workflows, layouts, validation rules, record types. - Support on live Issues - Handling Support System OTRS and Cherwell - Direct Interaction with the Business Team. - Handling deployment on weekly Basis. - Handling the configuration part in production

2. bhtp.com

Project Description: Basically, it's a travel insurance related web application from where insurer can purchase insurance from their website

`bhtp.com` stands for Berkshire Hathway Travel Protection short name (BHTP). He could see all his polices. He could claim if anything went wrong. A customer also can buy policy from agent portal which also in same technology.

Client	Berkshire Hathaway Travel Protection
Duration	May 2015 – March 2018
Environment	Apex, VisualForce, Trigger, Web Services
Role	Salesforce Developer
Responsibilities	• Daily interaction with client to understand the requirements and giving status. Working in agile methodology and delivering the functionalities on time. • Involved mainly in development of code for the assigned modules along with unit testing of the code. • Working on process builder, workflows, layouts, validation rules, record types. • Handling deployment on weekly Basis. • Handling the configuration part in production

3. Lava Box

Project Description: This project is meant to Make a Presentation for Ipad in Salesforce 1, where we have to retrieve the data from the record and the functionality of the hiding the slides according to the requirement.

Client	John Mclrean
Duration	Jan 2015 – May 2015
Environment	Apex, VisualForce, **Salesforce1**
Role	Salesforce Developer
Responsibilities	• Involved mainly in development of code for the assigned modules along with unit testing of the code. • Interaction with the client about the daily status • Writing the test classes for each class created as a part of development. • Handling the deployments • Manual Testing

4. Inventory Management

Project Description: A system which would allow users to manage inventories. To keep track of inventories sent to the customer's site, to identify the inventories consumed at the customer site and automatically update the inventory levels accordingly, so that the system knows the requirements of new inventories to be sent to the required sites. Standard reports, custom reports and dashboards.

Client	Technesis
Duration	June 2014 - December 2014
Environment	Apex, Visual force, **Salesforce.com**
Role	Salesforce Developer
Responsibilities	- Involved mainly in development of code for the assigned modules along with unit testing of the code. - Interaction with the client about the daily status - Writing the test classes for each class created as a part of development. - Handling the deployments

5. Cadence

Project Description: Developed the site to have the feature having custom styling blended within the Salesforce standard styling.

Maintaining the sales orders/purchase orders/billing data operations, corresponding automatic updating with triggering Consisting of features of report scheduling for custom as well as.

Client	Cadence Power
Duration	October 2013 - June 2014
Environment	Apex, VisualForce, CSS, VisualForce Charts
Role	Salesforce Developer
Responsibilities	- Involved mainly in development of code for the assigned modules along with unit testing of the code. - Interaction with the client about the daily status - Handling the deployments - Manual Testing

6. Pcol Technesis – Web Service Rest API

Project Description: This project is meant to support the data upload and data retrieve through gateway, we have created a web service to support the uploading and downloading of records. In that we able to call services to download data and upload data to SFDC.

Client	Technesis
Duration	April 2013 – August 2013
Environment	Apex, VisualForce, Reports, Dashboards
Role	QA Analyst
Responsibilities	• Test the all the Positive and Negative scenario's • Manual Testing

PERSONAL DETAILS

- Marital Status: Single
- Nationality: Indian
- Passport: # H3903576 Issued Date: 25/05/2019 Expired Date: 24/05/2029
- Language: English, Hindi, Punjabi
- Location Preferred: Open to relocate
- Availability for Joining: 3 months
- Reference: Can provide upon request
- Current Location- Gurgaon