

# Manoj Prasath K V

## Business Analyst

Seasoned Business/Data Analyst offering around 7 years of industry success. Expert on business and systems requirements, user acceptance testing and end-user training. Accomplished at leveraging past lessons to inform future decision making, who can furnish insights, analytics and business intelligence used to advance opportunity identification, process re- engineering & corporate growth.

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## WORK EXPERIENCE

### Data Analyst

#### Aon Centre for Innovation and Analytics

10/2018 - Present

Dublin, Ireland

##### Achievements/Tasks

- Worked as key member of the project team to deliver a range of high-value analytics projects.
- Drafted strategic business intelligence roadmap, complete with data governance policies and tactical information safeguards.
- Integrated BI assets into customer relationship management (CRM) tasks, improving service personnel's available intelligence.
- Developed new analytics using tools such as Tableau, Alteryx and Power BI.
- Developed tools and dashboards that can be leveraged by other teams to enable them respond to standard or high frequency analytics or reporting requests.
- Sound statistical knowledge in standard techniques: Logistic Regression, Classification models, Cluster Analysis
- Demonstrated experience dealing with large data sets from disparate data sources and perform analysis.
- Lead the efficient technical operation of the analytics reporting team in conjunction with support from other colleagues.

### Business Analyst/Systems Engineer

#### Tata Consultancy Services

07/2013 - 10/2017

Bangalore, India

##### Achievements/Tasks

- Analysed the business requirements and functional specifications, design document and assisted in the preparation of Product Lifecycle Management (PLM).
- Analysed complex business requirements from an IT perspective to identify trends and data quality issues.
- Created workflow diagrams and Gantt charts to clearly demonstrate processes and timelines.
- Synthesized current business intelligence data to produce reports in Tableau and presentations, highlighting findings and recommending changes for GE Healthcare & Aviva
- Fluency in SQL with an deep understanding of statistical analysis, experiment design, and common pitfalls of data analysis.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Conducted interviews with key business users to collect information on business processes and user requirements.

## SKILLS



## EDUCATION

### Master of Science in Business Analytics

#### National University of Ireland, Galway

09/2017 - 06/2018

1.1 Honors

### Bachelor of Technology in Chemical Engineering

#### Coimbatore Institute of Technology, Coimbatore

08/2009 - 05/2013

1.1 Honors

## AWARDS AND ACHIEVEMENTS

### Best Team Award

Appreciated by the Customer and awarded with "Best Team Award" for outstanding work in GLPROD R12 Upgrade.

### On the Spot Awards

Awarded with 3 "On the Spot Awards" for different projects and go-lives by the clients.

### Certifications

Tableau Desktop Certified Associate, Introduction to SAP BW/BI, Power BI Training from Data Bear, Business Analysis Modeling Skills & Techniques Training

### Reward and Recognition Award

Awarded as Employee of the month for Voice for the Client Survey Project for fixing the major issue and delivering the project on time.

## REFERENCES

Available on request