

Ravi Jaroli

Salesforce Developer

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Bangalore, Karnataka



PROFESSIONAL SUMMARY

Salesforce Developer with proven 5+ years of IT experience. Proficient in dealing with functionalities related to Sales, Service, and Community Cloud with having good insight in to the trading Marketing and financial domain.

PROJECTS

Salesforce Developer

Shell India Markets Private Limited

04/2019 - Ongoing Bangalore, Karnataka

Shell is an international energy company with expertise in the exploration, production, refining and marketing of oil and natural gas, and the manufacturing and marketing of chemical. Also invest in power, including from low-carbon sources such as wind and solar; and new fuels for transport, such as advanced biofuels and hydrogen.

- SLMT OPS Automation(Trade and Supply)**Digitalize the LNG operator(Freight and Cargo) workflows and automate a series of manual operations processes that will increase operational efficiency and reduce the risks of manual error.
- Time reduced by 90 % and made the trading faster and seamless for 600 LNG Operators.
- Jiffy Lube Consumer Mobile Application(Global Commercial)**The aim of project is to provide 'one-click car care' with speed and convenience to the users from Desktop/Mobile application.
- 1,50,000 targeted users from USA and Canada benefited from the wide range of services provided by the application.
- Around 12000 plus stores and 2500 franchisee providing their seam less service using this application.
- Shell Chemicals** Project provides Salesforce Case Management and CRM solution where 200 users mange's the supply of shell chemicals.
- Accountable for CI/CD using Copado and Azure DevOps.
- Tailored 30+ Lightning Web Components,20+ Aura Lightning components 100+ Apex Classes 10+ Apex trigger.
- Connected external systems using Salesforce connect and Mule-Soft Integration.
- Experience in building reusable UI components and pages with Lightning component framework.

Salesforce Developer and Administrator

Capgemini India

11/2015 - 03/2019 Bangalore ,Karnataka

Capgemini is a leading global professional services company.

- EnterCard** -Enter Card Group is a credit card publisher that markets and provides credit cards and consumer loans in Sweden, Norway, and Denmark. Project aims to replace the existing system, running on an SIBLE CRM and main focus is to build a Case Management functionality where agent can resolve the user cases which is created from web or an inbound call to EnterCard.
- Authored over 50+ Apex Classes, 20+ Apex Trigger, 30+ Aura Lightning components 10+ Visual Force Pages and 5+ Visual Force Components.
- Involved in configuration of Omni-channel for case routing and implementation of Case Management functionality.
- Developed Custom Objects, Tabs, Master-Detail, Lookup relationships, Formula fields, validation rules.
- Automated the system using Process builder and workflow Rule.
- Worked on Case and Lead Management.
- Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application.
- Developed SOQL and SOSL queries to get data from different related objects and Used Force.com Explorer for SOQL testing.

EDUCATION

Bachelor of Technology(Computer Science)

Poornima College of Engineering

2011 - 07/2015 Jaipur, Rajasthan

CERTIFICATION

Salesforce Certified Marketing Cloud Email Specialist

Salesforce Inc

Salesforce Certified Platform App Builder

Salesforce Inc

Salesforce Certified Administrator

Salesforce Inc

Salesforce Platform Developer 1

Salesforce Inc

SKILLS

Web Technologies

HTML

CSS

JavaScript

Webservices

XML

SALESFORCE TECHNOLOGIES

Lightning Web Components

Sandbox development & Testing

Reports & Dashboard

SOQL & SOSL

Lightning Aura Components

Apex Classes

Apex Triggers

CI/CD Tool

Copado

IDE

IntelliJ

Visual Studio code