

**Shanmuga Priyan**  
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### Profile

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|---|---|
| • | 4+ years of total IT experience and 3 years in developing Salesforce Application using Apex and |
| • | Visual force, Lightning. Involved in Salesforce.com Application Setup activities and customized |
|   | the apps to match the functional needs of the organization.                                     |
| • | Involved in Salesforce.com Application Setup activities and customized the apps to match the    |
|   | functional needs of the organization.   |
| • | Developed various Custom Objects, Tabs, validation rules and Visual Force Pages.                |
| • | Worked in Sales and service cloud and Integration with heroku and worked in integration with    |
|   | banking devices using REST and SOAP API.  |

### Skills

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| • | Apex, Visualforce, Java script, Lightning Platform       |
| • | Developer 1 certified.                                   |
| • | Admin 201 certified, Platform developer 1 certification, |
|   | Salesforce CPQ Specialist Certification)                 |

### Experience

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|---|---------------------------------|
| • | Brillio Technologies-(Mar 2019- |
| • | Aug 2019)                       |
| • | Cognizant Technology Services   |
| • | Location: Bangalore -           |
|   | (November 2017-Mar 2019)        |
|   | Accenture Technologies Pvt Ltd  |
|   | Location– Bangalore, India(Jun  |
|   | 2014-October 2017)              |

### Projects:

#### Project Description:

Jana Finance Banking Services is a microfinance and Small Bank. It has 10 lakhs Users and JFS using Salesforce for their entire business process. This Project has been maintaining many devices like posidex, DMS, CFOS, AML Cell for integration purposes with salesforce.

#### Roles and Responsibilities

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| • | Worked on production Support for integrating the DMS, Posidex external system integration        |
| • | Classes. Worked on Salesforce (Apex Triggers & Classes, Visualforce, Process Builder, Workflow). |
| • | Development support for banking application.   |

#### Client: Jana Finance Bank

#### Technology:

Salesforce.com (Sales Cloud), JavaScript, Apex Class, Visual force, Triggers, Controllers, SOAP API Callouts.

#### Project Description:

Unity-MedVantage Application is a complaint management tool for Pharmaceutical Clients providing end to end capability in Complaint Management Lifecycle - right from Complaint Creation to regulatory report filing. The Unity Application is the implementation layer on top of the Cognizant

MedVantage Product. It has client-specific customization for filing complaint information with regulatory authorities.

### Roles and Responsibilities

Worked on Visualforce pages and apex controller classes and triggers.

Created page layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.

Developing apex codes like apex classes / Trigger Worked on workflow rules and few customizations.

**Client:** Johnson & Johnson.

### Technology:

Salesforce.com (Service Cloud), JavaScript, Apex Class, Visual force, Triggers, Controllers.

### Project Description:

This Project deals with Iconnect Medical Affairs Operations Platform in the Service Cloud Console mainly includes Case Management, Case Information, Medical Inquiry, General Inquiry, Adverse Events and Product Quality Complaints. It includes all the functional modules for Iconnect Medical Affairs Operations Platform that has Call Center functionality.

### Roles and Responsibilities:

Worked on cases and solutions.

Worked on Apex triggers and Apex classes.

Worked on customizations.

Case creation using Email to Case functionality.

Security related modifications for Roles, Profiles and Sharing Rules.

### Technology:

Salesforce.com (Service Cloud), JavaScript, Apex Class, Visual force, Triggers, Controllers.

### Project Description:

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| <ul style="list-style-type: none"><li>Project deals with cloud metrics which is implemented in the lightning pages. It majorly includes the solutions for the Lightning pages with meta data API and the tooling API.</li></ul> |
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### Roles and Responsibilities

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| <ul style="list-style-type: none"><li>Designed, developed Lightning pages with controller.</li><li>Created page layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.</li><li>Used the sandbox for testing and migrated the code to the deployment instance.</li><li>Environment Used: Force.com</li><li>Technologies Used: Apex, Lightning. Client: Puma Energy.</li></ul> |
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### Accenture Cloud Service :

### Project Description:

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| <ul style="list-style-type: none"><li>Project deals with implementing the Trade Promotion Management (TPM) into the cloud platform.</li><li>It also includes the Heroku Platform for integrating with salesforce .</li><li>We have used Auto Rabbit Tool for deployment.</li></ul> |
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### **Roles and Responsibilities**

•	Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers.
•	Created page layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
•	Used the sandbox for testing and migrated the code to the deployment instance.
•	Used Eclipse IDE for code deployment. Used Data loader for adding, updating, and deleting, exporting data from/to SFDC.
•	Provided support ongoing salesforce.com maintenance and administration services.
•	Involved in salesforce User management for various Custom applications.
•	Environment Used: Force.com, Heroku, Visual Force Pages, Eclipse.
•	Technologies Used: Apex, Visual Force, Node Js.
•	Client: Unilever.

### **CRM for Real State:**

#### **Project Description:**

•	Project deals with development of an End to End CRM for different sector companies and implementation of business.
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### **Roles and Responsibilities**

•	Analysis and estimation of business requirement.
•	Development of validation rule and all major workflows involved as part of the application's functionality.
•	Building of Visualforce pages, visual force components and making the UI effective. Unit Testing.

### **Education & Qualifications**

PSG College of Technology

### **Declaration**

I hereby declare that all the statements made in the above curriculum vitae are correct to the best of my knowledge and belief.

ShanmugaPriyan H