Manigandan Jagadeesan
Application Development Analyst

Professional Software Developer with more 5 years of experience in the Application development process and salesforce Certified professional

✉ manigandan.jagadeesan@outlook.com 📱 9597752337

📍 Marathalli, Bangalore, India 🌐 trailblazer.me/id/mjagadeesan1

in linkedin.com/in/manigandan-jagadeesan-38943b1b1 Ⓢ jmaniannauniv

WORK EXPERIENCE

Application Development Analyst
Accenture Solutions Pvt. Ltd.
03/2018 - 08/2020   *Chennai*

Salesforce Developer
CloudGate Systems India Pvt. Ltd.
08/2015 - 02/2018   *Bangalore*

SALESFORCE PROJECTS

Transnational Consumer Goods Industry (08/2015 - 03/2018)
- Handled Tickets with ServiceNow to work with Incident, Problem, Change & Service Request Management.
- Worked with User Management, Data Migration, Custom Labels, Sharing settings, Reports & Dashboards.
- Implementing automated Salesforce processes like workflow, process builder and approval processes
- Experience in Deployment activities using Change Sets & Ant Tool.

Pharmaceutical Industry (03/2018 - 09/2019)
- Handled Tickets with ServiceNow to work with Incident, Problem, Change & Service Request Management.
- Worked with User Management, Data Migration, Custom Labels, Sharing settings, Reports & Dashboards.
- Worked on all the areas of Visualforce which includes Wrapper classes, Ajax Functions and JavaScript.
- Experience in Deployment activities using Change Sets & Ant Tool.

Electrical Equipment Industry (09/2019 - 08/2020)
- Worked with User Management, Data Migration, Custom Labels, Sharing settings, Reports & Dashboards.
- Handled Tickets with Remedy to work with Incident, Problem, Change & Service Request Management.
- Experience in Deployment activities using Change Sets & Ant Tool.
- Implementing automated Salesforce processes like workflow, process builder and approval processes

EDUCATION

Master of Engineering in Computer Science
College of Engineering Guindy, Anna University
08/2011 - 09/2013   *Chennai*

Bachelor of Engineering in Computer Science
SKP Engineering College
06/2006 - 05/2010   *Tiruvannamalai*

SKILLS

Salesforce Configuration

Salesforce Customization

Proton Tool / ALM Tool

Ant Deployment   Apttus CLM

SFDC CERTIFICATIONS

Salescloud (02/2020 - Present)

PD - II (12/2019 - Present)

PD - I (01/2019 - Present)

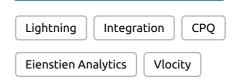App Builder (09/2018 - Present)

Admin (07/2018 - Present)

LANGUAGES

English
Professional Working Proficiency

Tamil
Native or Bilingual Proficiency

Kannada
Limited Working Proficiency

Sourastra
Limited Working Proficiency

TECHNICAL INTERESTS

Lightning   Integration   CPQ

Eienstien Analytics   Vlocity