

# Pratik Chaurasia

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Seeking a permanent position with a promising, growing, organization to contribute the value of my diverse academic experience while offering me a challenging opportunity and growth in the areas of CCNA(Routing & Switching). Quick learner and stronger desire to master new technologies.

## Profile Summary

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- Managed & control protocols for LAN / WAN infrastructure.
- Configuring switches for Vlan, Trunk port, Switch port configuration
- Configured, maintained and troubleshoot on cisco switches 9300, 9600 Chassis, 4500, 6500.
- Access point configuration as per location requirement
- Performed IOS, CATOS upgrades for Cisco routers, switches, Aruba HP switches.
- Configuring AP's of 3700, 3800 and 9100 series in day to day operation.
- Working on Cisco Wireless Controller 5508 also Mapped and Configure Cisco Access point on WLC.
- Tool worked on Secure CRT, HPNA, HPNMI, RSA, PALO-ALTO Panorama
- Working hands on experience on RSA Secure Console.
- Proactively used monitoring tools HPNMI to determine Network and security devices alerts.
- Maximize network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
- Working experience on Cisco ISE, DNAC Fabric. Basic knowledge on Cisco Meraki.
- Good knowledge of MS Word & Power Point, MS Excel.

## Professional Experience

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### 1. Wipro Technology Limited

(December 2021 to Present)

Working with Wipro in **Global Network Operation Domain** as **Network L1 Engineer**.

- Managed & control protocols for LAN / WAN infrastructure.
- Configured, maintained and troubleshoot Cisco 2800, 1900 series router.
- Configured, maintained and troubleshoot on cisco switches 9300, 9600 Chassis, 4500, 6500.
- Configuring switches for Vlan, Trunk port, Switch port configuration

- Troubleshoot on projects with end users on-going network related issue on the basis of tickets raised by users on Service Now ticketing tool or hands on experience on Service Now.
- Performed IOS, CATOS upgrades for Cisco routers, switches, Aruba HP switches.
- Configuring AP's of 3700, 3800 and 9100 series in day to day operation.
- Creating network ODC setup as per ITM requirement
- Working on IP Camera, DVR and Door Controller issues
- Whitelisting Printer MAC in ISE portal.
- Working with DHCP Team to migrate L3 vlans to infoblox by adding helper address.
- Spanning of VLANs on Aruba & Cisco switches
- Checking all node down alerts if devices are getting down
- Reserving VLANs, giving reference segments.
- Reviewing network connectivity and sharing vlan and network details to audit team.
- Managing, checking, resolving all network related incidents at basic level.
- Managing the Daily calls and allocating same to the Team & resolve them in shortest mean of time.
- Closely work with L2 and TAC team to ensure that higher impact & priority ticket get resolved in the pre-defined time as per SLA.

## 2. Innodata India Pvt Ltd

(Jan 2020 to November 2021)

Worked with Innodata as a **Senior Associate**.

- Abstracting Patent Network Diagram.
- Searching and analyzing patent literature.
- Worked on Opera tool and Singularity tool for Patent abstraction.

## Certifications & Training

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- Cisco Certified Network Associate (**CCNA**)
- Nterone certified Introduction to Routing and switching.
- Fortinet certified NSE 1 Network and security Associate
- Oracle Cloud Data Management 2023 Certified Foundations Associate
- Generative AI Fundamentals and responsible usage by Wipro

## Education

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July '16 - May '20  
Apr '15 - May '16  
Apr '13 - May '14

**B.Tech** in EEE Engineering with **81.4%** marks from KIET Group Of Institution, Ghaziabad.  
Class **XII** from ISC board with **79.60%** marks  
Class **X** from ICSE board with **76.2%** marks

## Personal Information

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Date of Birth: 8th October 1997  
Nationality: Indian  
Gender: Male  
Languages Known: English, Hindi.  
Permanent Address: C-12/30, Lahangpura, Aurangabad, Varanasi, UP, 221010.