

# Rishabh Jauhari

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## Carrier Objective

To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of organization with my technical, innovative and logical skills.

## Education

### Hindustan College of Science and Technology

B.Tech

Mathura, Uttar Pradesh

Graduated June 2017

- B.Tech in Information Technology from Hindustan College of Science and Technology with an aggregate of 70%
- Passed 12th from St. Paul's Inter College (Central Board of Secondary Education) with an aggregate of 75.2%
- Passed 10th from St. Paul's Inter College (Central Board of Secondary Education) with an aggregate of 79.8%

## Employment History

### Apttus India

Consultant, TS

Ahmedabad, Gujarat

June 2017 – Present

- Technical Consultant at Apttus with an experience of 4 years.
- Insightful Knowledge on Apttus Quote to Cash and various Apttus Products (Apttus Contract Management, Apttus Configuration and Pricing, Apttus Advanced Workflow Approvals)
- Expertise in working/resolving various Break fix and implementation issues as per customer's requirement.
- Providing Solution/Consultation for Best practices and effective use of Apttus Out of the Box functionality.
- Assistance on Customers Apttus Product Upgrade/ Implementation Plans.
- Responsible for working on issues which requires Apex code and Debug logs review.
- Experience of handling customer escalations with high proficiency.
- Experience in managing critical customers for better customer satisfaction
- Flexible to adapt new environment and to work on any challenging Project.
- Excellent Interpersonal skills, Team player with ability to work effectively with all levels of organization and individually as well.

## Technical Skills

- Knowledge of Salesforce Admin Concepts.

- Insightful knowledge on Apttus Products (Apttus Contract Management, Apttus Configuration and Pricing, IWA).

## **Certifications**

- Apttus Quote to Cash Certified
- Salesforce Admin Certified
- Apttus Contract Lifecycle Management (CLM) 201 Certified
- Apttus Configure Price & Quote (CPQ) 201 Certified
- Apttus Configure Price & Quote(CPQ) 202 Certified

## **Hobbies & Interests**

- Playing Basketball
- Listening Music

## **Declaration**

I hereby declare that the above written information is true to the best of my knowledge and belief.

Date:

Signature: