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|  | Anuradha Kandhanathi  **Business Systems Analyst.** |
| **Contacts**  **Envelope with solid fill**[kandhanathi.anuradha@gmail.co](mailto:kandhanathi.anuradha@gmail.co)[m](mailto:kandhanathi.anuradha@gmail.com)  Smart Phone with solid fill+91 7680000538  Marker with solid fillHyderabad, India  Link with solid fill linkedin.com/in/anuradha-kandhanathi  **EXPERTISE**  Agile Scrum Framework  SDLC  Vendor Management  Requirements Analysis  Team Leadership  Business Process Improvement  Software Documentation  Stakeholder Management  Change Management  Wireframes/Prototypes/MS Visio  Project Management – JIRA/MS Excel/TFS  Salesforce CRM  Release Management  Version Control - Git  Document Management tools – SharePoint/Confluence  Collaboration &Teamwork  SQL  UX Design  **CERTIFICATIONS**  **Certified Scrum Product Owner**  *Valid from 04/20-04/22*  **HIGHLIGHTS**  Received Spot on Award’20  Best Employee of Year’15    **LANGUAGES**  English – Proficient  Hindi – Proficient  **EDUCATION**  **PGDM in Business Management**  *Vignana Jyothi Institute of Management*  *2011-2013*  **Bachelor’s in Engineering**  *Royal College of Engineering*  *2001-2005*  **Interests**  Travelling  Yoga  Hiking | **PROFILE SUMMARY**    Certified Scrum Product Owner with 6.5 years’ experience in SaaS environment. Performance driven and detail-oriented Business Systems Analyst adept at optimizing business processes and procedures, leverage Stakeholders management, Strategic planning skills and Cross-functional collaboration to deliver the software releases on time. Efficiently handled the roles of Product Owner and managed the product lifecycle from strategic planning to delivery.  Worked in 3 Scrum teams and filled in as Scrum Master on several occasions.  **WORK EXPERIENCE**  ****Business Systems Analyst****  ***VMware Software India Pvt Ltd***  ***02/19 – Present***   * Implemented Salesforce projects for Apttus Contract Management, PS Engage and integration of Salesforce with Changepoint * Enabled the integration between Salesforce and Solution Builder thereby reduced the manual creation of agreements in Salesforce and increased the Sales by 68% * Led a team assigned to $5M project that delivered seamless transactions for Sales and Operations teams * Acted as role of Product Owner and advised Business Partners in grooming the User stories within the team’s backlog while managing and prioritizing Sprint backlog * Applied Agile methods and processes to promote a disciplined and transparent project management process * Organized Scrum Ceremonies for 3 projects simultaneously and worked with cross functional team to remove delivery team roadblocks   ****Business Analyst-II****  ***RealPage India Pvt Ltd***  ***03/18 – 08/18***   * Coordinated with Business teams to understand the requirement and configured the changes in Salesforce * Acted as Scrum Master for Product teams with a focus on guiding the teams towards improving the way they work. * Established user story acceptance criteria and refined stories with Scrum teams * Assisted in developing Test plans, Test cases and performed User Acceptance Testing (UAT)   ****Business Analyst****  ***Infionic India Pvt Ltd***  ***12/16 – 12/17***   * Involved in eliciting customer requirements from business users spread over the Sales and Marketing teams * Managed 3 concurrent projects and drove them to completion with minimal guidance * Collaborated with stakeholders during the visioning and concept development of a product * Created and maintained the Solution vision, Roadmap, and Product Backlog throughout the project life cycle * Experience in creating the Wireframes and Protypes to get an early feedback from Business   ****Associate Business Analyst****  ***HCL Technologies Pvt Ltd***  ***08/13 – 03/16***   * Conducted project meetings successfully by coordinating with business and technical team * Awarded the Best Employee of the Year for 2015 * Engaged in FIT-GAP analysis to conduct AS-IS and derive requirements for existing systems (TO-BE) * Work with Product Owner on Creation of User Stories, Prioritization and Release planning * Managed Change Request and analyzed the impact on the application with regards to Project plan, Scope and schedule * Developed Mockups and Wireframes to validate with the stakeholder groups |