

Divyang Gopalia

CONTACT

☎ +91 7757007326

✉ dgopalia@gmail.com

PROFILE

Smart working techie with 7+ years of experience in Software Testing and QA processes, working in lieu of continuous self-improvement and growth along with the organizational development through dedicated and consistent efforts. Proficient in tools like Selenium, JMeter, Rest Assured, Postman, UI Path, with a strong desire to succeed and a knack for ensuring the work that is delivered, is at par in terms of quality.

PROFESSIONAL EXPERTISE

- ✓ 7+ years of IT experience in Software Testing (Manual & Automation) on Web/Windows/Mac/iOS-based applications, with a strong understanding of Test Planning, Test Design, Test Execution, Defect Management
- ✓ Strong experience in Automation Testing using Selenium WebDriver with Java, JavaScript and API Testing using Postman and Rest Assured
- ✓ Strong experience in Database Testing with proficiency in writing SQL queries for validating data integrity
- ✓ Worked as a QA Analyst, writing test scripts for new functionalities, and enhancing the test scripts for regression cases in POM, Cucumber and TestNG Frameworks
- ✓ Proficient understanding of code versioning tool, BitBucket, and using Jenkins and Bit Bucket for testing related activities
- ✓ Extensively worked on performing Smoke Testing, Ad Hoc Testing, Functional Testing, UAT, Sanity Testing, Regression Testing, Security Testing, Cross Platform testing & Cross Device Testing, Production Support Testing
- ✓ Experience in using Postman tool for API testing and writing test cases in Postman for response validations
- ✓ Worked on using test management tools like Microsoft Test Manager, Microsoft Visual Studio, JIRA, TestRail
- ✓ Well versed with using UI Path RPA tool for OCR and Image Automation for Citrix based application
- ✓ Experience in using JMETER tool for Performance testing of reports, dossiers and documents in MicroStrategy Environment

EDUCATION

MASTER OF TECHNOLOGY

(QUALITY MANAGEMENT)

BITS, Pilani, Rajasthan

BACHELOR OF TECHNOLOGY

(MECHANICAL ENGINEERING)

SPSU, Udaipur, Rajasthan

TECHNICAL SKILLS

Selenium WebDriver



Postman



Java



JavaScript



REST Assured



SQL



Jenkins



Bit Bucket



Ui Path



NSS – Reitmans | Senior Test Specialist

DOMAIN: RETAIL

TOOLS: Snowflake, PL/SQL, Informatica, TestRail, JIRA

RESPONSIBILITIES :

- ✓ Development of SQL queries to validate the data integrity during Mass Ingestion process
- ✓ Writing and execution of tests in TestRail
- ✓ Running and monitoring the Informatica jobs to maintain a constant flow of data from source to target databases
- ✓ Writing SQL scripts in Snowflake and PL/SQL and execute them in order to check data integrity
- ✓ Log issues in JIRA, in case of data discrepancy, along with the additional details after analyzing the queried data
- ✓ Participate in the QA planning meetings with clients and provide inputs/suggestions
- ✓ Attending Daily stand-up calls with the clients and working along side them during their working hours

NSS – Fortis Payments | Senior QA Specialist

DOMAIN: PAYMENTS

TOOLS: Selenium WebDriver, Postman, JIRA, Bit Bucket, Jenkins, JavaScript, Putty, Git Bash

RESPONSIBILITIES :

- ✓ Development of automation scripts using Selenium WebDriver for UI Testing, using the Mocha.js framework
- ✓ Writing and execution of tests in Postman using JavaScript for API Testing
- ✓ Running the test scripts in Jenkins and monitoring the builds
- ✓ Merging the branches and resolving merge conflicts with the updated tests on branches
- ✓ Understand the requirements from the user story, provide an estimate of the time and work on the assigned tasks
- ✓ Log issues in JIRA, along with the additional details after analyzing the API network calls, console logs
- ✓ Participate in the sprint planning meetings with clients and provide inputs/suggestions
- ✓ Attending Daily stand-up calls with the clients and working along side them during their working hours

NSS - AstraZeneca | QA

DOMAIN: PHARMA

TOOLS: MicroStrategy Web, MicroStrategy Integrity Manager, JMeter,

RESPONSIBILITIES :

- ✓ Analysis and functional testing of MSTR Dashboards
- ✓ Validating the data in dashboards using metric formulae's
- ✓ Testing the performance of dashboards and reports using JMeter
- ✓ Cross Dashboard data validations

WORK EXPERIENCE

TCS – Generali(GGHS) Canada | QA Analyst

DOMAIN : INSURANCE

TOOLS: Act-isure, Ui Path, JIRA, Confluence

RESPONSIBILITIES :

- ✓ Analysis of Act-isure, build up knowledge from scratch and understand the end to end workflow for Policy management and Accounting
- ✓ Functional Testing of Act-isure application, manual and automation.
- ✓ Developing automation scripts using Ui Path's Image OCR automation
- ✓ Design, develop and maintain the Regression suite.
- ✓ Credit/Debit Cards Payment testing using Global Payments Sandbox, SEPA Payments Testing
- ✓ Troubleshooting issues in the Production Environment

TCS – TD Bank, Canada | Test Analyst

DOMAIN : BANKING

TOOLS: Selenium WebDriver, JIRA, Oracle SQL, DB Visualizer, Postman, REST Assured, Cucumber

RESPONSIBILITIES :

- ✓ Client facing role. Owner of Direct Investment (DI) application
- ✓ Deriving test cases from the User Stories written in BDD framework and perform Functional Testing, User Acceptance Testing and Production Support Testing
- ✓ Automation of regression test cases using Selenium WebDriver with Java
- ✓ Rest API Automation Testing using Postman API and REST Assured
- ✓ Development and Maintenance of API scripts in Cucumber Framework

TCS – SGB-BFSI Platform UK&E-IT | Test Engineer

DOMAIN : INSURANCE

TOOLS: TCS BaNCS, JIRA, TestRail, MasterCraft DevPlus

RESPONSIBILITIES :

- ✓ Perform User Acceptance Testing, Functional Testing, Regression Testing, Security Testing
- ✓ Involvement in automating regression test cases, and preparation of test documents for Automation.
- ✓ Mentoring the team members, across different modules and functionalities
- ✓ Maintaining Framework and updating test scripts using Java
- ✓ Module lead for Policy Admin module

TCS – Microsoft | Test Engineer

DOMAIN : Hi-Tech

TOOLS: Microsoft Test Manager, Microsoft Visual Studio, Power BI

RESPONSIBILITIES :

- ✓ Testing of daily builds of Microsoft PowerPoint 2016 on Windows OS versions. Sign-off on the market release builds.
- ✓ N+1 Testing of MS PowerPoint 2010, 2013, Providing Sign-Off on monthly patches
- ✓ Exploratory testing of MS Office Apps
- ✓ Customer Feedback analysis on in market product and verification of issues on latest build
- ✓ Maintain defect tracking dashboard using Power