**Tina.R *BE, MBA,* PRINE2*®*, *CSM®***

Prakruthi Township, Babusapalya, Bangalore- 560043.

***Mob: 9663829708 Email Id-*** ***tinar24681@gmail.com***

***CAREER PROFILE***

Analytical and highly adaptable individual with 5+ years of experience in handling Agile, Scrum and Waterfall projects. Faces challenges enthusiastically to achieve consistent quality results. Improves processes to maximize productivity and streamlines cross-functional collaboration.

***PROFESSIONAL EXPERIENCE***

***Mahindra Comviva Oct 2019 to Present***

Comviva is the global leader of mobility solutions catering to The Business of Tomorrows. The company is a subsidiary of Tech Mahindra and a part of the $21 billion Mahindra Group. Its extensive portfolio of solutions spans mobile finance, content, infotainment, customer value management, messaging, mobile data and managed VAS services.

**Assistant Manager- Digital Financial Services**

* Responsible for filling RFP compliances and product demos with BD.
* Responsible for understanding and knowing the product roadmap from Product team.
* Responsible for requirement gathering by communicating with Client and all relevant stakeholders. Developing project scopes and objectives, involving all stakeholders and ensuring technical feasibility.
* Provide clarity and elaborate the scope of work to Development team.
* Prepare project plan on the basis of scope finalization and work break down structure.
* Responsible for end-to-end delivery of the project from requirements gathering, design, development, testing, client UAT and deployment in production.
* Works with developers and testers on timeline of all Product deliverables.
* Managed Agile, Scrum and Waterfall projects.
* Acted as scrum master. Created user stories, managed backlogs and facilitated all required meetings.
* Takes part in Sprint meetings.
* Ensures on-time phase transitions by removing impediments, through daily stand-ups.
* Assist with User Acceptance Testing (UAT) processes, Review UAT test cases. Testing execution and business sign-off. Supports the client with UAT.
* Monitoring deliverables, identifying potential roadblocks and defining solutions.
* Responsible for effective communication with all teams.
* Responsible for vendor management.
* Managed projects that have multiple integrations and large in size. Worked on multiple systems like POS, prepaid card, tokenization (HCE), ATM, prepaid wallet system, loyalty system, pricing engine, gamification, etc.

***Wibmo, Mg Road, Bangalore Aug 2018 to Oct 2019***

Wibmo is a leading technology and service provider for the financial services industry. The company is best known for its hosted risk-based authentication and payment security services. It provides solutions for mobile payments, fraud and risk management, prepaid solutions and a host of merchant services.

**Project Coordinator-Mobile Payments *May 2019- October 2019***

* Responsible for end-to-end delivery of the project from requirements gathering, design, development, testing, client UAT and deployment in production.
* Requirement gathering by communicating with Client and all relevant stakeholders.
* Developing project scopes and objectives, involving all stakeholders and ensuring technical feasibility.
* Works with developers and testers on estimates of all Product deliverables.
* Works on Release Planning.
* Takes part in Sprint meetings.
* Ensures on-time phase transitions by removing impediments, through daily stand-ups.
* Assist with User Acceptance Testing (UAT) processes, including scenario and test cases review, testing execution and business sign-off. Supports the client with UAT.
* Monitoring deliverables, identifying potential roadblocks and defining solutions. Defining solutions after communication with all stakeholders.
* Responsible for effective communication with the business leads, operations team and the client.

**Customer Success Analyst-Mobile Payments *Aug 2018 to April 2019***

* Responsible for end-to-end delivery of the project from requirements gathering, design, development, testing, client UAT and deployment in production.
* Requirement gathering by communicating with Client and all relevant stakeholders.
* Manage cross-functional team that contains domain expertise from each of the functional leads.
* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
* POC for all production issues.

***JCDecaux Advertising Pvt Ltd., Mg Road, Bangalore July 2015 to April 2018***

Jcdecaux is the world’s largest Out-of-Home advertising company, reaching audience in 75 countries. With sector leading expertise and solutions, Jcdecaux helps brands build meaningful interaction and brand communication with its consumers all around the world.

**Planning and Yielding Executive (ERP and CRM systems)**

Took care of new projects, software implementation, acquiring data from the software, analyzing it and providing steps to optimize the business. Also, prepare marketing packages based on the data received and share it with the clients. Manage the client data base and provide the clients with any information required.

* Conducted project kick-off meetings, defined project objectives and scope, tracked risks, assumptions, and managed detailed project schedules.
* Engage with various departments to gather software requirements.
* Identified and worked to remove barriers to successful completion of the overall project.
* One point of contact between all departments.

***EDUCATION***

* **Master of Business Administration (Marketing)** – New Horizon College of Engineering, Bangalore from VTU.
* **Bachelor of Engineering (ECE)** – Cambridge Institute of technology, Bangalore from VTU.

***Licenses & Certifications***

* PRINCE2® - Certified by Axelos
* CSM® - Certified Scrum Master by Scrum Alliance

Sincerely,

Tina