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# Salesforce Vlocity Developer

## **SUMMARY**

- Total 7.8 Years of Professional Experience in IT.
- About 2.7+ Years of experience in Salesforce/ CPQ Developer/Vlocity Developer.
- Involved in Design, Configuration, Development of applications on Force.com Platform.
- Proficiency in SFDC Configuration tasks like creating Process Builder, Workflows Rules, Validation Rules, Approval Process, Email Templates, Page Layouts, Record Types, Profiles, Roles, Permission sets, Public Groups, Reports and Dashboard.
- Experience in SFDC Development tasks using Apex Classes, Triggers, Batch Apex, Future Method, Schedule Apex and Test Classes.
- Experience in technologies like HTML, CSS and JavaScript.
- Experience on Lightning Experience, Lightning App Builder, Lightning components.
- Experience on tools like Apex Data Loader and Workbench.

• Good knowledge and hands on general use cases related to (Account, Contact, Opportunity, Cases) Vlocity Omnistudio Flex card, Omniscript, DataRaptor, Integration Procedure.

• Good knowledge and hands on general use cases, Salesforce CPQ- Product Bundle, Features, Options, Configuration attribute, Product Rules, Pricing Methods, Quote and Quote line editor and Price Rule.

## **TECHNICAL SKILLS**

- Salesforce Configuration & Customization
- Apex, JavaScript, HTML, CSS and Lightning component
- SQL, SOQL and Data Loader

- CPQ, Vlocity Omnistudio
- Sales Cloud, Basics on Service Cloud and Communication Cloud.

## WORK EXPERIENCE

- Working for Tavant India Technologies Pvt Ltd as a Sr. Salesforce Engineer from March 2022- Till date.
- Working for IT-NetworkZ InfoSystems Pvt Ltd as a Salesforce Developer from May 2020-Oct 2021.
- Worked for IT-NetworkZ InfoSystems Pvt Ltd as a Software Tester from 2 Feb 2015 to 30 April 2020.
- Worked as Asst. Professor in (Department of Computer Science & Engg) in BCCE, Nagpur, Maharashtra, India. (14 July 2010 to 31 March 2011).
- Worked as Asst. Professor in (Department of Information Technology) in GHRCE, Nagpur, Maharashtra, India. (1 June 2009 TO 13 July 2010).
- Worked as Lecturer in (Department of Computer Technology & Information Technology) in KDKCOE, Nagpur, Maharashtra, India. (5 July 2004 TO 31 March 2009).

### **PROJECT EXPERIENCE**

Project Name: Kubota Tractor Corporation (KTC)/ Kubota Dedicated Support(Customer Success) From April 2022 to June 2022(Tavant)

**Project Description:** This is a global (North America, US, Canada and Europe) implementation of TWOD (Tavant Warranty on Demand) warranty solutions for KTC, an Agricultural Equipment Manufacturer, headquartered in the United States. The complete after-sales solution to enhance their Warranty Management System and move it to the Cloud Platform. In this project, we resolve customer issues as per the requirement and fix them.

Technologies Used: Apex, LWC, SOQL

Role: Senior Software Engineer

**Responsibility:** Worked on report monitoring and finding the affected records and fixing them. Resolving customer issues and fixing them according to the requirement.

Project Name: Salesforce Practice, From July 2022 to June 2023(Tavant)

**Description:** Implemented general use cases related to (Account, Contact, Opportunity, Cases) Vlocity Omnistudio Flex card, Omniscript, DataRaptor, Integration Procedure.

- Worked with Vlocity Omniscript and its input and action components designing and deployment. Setup and configure Omniscript component.
- Created and designed data raptor using Vlocity including data import, data mapping with JSON script.
- Designed application form using Vlocity Omniscript to display different information.

• Good knowledge and hands on general use cases, Salesforce CPQ- Product Bundle, Features, Options, Configuration attribute, Product Rules, Pricing Methods, Quote and Quote line editor and Price Rule.

• Created Warranty product, price book for warranty product and Inventory.

#### Project Name: SALES COMPENSATION.

**Project Description:** In projects where we have implemented and developed custom apps using force.com for managing properties and calculating commission split for Agent. Property compensation commercial real estate provides brokers powerful, flexible tools for deal management and back-office operations.

#### **Roles and Responsibilities:**

- Study the requirements, design documents and understand them involved in requirement gathering from users.
- Design Requirement documents and functional documents for the development team.
- Debug Apex scripts using Debug Logs and System Log Console to catch Exceptions and execute Governors and Limits.
- Various data related DML operations like data inserting, updating, deleting and exporting using data loader.
- Implemented Security access to the user profiles by creating Object level security, field level security, and record level security.
- Develop Batch apex, Triggers, Reports and Dashboards.
- Responsible for customizing Objects, Page Layouts, Record Types, Email Templates, Validation Rules, Report Types, Workflows and Process Builder.
- Involved in writing Apex Triggers and Apex Classes.

### **Project Name : Health Care Patient Portal**

**Project Description:** Healthcare Patient Portal provides a platform to automate all the healthcare activities. It provides health data exchange capabilities. Clinicians get a single, fully integrated view of patients within their own native EHR and workflow. That gives them immediate access to actionable information for better decision making – and superior care coordination.

#### **Roles and Responsibilities:**

- Customize and personalize Salesforce.com based on requirements.
- Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- Worked on various salesforce.com standard objects like Accounts, Contacts and Opportunities.
- Maintain and develop the Custom objects, Custom fields, Custom tabs, and Validation rules.
- Customized different page layouts and assigned them for different profile users.
- Creating Workflow Rules, Tasks, Email Alerts, and Components to the needs of the application.
- Worked on workflows for field updates based on time dependent workflow.
- Involved in creating action components based on client requirements.
- Involved in creating Batch Apex and Scheduling Apex classes based on the client requirements. Involved in field and record level Security.
- Have sent mail to particular users using Apex code.
- Import & Export of the Bulk data through Data Loader.

### Project Name : Electronic Test System

### **Project Description:**

Electronic Test System is an online exam facility service for Primary, Secondary, Higher Secondary, UG, PG, Research Scholars, Working Professionals and Govt. Job Seekers to make best exam practices to assess their IQ and also to increase subject knowledge. It is highly suggested for IT Organisation's, Testing Labs, Research Institutions, Schools, Colleges, Private Coaching Institutions and Individuals from Primary students to working professional. Admin - Admin user is an Organization/Institution who wanted to take online test (assessment) of there employees, seekers or students. They can take ETS access by selecting number of tests as per requirement, it is a paid subscription. Another user is Candidate - Candidate is an individual who wanted to increase speed in new era of online assessment system and wanted to gain more knowledge in targeted subjects.

#### **Roles and Responsibilities:**

- Review functional and design specifications to ensure full understanding of individual deliverables.
- Identify test requirements from specifications, map test case requirements and design test coverage plan.
- Develop, document and maintain functional test cases and other test artifacts like the test data, data validation, harness scripts and automated scripts.
- Execute and evaluate manual or automated test cases and report test results.
- Hold and facilitate test plan/case reviews with cross-functional team members.
- Conducted logging, tracking, closing defects and root cause analysis, if required.
- Isolate, replicate, and report defects and verify defect fixes

# Project Name: 1 Vivah Role: Test Engineer

**Project Description:** 1Vivah.com is a web-based marriage service portal. The target audience are men and women (Bride and Groom) specially living in India and Abroad looking to get married with expectations towards life partner. This is a free online Matrimony <u>service.www.1vivah.com</u>

## **Project Name: HUNT CV**

### **Role: Test Engineer**

**Project Description:** HUNT CV is a free job portal. In this project job seeker and recruiter both can register. This job portal is very useful for both job seeker & recruiter.

## **EDUCATION**

• **PGDCLIT:** Aggregate 73.4%, Year of passing 2015 (from Govindrao Wanjari College of Engg, Nagpur) Rashtrasant Tukdoji Maharaj Nagpur University, Nagpur, Maharashtra.

• M.E: Aggregate 68%, Year of passing 2008 (from GH Raisoni College of Engg, Nagpur) Rashtrasant Tukdoji Maharaj Nagpur University, Nagpur, Maharashtra.

• **B.E.** : Aggregate 72%, Year of passing 2003 (from Manoharbhai Patel Institute of Engg And Technology, Gondia) Rashtrasant Tukdoji Maharaj Nagpur University, Nagpur, Maharashtra.

### **PERSONAL PROFILE**

Name : Manjusha Talmale Sex : Female Marital Status : Married Address : Nagpur Date of Birth : 28-07-1981 Languages known : English, Marathi & Hindi

I hereby declare that the information furnished above is correct to the best of my knowledge and belief.

Place :

Date :

Manjusha Talmale