| Madhubala Bhutada | Contact # +91 7893549345 /+91 8247068042 |
|-------------------|--|
|                   | Email# madhubala.dalia@gmail.com         |

### Experience - 10 years

### Scrum Master | United Health Group | July 2015 - Present

- A competent and enthusiastic Scrum Master with 5+ years of experience in Agile Methodologies.
- Knowledgeable in managing multi-disciplinary teams of varying sizes located at different geographies using applications of Scrum.
- Proficient in all scrum ceremonies with the teams like Sprint Planning, Daily Stand up, Sprint Review,
   Sprint Retrospective and Scrum of Scrum.
- Empowered teams to self-organize and grow cross-functionality through coaching on Scrum Values.
- Conduct regular one on one with Scrum team members and plan for continuous learning and continuous improvement.
- Leading the team to improve on their productivity by 10% on yearly basis.
- Exposure to modern engineering practices like TDD, ATDD and CI/CD.
- Protect development teams from outside distractions, impediments or team conflicts, and maintain focus on product backlog and project timeline.
- Work with Engineering managers to identify cross-team dependencies and manage inter-team tasks.
- Executed various Agile projects and has expertise in working on process stabilization to accomplish
  continuous improvements and continuous Delivery of the teams to improve on the TTB & TTV of the
  projects.
- Keeping a track on defects and planning these defects in sprint capacity.
- Proficient knowledge in Life, Health Insurance and Manufacturing Domains.

## Software Developer | Computer Sciences Corporation | Sep 2010 - Nov 2014

- Analysis of Solution Requirements Specification and preparing Detailed design for the task allotted.
- Coding / constructing and delivering the requirements in the stipulate time frame and perform various testing and prepare Test Results for each.
- Oversee the weekend implementation activities and to monitor progress against the Deployment Readiness Checklist.

## **Computer Languages**

- C#, ASP.NET
- CSS, HTML, Javascript

#### Software packages and Tools

- ServiceNow
- AHA
- PPMOptics (Clarity)
- Microsoft Office 365
- Jira
- Confluence
- Sharepoint
- Microsoft Azure

### Certifications

• PSM (Professional Scrum Master)-I certified from scrum.org

# Madhubala Bhutada

- Trained on SAFe Agilist 5.0 framework
- ITIL Foundation certified
- FLMI Level 1 (LOMA 280 & LOMA 290) Certified Professional

# **Career Highlights**

- Pat on back for excellence delivery.
- Received Sustaining Edge award in Q4'2020.
- Committee member of UHC Care.

# **Education Summary**

Studied B. Tech (Computer Science Engineering) from SR Engineering College, Warangal in MAY 2010 and passed with 76%