

<b>Name</b>	<b>Saraswati Patil</b>
<b>Role</b>	<b>Salesforce Developer</b>
<b>Lead Time to Join</b>	<b>3 months</b>
<b>Experience</b>	<b>5.6 Years</b>
<b>Educational Qualifications</b>	<b>B. Tech in Information Technology</b>
<b>Certifications</b>	<b>Salesforce Associate, Platform Developer 1</b>

**Primary Skills:** Salesforce Configuration, Salesforce.com Development, Customization, and Integrations.

**Experience Summary:**

Technical Skill Set
<ul style="list-style-type: none"> <li>● Overall, 5+ years of experience in IT</li> <li>● 3.5 years of experience as a Salesforce Developer and administrator.</li> <li>● Experience comprises of Salesforce Configuration, Remedy force Configuration, Customization and Integrations.</li> <li>● Involved in various stages of the software development life cycle including – Design, Development, Testing, and Deployment.</li> <li>● Experience in configuring Workflow Rules, Validation Rules, Sharing Rules, Approval Processes, flows and Email services.</li> <li>● Configuration using Process Builder</li> <li>● Experience in developing Reports and Dashboards.</li> <li>● Worked on Import and Export of data using Data Loader.</li> <li>● Worked on creating custom objects, custom fields, Object Relationships, Lookups, Master-detail relationships, and Record Types.</li> <li>● Worked on Creating and Editing Page Layouts, Related Lists, and views.</li> <li>● Configured Formula fields and validation rules.</li> <li>● Worked with Standard and Custom Reports.</li> <li>● Developed interactive page using Visualforce, HTML5, JavaScript, CSS, Bootstrap and SLDS.</li> <li>● Good experience with Apex classes, Test Classes, and Triggers.</li> <li>● Have good experience working with SOQL and SOSL.</li> <li>● Worked on creating and deploying Change Sets</li> </ul>

## Key Projects:

### 1. Custom Application Development

<b>Client</b>	<b>Hands Carpet</b>
<b>Team Size</b>	3
<b>Role</b>	Sales Cloud Consultant
<b>Project Description</b>	<ul style="list-style-type: none"><li>• Sales cloud project for Hands Carpets company known as leading carpet, and Rugs Manufacturers, Suppliers &amp; Dealers.</li></ul>
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>• Configured standard objects such as Account, Contact, Lead, Opportunity, and Campaign Object and Manage whole Business flow.</li><li>• Work on Apex classes, triggers, and Visual force pages. Maintaining the quality of work.</li><li>• Work on standard objects and custom objects, fields, and formula fields. Prepared release documentation.</li><li>• Deployment through change sets.</li></ul>

### 2. Sales Cloud Application Development and Slack integration

<b>Project</b>	<b>Ellison</b>
<b>Team Size</b>	4
<b>Role</b>	Salesforce Developer
<b>Project Description</b>	<ul style="list-style-type: none"><li>• Notify Slack Channel on Creation/Resolved from remedy force.</li><li>• Notify Slack channel when staff adds a note to Slack user remedy force.</li></ul>
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>• Creating Apex classes, Apex Trigger.</li><li>• Work on Apex REST API callout.</li><li>• Work on SOQL queries, DML Operations.</li><li>• Deployment through change set.</li><li>• Worked on flow builder</li></ul>

### 3. Custom Application Development

<b>Project</b>	<b>Samsung</b>
<b>Team Size</b>	3
<b>Role</b>	Salesforce Developer
<b>Project Description</b>	<ul style="list-style-type: none"><li>● Custom application for clients to maintain their various types of product details.</li></ul>
<b>Roles &amp; Responsibilities</b>	<ul style="list-style-type: none"><li>● Creating VF pages with the lightning designing system to provide a responsive view for the Sales Executives.</li><li>● Work on Apex classes, triggers, and Visual force pages. Maintaining the quality of work.</li><li>● Work on standard objects and custom objects, fields, and formula fields. Prepared release documentation.</li><li>● Deployment through change sets.</li></ul>

### 4. Custom Application Development and Helix Integration

<b>Project</b>	<b>MyEyeDr</b>
<b>Team Size</b>	3
<b>Role</b>	Salesforce Developer
<b>Project Description</b>	<ul style="list-style-type: none"><li>● Create Incident from Remedy Force to Helix ITSM (Salesforce)</li><li>● Update Incident from Helix ITSM to Remedy Force</li><li>● Sync Work Notes/Work info from Helix ITSM to Remedy Force</li></ul>
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>● Creating Apex classes, Apex Trigger.</li><li>● Work on Apex REST API callout.</li><li>● Work on SOQL queries, DML Operations.</li><li>● Deployment through change set.</li></ul>