JAVEED SYED

**Phone:** +91 7842411934

**Email:** Syedjaveedmahi7373@gmail.com

**OBJECTIVE** To ascertain an affirmative RPA role in IT industry by acquiring in-depth knowledge of domain and business with the appliance of key testing techniques and tools, there by gaining the strong business relationship with the clients.

**PROFILE SUMMARY** ▪ Created end to end automation solutions for clients as per requirement

which involves feasibility study, designing architecture, development,

testing and deployment of automation.

* Working on Business process diagrams and process flow charts with RPA tools.
* Worked on different Environments like Microsoft Excel, CSV, PDF, Email Automation and SAP Automation.
* Develop and maintain RPA Bots with UiPath.
* Implementing (UiPath) Best practice like RE-Framework, Exception Handling, Naming Conventions, etc...
* Assisted with creating and maintaining RPA documents as per standards, policies and procedures
* Monitoring the overall functioning of processes, identifying improvement areas and implementing measures to maximize customer satisfaction level.
* Responsible for integrating Automation Solutions Desktop Application, Testing Use Case, etc.
* Involved in getting process walkthrough and understanding Process Definition Document (PDD) step by step keystroke level.
* Done the feasibility analysis for the applications and the format of the data involved process.
* Prepared Solution Design Document.
* Good working experience in Maintaining, supporting and troubleshooting applications and fixing bugs. Worked on Orchestrator as a part of deployment, support and bot running team.

# WORK EXPERIENCE

**Software Engineer,** Infinite Computer Solutions July 2021 –SEP 2022

**Software Engineer,** Collabera technologies Nov 2020 – Jun2021 Chennai, Tamil Nādu.

**Software Developer,** Servion Global Solutions Aug 2017 – Aug 2020 Chennai, Tamil Nādu.

**EDUCATION Bachelor Degree of Commerce & Computer Science**, 2014 – 2017 Yogi Vemana University, Kadapa.

# TECHNICAL SKILLS

Microsoft Office package: Microsoft Word, Excel Tools: UiPath, Automation Anywhere Technologies: .NET, VBScript, C, C#, VBA(Macro)

**PROJECTS** PROJECT 1: Sales Invoice

ROLE: RPA Developer

DESCRIPTION: This process includes sales invoice creation, i.e., processing RT51 request type in OTC portal. Users download the BRF excel input file (Billing request form) from the RT51 request in the OTC portal. The Billing details from BRF are updated in SAPHANA and the invoice is created. Invoice is saved in PDF format, audited, and sent as attachment in email to the end -client. In few exceptional cases the Invoices are sent for approval and only on approval it’s sent to the client/requestor. The Invoices are also uploaded to client portal in few cases and planning were automated using UIPATH to reduce FTE, improve performance and reduce manual errors.

## ROLES AND RESPONSIBILITIES

* Reviewed requirements documented (mapping document/Report Specs) by Business Analyst for thorough understanding of the application.
* Integration and User Acceptance Testing.
* Deployment phases covering the entire Application Development Life Cycle.
* Involved in deployment of automation in user’s environment

PROJECT 2: Bank Details Validation

ROLE: RPA Developer

DESCRIPTION: This process related to bank details validation extract the bank details from CRM website save it in excel, navigate to BM website fill the data extracted in excel and select the respective bank name. validate the details in excel to the latter website if matches and download the file then upload the downloaded file to the first website if details do not match send an alert to the users.

## ROLES AND RESPONSIBILITIES

* Worked with the Business Analysts in identifying and defining the requirements.
* Analyze the feasibility of existing process suitable for automation.
* Worked with Business Teams to create PDD (Process Definition Document) and developed separate SDD (Solution Design Documents).
* Integrated excel application and manipulated the data using excel operations.
* Worked on email reading and sending.
* Designed, Developed and tested Bot tasks using RPA UiPath.
* Performed UAT with client.
* Used UiPath Orchestrator for deployment, monitoring and management of UiPath Robot automation activity.

PROJECT 3: Member Enrollment

ROLE: RPA Developer

DESCRIPTION: Member Enrollment Automation is processing enrolling multiple member’s details into the application from the excel sheets. In this project within single click automation starts and it will fetch the excel sheet from the shared drive and pass the data to the window based application and finally created a standard email with benefit summary as PDF file attachment readily available to send to the customer. The primary goal of the project is to identify existing huge time taking, repetitive, manual processes and provide innovative automated solutions. Improving customer satisfaction by enhancing quality through error reduction and provide cost savings. Robots are designed to ensure high quality products with error free to improve customer satisfaction and provide cost savings.

## ROLES AND RESPONSIBILITIES

* Reviewed requirements documented (mapping document/Report Specs) by Business Analyst for thorough understanding of the application.
* Adopt in robotic process automation from solution designing, coding, testing, debugging, documentation and implementation.
* Analyze client's business requirements and processes through IT- Feasibility, Robotic Factor calculation, process flows.
* Deployment phases covering the entire Application Development Life Cycle.
* Conducting unit testing and System testing.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in user’s environment.

PROJECT 4: Hospital Management

TEAM SIZE: 1 (RPA developer), 1 Process Architect, 1 Business Analyst

DESCRIPTION: This project includes automation of processes associated with Health group organizations. Patient pay billing requests is a process of sending billing information through secure delivery requested based on particular order or tenure of period, so that the insurance/policy holder ensures billed/charged amount is based on the policy and validates to avoid the unbilled charges pharmacy companies and pay based on the patient responsibility.

## ROLES AND RESPONSIBILITIES

* Analyzing the requirements through process design documents and solution understanding functionality of process.
* Worked on automation of various manual processes which includes applications like web Automation, MS Outlook and MS Excel.
* Build and development of a given business operational process automation ensuring it adheres to required development standards, framework and best practices.
* Involved in testing Unit test cases for each application based on PDD and SDD in various environments.
* Worked with Queues, error managed and case management
* Testing the automated process with different test scenarios using client provided test data.
* Implemented change Requests and postproduction support to the client.
* Designed solutions utilizing RPA best practices and maintain technical responsibility for project delivery.

**Project 4:** Customer&Vendor allocation

**Role:** RPA Developer

**Tools/Technologies:** UiPath, SAP Application

**Responsibilities:**

* Conducted automation assessment by interacting with Delivery manager, Support engineer in order to understand the activities carried out in the customer environment
* Proposing the solution to the client and getting necessary approvals for infra setup and access.
* Developed AS-IS flow, To-BE flow, flow charts and test cases.
* Designed workflows using Automation tools such as UiPath.
* Testing the workflows in Test infra and deploying in the production
* Prepared Technical specification document of the automated process.
* Setting up demos and POC’s to the customer in order to provide visibility on the automation solutions.
* Implemented End to End **Robotic Process Automation** (RPA) using **UiPath**.
  + Automated Desktop Sequence Activities using UIPath automation elements such as Mouse, Keyboard
  + Implemented selectors for interacting with window and web browsers for navigation of applications
  + Implemented Web Recorder for automating logging and inserting data actions into browser

Applications using different Input methods such as send window messages and Simulate.

* + Used Screen Scraping method to extract text from running window application by appropriate output methods such as native, full text and OCR.
  + Used Excel automation for repetitive Excel data entry, appending and for comparing columns
  + Interacted with the OUTLOOK send services of mail to send automatic mails and audit logs regarding the task completion
  + Handled exceptions using Try-Catch activity
  + Configured the Bots and deploying processes and scheduled the jobs in UiPath Orchestrator.

**LANGUAGES** Fluent in reading, writing and speaking in English, Hindi, Telugu

# PERSONAL INFORMATION

Father Name: Syed Jaffar

#3/51-3, Sattar Colony, Kadapa, Andhra Pradesh Sex: Male

Status: Single